

Message

From: CBP POSTMASTER: (b)(7)(E)
(b)(7)(E)
Sent: 1/21/2021 1:09:21 PM
Subject: Presidential Official Portrait Guidance
Attachments: DHS Seal Placeholder.pdf

Presidential Official Portrait Guidance

On Wednesday, January 20, 2021, Joseph R. Biden was appointed as the 46th President of the United States. Accordingly, the official photos of Donald J. Trump are to be removed from frames and replaced with the attached Department of Homeland Security (DHS) Seal Placeholder.

All U.S. Customs and Border Protection (CBP) facilities and field locations are required to use the attached DHS Seal Placeholder until the official Presidential portrait has been distributed for display. Specifically, the DHS Seal Placeholder should be inserted in the frames designated for the official Presidential portrait. *Unofficial photographs are not to be used.*

CBP facilities and field locations will receive additional guidance regarding the display of the official Presidential portrait once the Government Publishing Office has released the official portrait. At this time, a final timeline of release has not been confirmed.

For questions pertaining to official photographs or display guidance, please contact

(b)(7)(E)



Message

From: (b)(6), (b)(7)(C), (b)(7)(E)

on behalf of TCA-CHIEF-PATROL-AGENT (b)(7)(E)

Sent: (b)(7)(E)

To: TCA SECTORWIDE MAILING LIST (b)(7)(E)

(b)(7)(E)

Subject: Don't Drive Drunk

Uniformed and Professional Staff,

Every year a small percentage of the U.S. Border Patrol workforce is arrested for driving under the influence. This dangerous situation, which can result in numerous disciplinary actions, including termination, is preventable. I strongly encourage you not to place yourself in it.

Risking a DUI is a threat not only to yourself but also to your family, to your passengers, and to unknowing fellow travelers on the road. It may put your CBP career in jeopardy. More importantly, it risks lives, which never can be replaced.

Simply put, don't do it. If you have had too much to drink, catch a ride home with a friend or a family member. Utilize rideshare services or a taxi. You have many options that are better than picking up your keys in the making of a bad decision.

If alcohol or substance abuse is a concern, please reach out for help. If you are unsure of where to turn, consider reaching out to Tucson Sector Peer Support, the Tucson Sector Chaplaincy, or the Employee Assistance Program.

Thank you for taking care of yourselves and each other.

Honor first!

(b)(6), (b)(7)(C)

Interim Chief Patrol Agent
Tucson Sector

Message

From:

(b)(6), (b)(7)(C), (b)(7)(E)

Sent:

1/5/2021 7:04:54 PM

Subject:

Missing CBP 502 Injury Report-1st Notice

Good morning,

Our records indicate that you, or someone on your behalf, filed a workers' compensation form CA-1/CA-2 in DOL ECOMP. However, a corresponding Safety Mishap Report (Form 502) has not been filed in the Safety Incident Reporting Tool (SIRT).

Please use the highlighted link to navigate to the [SIRT page](#) to create a safety mishap report. If you are unable to complete the safety mishap report, your supervisor can enter the information for you.

Very Respectfully,

(b)(7)(E)

ANNOUNCING THE NEW SAFETY INCIDENT REPORTING TOOL (NEW)

On August 14, a new Safety Mishap Report (Form 502) in the [new Safety Incident Reporting Tool \(SIRT\)](#) replaced MicroPact eCOMP and is now the initial step for reporting and recording safety incidents, property damage, occupational injuries, and illnesses. Employees will report all safety incidents in a separate system from workers' compensation claims. These separate systems will improve accuracy in injury and illness record-keeping and give leadership a clearer picture of what safety issues are having the biggest mission impacts. For an overview of the entire process, click [here](#). Please visit the SIRT [SharePoint page](#) or contact

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for additional information.

DOL ECOMP REQUIRED TO FILE WORKERS' COMPENSATION CLAIMS (NEW)

Effective August 17, CBP requires all employees and supervisors to use the [DOL ECOMP system](#) to initiate and process claims for workers' compensation benefits under the Federal Employees' Compensation Act. To access the DOL-ECOMP Claimant Query System (CQS), an employee must complete a one-time [registration and identity verification process](#). Once registered, an employee may file for workers' compensation benefits or wage loss compensation in DOL ECOMP-CQS by completing the employee portion of the appropriate forms. DOL-ECOMP will notify the designated supervisor to complete the agency portion of the form within 24 hours. Training and tutorials are available for employees, supervisors, and workers' compensation staff [here](#).

Message

From: CBP POSTMASTER (b)(7)(E)
(b)(7)(E)
Sent: 2/8/2021 2:16:51 PM
Subject: CBP Central: Monday, February 8, 2021

Monday, February 8, 2021



Welcome to CBP Central, a one-stop announcement center for CBP employees. CBP Central is emailed at the beginning of each week and is posted on the CBPnet homepage under the CBP Central icon. CBP Central is a series of headlines that links to a full announcement. Mass e-mail POCs must send submissions to the Office of Public Affairs (OPA) (b)(6), (b)(7)(C) and cc **CBP Central mailbox NLT Thursday 3 p.m.** and ensure that their links are live and working. For career opportunities, please include the deadline in the abstract. Please coordinate with your Web Content Administrator (WCA) to assure links are live and working (b)(7)(E)

Announcements



SIGNED, SEALED, AND DELIVERED!! THE NEW CBP SEAL (NEW)

The Office of Public Affairs (OPA) presents CBP's first official seal. Since its inception, CBP's products, services and operations were identified under the DHS insignia. Although we are unified by the mission, CBP is distinctively identified by our unique set of agency core values.

The new CBP seal is available for use on limited items such as email signatures, signage, recognition awards, and can even be applied as a background effect on MS Teams. See the **CBP Seal Interim Guidance** on CBPnet for a full list of items to apply the new seal. The new CBP brand will evolve over time so please check back with OPA for updates. **Click on the link to access CBP Seal - Art Files and DHS Style Guides.** We welcome your feedback. Email: (b)(7)(E) with screenshots of how you and your teams are using the new CBP seal. Add **I Sealed It!** in the subject line. For more information, please contact (b)(6), (b)(7)(C) Developmental Assignment Detailee, (b)(6), (b)(7)(C)

2021 CYBER SECURITY AWARENESS AND RULES OF BEHAVIOR TRAINING (NEW)

The 2021 CBP Cyber Security Awareness and Rules of Behavior Training (b)(7)(E) is currently available in the Performance and Learning Management System (PALMS) and must be completed by **Friday, April 23**. This annual refresher training is mandatory for all CBP employees, contractors, and any other authorized personnel with access to the CBP network and information systems. If training is not completed, users will be subject to a suspension in system access beginning **Monday, April 26**.

BROWSER CHANGE TO MICROSOFT EDGE CHROMIUM (NEW)

Microsoft's Legacy Edge web browser is being replaced with the new and improved "Microsoft Edge Chromium." This application is built on the same platform used by Chrome, which bypasses traditional compatibility problems. Microsoft Edge Chromium includes stronger privacy, improved internal search, better compatibility, more manageability and security, and better memory usage. The Microsoft Edge Chromium web browser will be installed on all CBP workstations starting **February 22**. Microsoft Edge Chromium is currently available via the Software Center and can be installed before the launch date. Additional information about CBP supported web browsers can be found [here](#). If you experience any issues after installation, please contact CBP Technology Service Desk at **(b)(7)(E)** or

(b)(7)(E)

O365 TEAMS COLLABORATION TRAINING (NEW)

As your team works together, you will undoubtedly have files that involve sharing and collaboration. Teams makes it easy for colleagues to share files and work together to view, edit, and collaborate within Teams. Find out more about these features at the next [O365 Roadshow Virtual Training Event: Teams File Collaboration](#), on Tuesday, February 9th from 1:00 pm – 3:00 pm EST. No registration or sign up is necessary, just click on the [link](#) to join the Live Event. For more information on O365, visit the [O365 Stream Channel](#).

OFFICE OF TRADE FY 2020 ANNUAL PERFORMANCE REPORT (UPDATE)

The Office of Trade (OT) FY 2020 Key Performance Indicators (KPI) Report provides a summary OT's key performance measures and results. This report includes a snapshot of OT's Key Performance Indicators (KPI) annual results, operational "wins," and a look ahead for FY2021. The report highlights the results across all OT mission areas, including regulations and rulings, audits, trade policies, remedies, trade agreements and technology and innovation efforts.

OFFICE OF PROFESSIONAL RESPONSIBILITY – ADMINISTRATIVE SECURITY NEWSBLAST (Q2) (NEW)

This edition of the Administrative Security Newsblast highlights an important notice about the plan to phase out black label security containers and vault doors used for the storage of classified information and materials over the course of the next several years. Also included is a notification about safeguarding sensitive information while teleworking, and a reminder to personnel who hold active security clearances of their responsibility to complete annual refresher training on PALMS. Please see the [newsblast](#) for more details and contact

(b)(7)(E)

with any questions.

THINK A BOT IT! JOIN THE OFO ROBOTICS PROCESS AUTOMATION (RPA) IDEA CHALLENGE TO HELP CBP WORK SMARTER, NOT HARDER (NEW)

The Admissibility and Passenger Program (APP) Directorate and OFO Innovation Center invites you to participate in the first "OFO Robotics Process Automation (RPA)" Idea Challenge. The purpose of this challenge is to bring our innovation experts and frontline personnel together to identify standardized, repetitive, and/or administrative tasks that can be automated by Robotics. Sign-in to **(b)(7)(E)** to submit or vote for an idea. **The campaign will begin February 9 and close on February 26.**

SIGN UP OPEN FOR ENTERPRISE ANALYTICS DIVISION'S UPCOMING ANALYTICS COMMUNITY MEETING (NEW)

The Enterprise Analytics Division (EAD) in CBP Operations Support (OS) is excited to host its first Analytics Community Meeting of 2021, which supports analysts in developing key data analytics skills and foster data-driven decision-making priorities. The topic for this meeting is: Tool Comparison: Excel and PowerBI. This meeting will be held virtually, on Thursday, February 11th from 11:00 AM – 12:00 PM. Please fill out the registration form [HERE](#) by Tuesday, February 9th at 5PM (EST) and pass along this information to anyone you feel may be interested. The official invite and link will be shared prior to the webinar.

CBP FAMILY CARE WEBINAR—PARENTING YOUR CHILD WITH SPECIAL NEEDS: NUTRITION & EXERCISE (NEW)

Overall wellness plays a significant role in maximizing your child's potential. Participants will learn how to incorporate special diets (e.g., gluten intolerance and nut allergies) into family meals; healthy snacks that support medical therapies; and strategies for handling picky eaters. Participants will also explore creative ways for parents and children to exercise. Register [here](#).

Date/Time: Tuesday, February 9 from 1:00 p.m. to 2:00 p.m. EST

FINANCIAL WELLNESS NEWSLETTER AND WEBINAR: FEBRUARY EDITION (NEW)

During this webinar, we will discuss Tax Tips. These tips can be found in the February edition of the [Financial Wellness Newsletter](#). If you cannot attend the live webinar, you can register to watch an on-demand recording. For access to the live webinar or recording, [register](#) or [login](#) and select *Monthly Live Talks*.

Date/Time: Wednesday, February 10 from 1:00 p.m. to 2:00 p.m. EST.

CBP FAMILY CARE WEBINAR—PARENTING YOUR TEEN: UNDERSTAND IMPORTANT HEALTH ISSUES (NEW)

This webinar will help parents understand the physical changes during puberty and how to cope with them. We will also discuss the importance of supporting your teen's mental and physical health. Register [here](#).

Date/Time: Thursday, February 11 from 1:00 p.m. to 2:00 p.m. EST

NOTE: Family Care webinars are available to CBP employees and their family members and can be accessed on any computer or mobile device. If you cannot attend the live Family Care Webinars, you can register to watch an on-demand recording.

HEALTHIERCBP: HEART DISEASE AND CHOLESTEROL (NEW)

A heart-healthy way to lower your risk for heart disease is to maintain good cholesterol levels. Many people don't know they have unhealthy cholesterol levels without obtaining routine blood tests. During American Heart Health Month, take the time to know your levels and make an appointment with your health care provider.

Unhealthy cholesterol levels are caused by lifestyle habits combined with genetics. Some changes you can make to lower your cholesterol are:

- Eat heart-healthy foods
 - Reduce saturated fats
 - Increase soluble fiber
 - Add whey protein
- Exercise
- Quit smoking (if applicable)
- Maintain a healthy weight
- Drink alcohol *only* in moderation (if applicable)

For more information from the Centers for Disease Control and Prevention, click [here](#) or visit [HealthierCBP](#) on the [CBP Wellness and Resilience](#) page.

Career Opportunities

(Ordered by closing date)

MERIT PROMOTION JOB OPPORTUNITY ANNOUNCEMENT (JOA), OFFICE OF PROFESSIONAL RESPONSIBILITY, CRIMINAL INVESTIGATOR - GS-1811-12/13

A Merit Promotion vacancy announcement has been posted to the USAJobs site. The position is for a Criminal Investigator, GS-1811-12-13 with a FPL of GS-13 in the Investigative Operations Division located in Detroit, MI. Major Duties include: coordinating and completing highly complex, difficult and sensitive criminal, civil, and administrative investigations involving alleged misconduct, criminal activity, and/or corruption by CBP

employees and related entities; employing all of the agency's authorities and capabilities in support of criminal, corruption, misconduct, counter-terrorism and counter-intelligence investigations/programs directly affecting national security and agency integrity; conducting investigations of major inter-regional dimensions, having national or international implications; and investigating individuals, businesses, employees, and criminal organizations that represent a significant threat to United States national security through the corruption, or attempted corruption, of CBP personnel and programs, to include foreign intelligence organizations and terrorist groups seeking to compromise CBP personnel.. Interested candidates should apply via USAJobs using the link <https://www.usajobs.gov/GetJob/ViewDetails/587846800>. **Closes February 11.**

TEMPORARY DETAIL BULLETIN

The Commercial Operations, Revenue, and Entry (CORE) Division within the Trade Policy and Programs Directorate (TPP) of the Office of Trade (OT) is seeking interested candidates for a 120-day Temporary Duty Assignment (TDY) as an International Trade Analyst. This assignment is for a GS-12 or GS-13 bargaining unit position. This is a temporary assignment, not to exceed 120 days that may be terminated at any time. This assignment confers no promotion potential beyond the employee's current grade level. The selectee will report remotely to a Branch Chief within CORE. Candidates must be available within 14 days from offer. The TDY will work remotely from their existing location. The remote TDY location is negotiable and will commence no sooner than February 15, 2021. Location: Remotely. **Closes February 12.**

TEMPORARY DETAIL BULLETIN - MSD TRNG MPA

The Mission Support Directorate (MSD), Human Capital Division (HCD), Training and Diversity Management Branch of Office of Trade (OT) is seeking interested candidates for a TDY for 90 days, not to exceed 120 days as a Management and Program Analyst (MPA), GS-12/13, within the Training and Diversity Management Branch. This assignment is intended for the incumbent to be responsible for managing a variety of programs within the Office of Trade. This is a temporary assignment, not to exceed 120 days. Current GS-12 and GS-13 employees with one year of time-in-grade may apply. The TDY is open to all eligible CBP-wide candidates. Applicants who served a previous detail to a higher grade or a temporary promotion for 120 days are not eligible until 52 weeks from the Not to Exceed (NTE) date of the last assignment. This TDY is located at 1331 Pennsylvania Avenue NW, Washington, DC and will commence no sooner than **February 28**. All interested candidates should submit a completed application package through their respective Division Director or their designee(s) to (b)(6), (b)(7)(C) Mission Support Division (b)(6), (b)(7)(C) and (b)(7)(E). Candidates must be available within 7-10 days from offer. For inquiries please contact: (b)(6), (b)(7)(C) Branch Chief, Training and Diversity Management Branch, Mission Support Directorate, Office of Trade at (b)(6), (b)(7)(C) **Closes February 12.**

DETAIL OPPORTUNITY – CONTRACTING OFFICER REPRESENTATIVE (COR), SYSTEMS ENGINEERING DIVISION (NEW)

The Office of Acquisition (OA) seeks highly-motivated individuals for a six-month detail (180 days), extendable up to 12 months, to the Systems Engineering Division. The incumbent joins a team of individuals responsible for managing CBP's engineering and technical services contracts. The position is located in Arlington, VA. Grade level: GS-12, 13, or 14. Please See Full Announcement. The selection is applicable to Article 38 (Temporary Assignment) of the Collective Bargaining Agreement. If interested, please send your resume to (b)(6), (b)(7)(C) and (b)(6), (b)(7)(C) **Closes February 12.**

TEMPORARY DETAIL BULLETIN TRADE POLICY AND PROGRAMS DIRECTORATE COMMERCIAL TARGETING AND ANALYSIS CENTER

The Commercial Targeting and Analysis Center (CTAC) within the Trade Policy and Programs (TPP) in the Office of Trade (OT), is a multi-agency trade enforcement coordination center hosted by U.S. Customs and Border Protection (CBP), which enables real-time information sharing and leverages the collective resources of participating government agencies to prevent, deter, interdict and investigate violations of U.S. import and

export laws, and intercept commercial shipments that pose a threat to the health and safety of Americans. CTAC is seeking interested candidates for a voluntary 120-180 day Virtual Temporary Duty Assignment (TDY). This assignment is for a GS-1101-11/12/13, bargaining unit position. Eligible career series are listed below. The selectee will report remotely to a Branch Chief within CTAC. Candidates must be available within 14 days from offer. This is a detail assignment, which confers no promotion potential beyond the employee's current position. Only current permanent competitive status GS-11/12/13 personnel are eligible to apply. The TDY is open to all CBP candidates and can work remotely from their existing location. The remote TDY location is negotiable and will commence no sooner than February 22. All interested candidates should submit a completed resume through his/her their respective Center Director or their designee(s) to Mission Support, at (b)(6), (b)(7)(C) and (b)(7)(E). Candidates must be available within 14 days from offer. For inquiries, please contact (b)(6), (b)(7)(C) CTAC Branch Chief, (b)(6), (b)(7)(C) Closes February 12.

TEMPORARY DETAIL OPPORTUNITY, OFFICE OF INTERNATIONAL AFFAIRS (INA), STRATEGIC PLANNING AND COMMUNICATIONS TEAM, GS-11/12/13

The Office of International Affairs, Strategic Planning and Communications Branch is seeking a GS-1001-11/12/13 incumbent for a 120-day detail in Washington, DC. The candidate will be responsible for researching, developing, and producing communications plans and strategies to improve the office's global operations and objectives through a more effective communication process. The candidate analyzes and evaluates information flow issues encountered in communicating INA's programs and recommends specific strategies to address these issues tailored to targeted audiences. The candidate will be responsible for communication activities including plans, and tools to support CBP's international operations and strategic communication objectives. The candidate will be responsible for building public awareness of the office's policies and actions, coordinating news coverage, engaging social media communities, and providing guidance to leadership. All interested candidates should submit an application package that includes a resume and supervisor approval through your immediate supervisor to Branch Chief (b)(6), (b)(7)(C). No relocation fees will be paid. Applications will be accepted and reviewed on a rolling basis until the position is filled. Closes February 15.

TEMPORARY DETAIL OPPORTUNITY, OFFICE OF HUMAN RESOURCES MANAGEMENT, GS-0301-11/12

The Office of Human Resources Management (HRM) is seeking candidates interested in a 120-day detail assignment, with the possibility of extension, as a Management and Program Analyst in the Talent Management Directorate's Organizational Design Division. The assignee, who will report to the Organizational Design Division director at in Washington, DC, will serve as an analyst to executive management across the agency on organization change and related issues. Additional information and required duties are available [here](#). The interested candidate should submit a resume, most recent SF-50, and cover letter through his or her supervisory chain via email to (b)(6), (b)(7)(C). The email subject line must read: 120 Day Temporary Detail Opportunity—Organization Design Division. Specific questions regarding this solicitation may be directed to (b)(6), (b)(7)(C) Closes February 16.

NATIONAL TARGETING CENTER – OPERATIONAL SUPPORT DIVISION LATERAL REASSIGNMENT OPPORTUNITY (NEW)

The Office of Field Operations, National Targeting Center (NTC), is recruiting for a no-cost lateral reassignment opportunity to fill the position of Management and Program Analyst, GS-0343-13, within the Operational Support Division, Sterling, VA. Applicants with experience in leadership, team building, problem-solving, results management, and effective communication will be considered. The area of consideration is current U.S. Customs and Border Protection personnel working in a GS-13 level position. Occasional travel to other NTC locations in the Washington, DC area will be required. Candidates should submit their resumes to (b)(7)(E) Closes February 17.

**TEMPORARY DETAIL OPPORTUNITY, OFFICE OF INTERNATIONAL AFFAIRS (INA),
IMMEDIATE OFFICE OF THE ASSISTANT COMMISSIONER, EXECUTIVE SERVICES BRANCH,
GS-11/12/13 (All series) (NEW)**

The Office of International Affairs, Immediate Office of the Assistant Commissioner, Executive Services Branch (ESB), in Washington, DC is recruiting for a temporary detail for a GS-11/12/13 (All series). This is a non-promotional, non-per diem detail and relocation expenses are not authorized. The candidate will serve as the Executive Assistant to the Assistant Commissioner of INA, actively participating in the management of INA's functions by performing analytical, financial management, and administrative duties. The candidate will provide administrative support to the AC, scheduling appointments, making necessary arrangements for time, participants, and locations of meetings in accordance with instructions from INA Executive Staff members. The candidate will research, write, and edit routine office correspondence and serve as the POC for resolving administrative issues within INA. All interested candidates should submit an application package that includes a resume and supervisor approval through their immediate supervisor to Branch Chief (b)(6), (b)(7)(C) at

(b)(6), (b)(7)(C) Applications will be accepted and reviewed on a rolling basis until the position is filled. Closes February 19.

**TEMPORARY DETAIL OPPORTUNITY ANNOUNCEMENT, OFFICE OF PROFESSIONAL
RESPONSIBILITY, MANAGEMENT & PROGRAM ANALYST, GS-343-12/13 (NEW)**

Come find out what the Office of Professional Responsibility is all about by serving a temporary detail for the position of Management & Program Analyst, GS-343-12/13 with the Mission Support Division, Contract Management Group. The incumbent will serve as a Management and Program Analyst serving as a subject matter expert (SME) on various procurement functions and providing support and advice on major procurement activities that impact OPR and CBP. The incumbent will support all phases of the procurement process from requirements definition through contract close out. You'll help support the various missions of OPR from investigative operations, to background investigations to security management. This temporary detail opportunity is Not to Exceed (NTE) 120 days. Current employees at the GS-12 or GS-13 level within Customs and Border Protection will be considered. The assignment confers no promotion potential beyond the employee's current grade level. Duties of the Position: Serve as a primary or alternate Contracting Officer Representative (COR). Prepares documentation (e.g., Statement of Work, Market Research, Independent Government Cost Estimates, Source Selection Criteria, etc.), proposal evaluation, contract administration, invoice processing and contract closeout. Perform contract surveillance, performance evaluations, and similar analysis. Provides advice to OPR managers and employees on procurement principles, concepts, laws, regulations, techniques and guidelines. Please note: Interviews may be required. All interested candidates should submit the required documents by sending an email to (b)(6), (b)(7)(C) and

(b)(6), (b)(7)(C) Please insert "Detail Opportunity – OPR – Contract Management Group" in the email subject line. Candidates must be available within 14 days from offer. Closes February 19.

**TEMPORARY DETAIL OPPORTUNITY, OFFICE OF INTERNATIONAL AFFAIRS (INA),
INTERNATIONAL OPERATIONS DIRECTORATE, NORTH AMERICA DIVISION, ALL SERIES
GS-12/13/14**

The Office of International Affairs (INA), International Operations Division (IOD), North America Division (NAD) is seeking highly motivated individuals who enjoy working in a fast-paced environment while gaining valuable knowledge and experience in CBP's international operations to include interacting with foreign counterparts from diverse backgrounds and cultures. This opportunity is open to all current CBP employees in the Washington, DC, National Capital Region. This assignment provides no promotion potential and relocation expenses are not authorized. Interested GS-12, GS-13, or GS-14 CBP employees in the local commuting area may apply by submitting a resume and a one-page statement of interest describing relevant experience through their chain of command to (b)(6), (b)(7)(C) Branch Chief, at (b)(6), (b)(7)(C) Open until filled.

SUPERVISORY REASSIGNMENT OPPORTUNITY BULLETIN (SROB) (NEW)

The Supervisory Reassignment Opportunity Bulletin (SROB), a pilot program launched in the beginning of 2020, will conclude by the end of February 2021. OFO has begun working on transitioning TECS lateral reassignments into the Employee Mobility Assistance Platform (eMAP). The SROB will be migrated into the new TECS module in the eMAP which will continue to provide reassignment opportunities for 1st and 2nd Line supervisors in CBPO and CBPAS positions.

For the fastest response, please do not reply to this message. Instead, please contact the responsible individual or office as outlined in the above message.

Message

From: CBP POSTMASTER (b)(7)(E)
(b)(7)(E)

Sent: 11/2/2020 6:03:19 PM

Subject: CBP Central: Monday, November 2, 2020

Monday, November 2, 2020



Welcome to CBP Central, a one-stop announcement center for CBP employees. CBP Central is emailed at the beginning of each week and is posted on the CBPnet homepage under the CBP Central icon. CBP Central is a series of headlines that links to a full announcement. Mass e-mail POCs must send submissions to the Office of Public Affairs (OPA), Maggie Myers and cc **CBP Central mailbox NLT Thursday 3 p.m.** and ensure that their links are live and working. For career opportunities, please include the deadline in the abstract. Please coordinate with your Web Content Administrator (WCA) to assure links are live and working. (b)(7)(E)

Announcements

COMBINED FEDERAL CAMPAIGN (CFC) (NEW)

The season of giving has begun with the Combined Federal Campaign (CFC). DHS is continuing the CFC "Show Some Love" theme for 2020. Be the Face of Change and there is no better time to **Show Some Love!** Giving is easy by visiting <http://givecfc.org> and making your pledge. You can choose your favorite charity and give monetarily or volunteer hours for your contribution to count. CFC is an extension of the federal community and all DHS employees and retirees are invited to join the CFC family. Nonprofits continue to face challenges, and current events create a sense of urgency. Please visit the CFC link to find your favorite charity and give!

LAST CHANCE TO TAKE THE FEDERAL EMPLOYEE VIEWPOINT SURVEY (NEW)

The Federal Employee Viewpoint Survey (FEVS) will close on November 5, but you still have time to take it! As of October 29, CBP's participation rate is 28%, compared to 22% at this time last year. The Office of the Chief Counsel is leading the agency participation at 64% and the Office of Congressional Affairs has shown the most improvement with a 46% participation rate increase compared to this time last year. Anyone who has not received the FEVS invitation should check their spam folder first, then e-mail OPM's Helpdesk at (b)(7)(E) for further assistance. Your feedback is valuable and completing the survey is worth your time. Do not miss your chance to "Tell Us What You Think."

UPDATED CBP USER SEPARATION DIRECTIVES (NEW)

CBP has updated its User Separation Directives for both Government and Contractor employees effective October 6th, 2020. These directives provide updated guidance and procedures necessary to ensuring that all government-issued property, assets, and system access are appropriately managed and accounted for upon the

separation or reassignment, for any reason, of a CBP Government or Contractor employee. Both directives, as well as training/instructional information, can be reviewed via the [User Separation Information Page](#).

REGISTER FOR FT2 ENFORCEMENT METRICS DASHBOARD TRAINING (NEW)

The Enforcement Metrics Dashboard is a web-based tool that enables Field Leadership to analyze and better understand enforcement capacity at the local level through the visualization of enforcement data. Supervisors are required to attend training to gain access to the dashboard. **Registration for the FT2 Enforcement Metrics Dashboard** will remain open until November 10 or until all sessions are filled. To register for training, click [here](#).

CHECK OUT FT2'S MISTAT APPLICATION (NEW)

miSTAT is an application that provides CBP Primary Officers and Agricultural Specialists access to their own enforcement data, including the number discretionary referrals they make and the number of enforcement actions that result from these referrals. **miSTAT** is now available at all ports of entry and can be accessed by logging in through a CBP workstation or mobile device. To learn more about **miSTAT**, click [here](#).

EAP ORIENTATION WEBINAR (NEW)

The Employee Assistance Program (EAP) is a voluntary, confidential program that helps employees (including management) work through various life challenges that may adversely impact their job performance, health, and personal well-being. EAP services include assessments, counseling, and referrals for additional services related to personal and/or work-related concerns, such as stress, financial issues, legal issues, family problems, office conflicts, and alcohol and substance use disorders. This webinar will discuss all that the EAP has to offer.

Date/Time: Wednesday, November 4 from 1:00 p.m. to 1:30 p.m. EST

EMERGENCY LEAVE TRANSFER PROGRAM – HURRICANE LAURA AND CALIFORNIA WILDFIRES 2020 (NEW)

The Emergency Leave Transfer Program (ELTP) is approved for Federal employees who are adversely affected by Hurricane Laura or employees who are adversely affected by the 2020 California wildfires. The ELTP allows U.S. Customs and Border Protection (CBP) employees to donate annual leave for transfer to CBP employees or other Federal agency employees who are adversely affected by a major disaster or emergency, either directly or through adversely affected family members. To receive benefits under ELTP, an employee (or a personal representative) must apply using OPM Form 1637, Application to Become a Leave Recipient under the Emergency Leave Transfer Program. For more information on the ELTP for Hurricane Laura, click [here](#). For more information on the ELTP for the 2020 California wildfires, click [here](#).

PAID PARENTAL LEAVE WEBINAR (NEW)

The Office of Human Resources Management is offering an additional paid parental leave webinar on November 10. Supervisors and employees can register in the Acadis Portal on CBPnet. To view webinar options on the Portal, click the *Training and Events* tab and then *View Training Catalog*. Then, scroll down to *Performance and Awards* and select a paid parental leave webinar to register. If you have questions, contact

(b)(7)(E)

UPCOMING CBP FAMILY CARE WEBINARS (NEW)

- **Parenting Your Child with Special Needs: Communication**

This webinar will offer insights, tips, and tools for building and maintaining successful conversations to improve the results of communication in any relationship or setting.

Date/Time: Tuesday, November 10 from 1:00 p.m. to 2:00 p.m. EST.

- **Parenting Your Teen: Friends & Family**

This webinar helps parents of teens understand the distinction between teen/family and teen/friend relationships. Participants will discuss communication breakdowns and rewards and the importance of communication. The webinar will include best practices and advice for families with teens.

Date/Time: Thursday, November 12 from 1:00 p.m. to 2:00 p.m. EST.

Family Care webinars are available to CBP employees and their family members and can be accessed on any computer or mobile device. If you cannot attend the live family care webinars, you can still register to receive an on-demand recording to watch at your leisure.

GLOBAL TRADE SPECIALIST VIRTUAL TOWN HALL (NEW)

On Friday, November 6th from 12:45 PM to 2:00 PM (EST), the Office of Field Operations and Office of Trade will host the first Global Trade Specialist Virtual Town Hall, hosted by Deputy Executive Assistant Commissioners (b)(6), (b)(7)(C) and (b)(6), (b)(7)(C). During these live sessions, the DEACs will provide updates on the progress made with the Global Trade Specialist initiative over the past several months. A Q&A session will be facilitated by the presenters after the update. If you are interested in participating, visit the Global Trade Specialist [Online Resource Center](#) for details.

OFAM CUSTOMER RELATIONS INBOX: (NEW)

Delivering Exceptional Customer Service is a key focus for OFAM. The [OFAM CUSTOMER RELATIONS INBOX](#) is a centralized point of entry for CBP Office of Facilities and Asset Management (OFAM)-related inquiries and requests. Please take this opportunity to use the following link [OFAM CUSTOMER RELATIONS INBOX](#) to familiarize yourself with OFAM's Customer Relations Box as a centralized point of entry for CBP Office of Facilities and Asset Management (OFAM) related inquiries and requests. The [OFAM CUSTOMER RELATIONS INBOX](#) provides you with an entry point for general questions or concerns and enables us to respond more directly as appropriate.

GOT INTO A VEHICLE ACCIDENT? OH NO! FOLLOW THESE STEPS TO REPORT VEHICLE ACCIDENTS (NEW)

CBP employees involved in an accident while operating CBP-owned/leased vehicles and/or rented vehicles, while on temporary duty or travel status, must comply with all required reporting policies and procedures. Timely reporting of significant incidents enables CBP to monitor emerging concerns and coordinate necessary responses in an appropriate manner. The prompt reporting of the incident also ensures leadership is adequately aware of the situation and prepared for any associated inquiries by external parties. Required steps include the following:

- **Within 2 hours:** Report accidents resulting in extensive property damage, death and/or serious injury to the Commissioner's Situation Room (SITROOM)
- **Within 4 hours:** If a SITROOM phone notification was required, follow-up with written notification by the CBP Supervisor or Manager via the [Significant Incident Report module](#).
- **Within 48 hours:** Complete the Safety Mishap Report in the [Safety Incident Reporting Tool](#). Timely mishap reports alert supervisors and leadership of potentially unsafe conditions so corrective measures may be implemented before another incident occurs.
- **Within 7 days:** Initiate the [Motor Vehicle Accident Report \(SF 91\)](#), [Statement of Witness \(SF 94\)](#), [Report of Survey for Lost, Damaged, Destroyed, or Stolen, Assets \(CBP Form 52\)](#), and [Vehicle Accident Processing in SAP](#). These documents provide additional details of the accident which are used in evaluating claims and processing the repair or replacement of the vehicle.

Additional processes must be followed if an employee sustained a personal injury and/or a vehicle sustained irreparable damage and must be replaced. More detailed information on steps to take following a vehicle accident are available [here](#).

Career Opportunities

(Ordered by closing date)

SUPERVISORY PROGRAM MANAGER, GS-0340-14, SERVING AS THE DEPUTY CHIEF OF STAFF

The Office of Professional Responsibility (OPR) is opening a vacancy announcement within the Office of the Assistant Commissioner located in Washington, DC. For all candidates interested in applying to this position, please see the vacancy announcement at this

link: <https://www.usajobs.gov/GetJob/ViewDetails/582357400>. **Closes November 4.**

TEMPORARY DUTY ASSIGNMENT - OPERATIONS SUPPORT (OS), PLANNING ANALYSIS AND REQUIREMENTS EVALUATION DIRECTORATE (PARE), ACTING DEPUTY EXECUTIVE DIRECTOR, ALL SERIES, GS-14 OR 15 (UPDATED)

This is an opportunity for a temporary duty assignment to serve as the Acting Deputy Executive Director for the Planning, Analysis & Requirements Evaluation (PARE) Directorate, Operations Support (OS) located in Washington, DC. The PARE Directorate serves to strengthen and integrate CBP operations through a comprehensive understanding of the operating environment; domestic and international relationship building and coordination; analytically based decision support; development and advocacy for operational needs; and promoting unity of effort and information sharing. This is a temporary assignment of four-months (120 days) with the option for OS to extend. The assignment is open to all occupational series, both bargaining and non-bargaining unit personnel currently at the GS-14/15 grade levels. To be considered for this opportunity, please submit a resume and supervisory approval to (b)(6), (b)(7)(C) at (b)(6), (b)(7)(C) with "Detail Opportunity – Acting DXD PARE" noted in the subject line. **Closes November 6.**

TEMPORARY DETAIL ASSIGNMENT- OPERATIONS SUPPORT (OS), CBP WATCH, CHIEF OF STAFF, ALL SERIES GS-14/15

This is an opportunity for a non-promotional temporary detail assignment with the Operations Support Office (OS), CBP Watch, to serve as the Chief of Staff of the CBP Watch in Washington, DC. The CBP Watch is an enhanced office which will coordinate the integration of the National Intelligence Watch, Incident Management Branch, and cross enterprise Operational Reporting (Commissioner's Situation Room) for a unified response to threats and events. This is a temporary assignment of 180-days with the option for OS to extend. This assignment is open to all bargaining and non-bargaining unit employees in the NCR only, all series GS-14/15 grade levels. To be considered for this opportunity, please submit a resume and supervisory approval to (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) at (b)(6), (b)(7)(C) **Closes November 6.**

OFFICE OF TRADE - TEMPORARY DETAIL ANNOUNCEMENT

The Strategic Enforcement Branch (SEB) within the Trade Remedy Law Enforcement Directorate (TRLED) in the Office of Trade (OT) is seeking interested candidates for a voluntary 120 day Temporary Duty Assignment (TDY). This assignment is for a GS-1101-12/13, International Trade Analyst, bargaining unit position. This is a detail assignment, which confers no promotion potential beyond the employee's current position. Only current permanent competitive status GS-12/13 personnel are eligible to apply. Eligible Series: Import Specialist (1889). **Closes November 6.**

LATERAL REASSIGNMENT OPPORTUNITY – CBP OFFICER, GS-1895-7/9/11/12 – PORT OF PEMBINA, ND

The Office of Field Operations is seeking candidates for the permanent position of CBP Officer, GS-1895-7/9/11/12, at the Port of Entry in Pembina, ND. This is not a promotion and is only open to those in the 1895 series who are at or have previously held a permanent position at the GS-7, GS-9, GS-11 or GS-12 level. If a candidate is in a position that is above the grade they are qualified, they may request a change to lower grade to accept this opportunity. CBP Officers who apply must have completed all pre-academy, academy and post-academy training. The area of consideration is CBP-wide and relocation expenses will not be paid. This

position is covered under the bargaining unit. Applicants may submit their résumés to (b)(7)(E)

(b)(7)(E) Closes November 9.

LATERAL REASSIGNMENT OPPORTUNITY – CBP OFFICER, GS-1895-7/9/11/12

– PORT OF PORTAL, ND (WITH SPECIAL SALARY RATE (SSR))

The Office of Field Operations is seeking candidates for the permanent position of CBP Officer, GS-1895-7/9/11/12, at the Port of Entry in Portal, ND. This is not a promotion and is only open to those in the 1895 series who are at or have previously held a permanent position at the GS-7, GS-9, GS-11 or GS-12 level. If a candidate is in a position that is above the grade they are qualified, they may request a change to lower grade to accept this opportunity. CBP Officers who apply must have completed all pre-academy, academy and post-academy training. The area of consideration is CBP-wide and relocation expenses will not be paid. The Port of Portal is currently approved for a Special Salary Rate for CBPOs which is approximately 40% above the basic salary rate not including locality pay. This position is covered under the bargaining unit. Applicants may submit their résumés to (b)(7)(E) Closes November 9.

TEMPORARY DETAIL ASSIGNMENT – OFFICE OF TRAINING AND DEVELOPMENT, GS-1895, GLYNCO, GA (NEW)

OTD is soliciting instructors for the Field Operations Academy (FOA) to support a substantial FY21 surge in basic training for CBP Officers. Officer Basic Training TDY Instructors, at a minimum, should be at the Journeyman level (GS-12) and be experienced in Title 8 and Title 19. Use of Force TDY Instructors must be certified Less Lethal Instructors or active/reserve SRT Operators prior to reporting. Please click the link above for additional information and application instructions. Applications must be submitted to

(b)(7)(E) The web link is: (b)(7)(E)

Closes November 10 at 1600EST.

TEMPORARY DETAIL OPPORTUNITY, OFFICE OF FINANCE, GS-0560-13/14 (NEW)

The Office of Finance (OF), Budget Directorate, Data Analysis Division is seeking candidates who are interested in a 120-day detail assignment, not to exceed six months, and may be terminated at any time. This assignment is a bargaining unit position, and the detailee will be assigned to the position of Budget Analyst, GS-0560. The position will be located in National Place, Washington, DC or Indianapolis, IN. Closes November 11.

OFAM DETAIL OPPORTUNITY MANAGEMENT AND PROGRAM ANALYST GS-0343-09/11/12 – FIELD OPERATIONS FACILITIES PROGRAM MANAGEMENT OFFICE (FOF PMO) (NEW)

The Office of Facilities and Asset Management, Facilities Management and Engineering Division, Field Operations Facilities Program Management Office, Program, Planning, Accountability, and Resource Management Section is seeking candidates who are interested in a 4 month (120 day) detail assignment for a Management and Program Analyst, GS-0343-09/11/12. This non-promotional detail is open to all series GS-09/11/12 candidates. Location is negotiable. The assignee will be required to travel 25 percent or less. [Click here](#) for details on the application process. Closes November 13.

TEMPORARY DUTY ASSIGNMENT - OPERATIONS SUPPORT (OS), PLANNING ANALYSIS AND REQUIREMENTS EVALUATION DIRECTORATE (PARE), MANAGEMENT AND PROGRAM ANALYST - ACQUISITION, GS-0343 SERIES, GS-12 OR 13 (NEW)

This is an opportunity for a temporary assignment to the Operations Support Office (OS), Program Analysis and Requirements Evaluation Directorate (PARE), Capabilities and Requirements Division (CRD) to serve as a Management and Program Analyst – Acquisition. The candidate will support and advise the acquisition program manager or other acquisition officials on various aspects of the acquisition program. The mission of the CRD is to operate as an organization fully integrated with the operational communities offering analytical, outcome-oriented, transformational, and innovative contributions that revolutionize border security and

facilitates operational success. This is a temporary assignment of four-months (120 days) with the option for OS to extend. The assignment is open to bargaining and non-bargaining unit personnel currently at the GS-0343-12/13 grade levels. To be considered for this opportunity, please submit a resume and supervisory approval to (b)(6), (b)(7)(C) at (b)(6), (b)(7)(C) with "Detail Opportunity – MPA Acquisition" noted in the subject line. **Closes November 13.**

TEMPORARY DUTY ASSIGNMENT – SENIOR PLANNER, INTEGRATED PLANNING DIVISION, PARE/OS - GS-12/13/14 – ANY SERIES (NEW)

This is an opportunity for a temporary assignment to the Operations Support Office (OS), Program Analysis and Requirements Evaluation Directorate (PARE), Integrated Planning Division to serve as a Senior Planner. The Integrated Planning Division is responsible for establishing and advancing an integrated planning framework to increase the collaborative nature of planning throughout CBP. This is a temporary assignment of four-months (120 days) with the option for OS to extend. The assignment is open to bargaining and non-bargaining unit personnel currently at the GS-12/13/14 grade levels, any occupational series. To be considered for this opportunity, please submit a resume and supervisory approval to (b)(6), (b)(7)(C) at (b)(6), (b)(7)(C) with "Detail Opportunity – Integrated Planning Division" noted in the subject line. **Closes November 13.**

NATIONAL SHERIFFS' ASSOCIATION - VISITING LAW ENFORCEMENT FELLOWS PROGRAM SOLICITATION ANNOUNCEMENT

U.S. Customs and Border Protection (CBP) is seeking sworn law enforcement candidates at the GS-14 or 15 grade, to participate in the *Visiting Law Enforcement Fellows Program* with the National Sheriffs' Association (NSA). Please see full announcement and application instructions [here](#). Specific questions regarding this solicitation may be directed to (b)(6), (b)(7)(C) IPL Deputy Executive Director at (b)(6), (b)(7)(C) **Closes November 13.**

TEMPORARY DUTY ASSIGNMENT - OPERATIONS SUPPORT (OS), IMMEDIATE OFFICE OF THE EXECUTIVE ASSISTANT COMMISSIONER, STRATEGIC COMMUNICATIONS SPECIALIST, GS-ALL SERIES, GS-12 OR 13 (NEW)

This is an opportunity for a temporary duty assignment to serve as a Strategic Communications Specialist for the Immediate Office of the Executive Assistant Commissioner, Operations Support (OS) located in Washington, D.C. This is a temporary assignment of four-months (120 days) with the option for OS to extend. The assignment is open to bargaining and non-bargaining unit personnel currently at the GS-1001 12/13 grade levels. To be considered for this opportunity, please submit a resume and supervisory approval to (b)(6), (b)(7)(C) at (b)(6), (b)(7)(C) with "Detail Opportunity – Strategic Communications Specialist" noted in the subject line. **Closes November 27.**

For the fastest response, please do not reply to this message. Instead, please contact the responsible individual or office as outlined in the above message.

Message

From: CBP POSTMASTER (b)(7)(E)

(b)(7)(E)

Sent: 1/21/2021 2:22:57 PM

Subject: Update: Presidential Official Portrait Guidance

Attachments: DHS Seal Placeholder.pdf

Presidential Official Portrait Guidance

On Wednesday, January 20, 2021, Joseph R. Biden was sworn in as the 46th President of the United States. Accordingly, the official photos of Donald J. Trump are to be removed from frames and replaced with the attached Department of Homeland Security (DHS) Seal Placeholder.

All U.S. Customs and Border Protection (CBP) facilities and field locations are required to use the attached DHS Seal Placeholder until the official Presidential portrait has been distributed for display. Specifically, the DHS Seal Placeholder should be inserted in the frames designated for the official Presidential portrait. *Unofficial photographs are not to be used.*

CBP facilities and field locations will receive additional guidance regarding the display of the official Presidential portrait once the Government Publishing Office has released the official portrait. At this time, a final timeline of release has not been confirmed.

For questions pertaining to official photographs or display guidance, please contact

(b)(7)(E)

Message

From: CBP POSTMASTER: (b)(7)(E)
(b)(7)(E)
Sent: 3/6/2020 1:54:59 PM
Subject: ACTION REQUIRED – CitiManager Travel Card website transitioning to Multi-Factor Authentication

ACTION REQUIRED – CitiManager Travel Card website transitioning to Multi-Factor Authentication

Beginning March 19, 2020, when you log into CitiManager, the challenge questions will be replaced using a multi-factor authentication code that will be sent by one of three options:

Email – Message will be sent to the primary email listed in your CitiManager Profile. This option is ONLY available for .GOV and .MIL addresses.

Text – A text message will be sent to the mobile phone number on file.

Voice – A call with a voice message containing the code will be placed to the phone number in the profile. The system is not able to place this call to a number that includes an extension.

What does this mean for you? In order to be ready for this change, the quickest and simplest thing to do is review and update your profile in accordance with the following instructions.

- 1) Log into CitiManager and from the CitiManager Site header; click the **My Profile** link that displays under your name.



- 2) Select the **Contact Information** option on the right, review/update the information boxes below and click on the Save Changes box.

A screenshot of the 'My Profile: Contact Information' page in CitiManager. The page has a sidebar on the left with a list of links: HOME, My Profile: Contact Information, CONTACT INFORMATION, USER ROLE AND HIERARCHY, IDENTIFIERS, USER PREFERENCES, CHANGE PASSWORD, RESET CHALLENGE QUESTIONS, RECOVER USER NAME, CHOOSE PRIMARY COUNTRY, LINK CARD ADDRESS, APPLY FOR NEW CARD, MY OUT OF OFFICE, and CITIMANAGER FAQ & SUPPORT. The main content area is titled 'My Profile: Contact Information' and contains several input fields. There is a field for 'Enter number to receive TXT here' with a dropdown for 'PHONE NUMBER'. Below it is a checkbox 'I choose not to provide my mobile number at this time'. There is another field for 'Enter number to receive Voice code here (no ext)' with a dropdown for 'PHONE NUMBER'. At the bottom, there is a section for 'WORK-MAIL ADDRESS' with two rows: 'Work email only (.GOV)' and 'Work email only (.GOV)'. There is also a field for 'Personal email placed here' with the value 'Personal Email Address@whosmail.com'.

What happens post implementation if I don't do this? - As long as one or more of your multi-factor authentication options (email, text, and/or voice) is valid for you, you should have no issue completing the login process. If none of these options (email, text, and/or voice) has been completed properly, you will no longer be able to access CitiManager and will need to call the number on the back of your card (1-800-790-7206) to update this information and receive the codes.

The links below will show you what the new process will look like once implemented and provide instructions if you have not yet registered to use CitiManager.

Citi One-Time Passcode Job Aid
Registering with CitiManager

Please direct any questions on this process (or any other travel related questions) via phone at (b)(7)(E)
(Monday - Friday 8:00-5:00 EST) or email (b)(7)(E)

Message

From:

(b)(6), (b)(7)(C), (b)(7)(E)

Sent:

2/3/2020 1:55:57 PM

To:

(b)(6), (b)(7)(C), (b)(7)(E)

Subject:

New Mandatory Training (PALMS)

Importance: High

All,

The following has been added to the mandatory courses assigned to Learning Plans in PALMS:

Blue Campaign - Human Trafficking Awareness

(b)(7)(E)

Required Audience: Job Series: 1895, 1896, 1881, 1801, 0401

Due Date: 12/31/2020 (Due Annually)

**NOTE: This course has replaced Human Trafficking Awareness Training and Unaccompanied Alien Children: Flores v. Reno/TVpra. Individuals who completed the Flores course this year (1/1/2020 – 1/29/2020) have already been given credit for the Blue Campaign course and will not have to complete the Blue Campaign course again this year (about 1,300 people).

Unaccompanied Alien Children

(b)(7)(E)

Required Audience: Job Series: 1895, 1896, 0401

Due Date: 12/31/2020 (Due Annually)

Thanks,

(b)(6), (b)(7)(C)

Deputy Patrol Agent in Charge

Malta Station

Office:

(b)(6), (b)(7)(C)

Mobile:

Message

From: TCA STRATEGIC COMMUNICATIONS (b)(7)(E)
(b)(7)(E)
Sent: 6/28/2020 2:35:46 PM
Subject: 50 Years

Tucson Sector Family,

Today, June 28, marks a quiet but significant milestone in the history of U.S. Border Patrol. It is believed that on this date 50 years ago the title of Patrol Inspector was officially retired and replaced by Patrol Agent. With the change came a new badge and the first Academy class, Session 96 of the U.S. Border Patrol Academy at Los Fresnos, Texas, to graduate as Agents on August 11, 1970.



Undoubtedly, many of the “Old Patrol” continued to wear their Border Patrol Inspector badges as a point of pride and nostalgia. Their identity, born in 1924, was changing. But the U.S. Border Patrol is well-known for its innovation, for its advancements in technology and tactics; and our brave men and women, regardless of their title, are well-known for their talent, courage, and dedication.

Today, be extra proud to be a Patrol Agent, be proud of our history and of the history you continue to make with the U.S. Border Patrol.

Respectfully,
Strategic Communications Department
Tucson Sector, U.S. Border Patrol

Message

From: (b)(6), (b)(7)(C), (b)(7)(E)
Sent: 6/29/2021 5:00:13 PM
To: WCX ALL (b)(7)(E)
Subject: RE: LAN/RADIO Outage in Main Building on 6/29

Phones/Network and radios are all working as of 0800. OIT looked at all the phones they could get to ensure they were working. If your is not please let me know what the issue is, where the phone is located and the extension.

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, June 28, 2021 9:50 AM
To: WCX ALL (b)(7)(E)
Subject: RE: LAN/RADIO Outage in Main Building on 6/29

After further discussion with OIT, this will affect the network/phones and radios for all buildings. The radios will continue to work off of the backup power but we are uncertain how long this will last. Handheld radios will be used once the battery back-up runs out of power. The TOC will have a hotspot and laptops that will still be able to access the various applications. Access to the WCX shared and any F: drives that aren't on one drive will be out while the network is down.

From: (b)(6), (b)(7)(C)
Sent: Friday, June 25, 2021 8:08 AM
To: WCX ALL (b)(7)(E)
Subject: LAN/RADIO Outage in Main Building on 6/29

All, There is a planned Network and Radio Outage that will affect the main building on Tuesday the 29th. It will start between 0600 and 0700 and is expected to last up to 2 hours. Current plan is to have the TOC supervisor monitor traffic from the HPU Office in the Ops Building. The garage building will be affected as well but it is unknown to what degree. A surge protector has to be replaced causing power to have to be shut down to electrical panels. During that time the gate control will not function so we will have the north gates closed and a gate guard posted at the south gates.

Thanks,

(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C), (b)(7)(E)
Sent: 3/17/2021 9:39:32 PM
To: WCX ALL (b)(7)(E)
(b)(7)(E)
Subject: I-10 MM336 Bridge Construction

All,

Yesterday I sat in on the ADOT planning meeting for the Bridge Deck Replacement project that will take place on the overpass at MM336 on I-10. Here is the basic breakdown on what is going to happen:

Project Scope and Purpose

- Replace the existing aging bridge deck and barriers
- Mill and place asphaltic concrete
- Replace guardrail and guardrail end terminals
- Signing, striping and other related work

Schedule

- 240 calendar day project time period
- Most work will take place on weekends from 8 p.m. Friday to 6 a.m. Monday
- Mobilization will begin the week of March 22
- Groundbreaking anticipated on March 29
- First milestone - April 13 pavement work
- Full detour is expected to occur from April 23 to June 25
- Thermal application anticipated for October with a 30-day cure period
- Project completion expected the week before Thanksgiving

The Long and short of it:

Work will start on March 20, 2021. This will be mostly prep work building a bypass road to align with the eastbound I-10 MM336 exit.

Traffic on eastbound I-10 will be able to exit at MM336 throughout the project.

Travel over the bridge to get to the westbound entry ramp will be interrupted while the decking is being replaced. You will need to use the entrance by the T/A to get onto westbound I-10.

As more details emerge I will pass them on.

Regards,

(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C), (b)(7)(E)

Sent: 1/4/2022 1:31:33 AM

To: (b)(6), (b)(7)(C), (b)(7)(E)

CC:

Subject: RE: CBA

BPA: (b)(6), (b)(7)(C)

After our phone conversation requesting clarity from the union (which was followed up not with a call from the union but a call from a supervisor), it is plainly apparent that any representation at STM would be muddled by personal conflicts stemming from several years of animosity and lack of any effort to correct or move on from said issues.

I kindly ask you to refrain from inserting yourself as a representative of the union for anything pertaining to me.

If the VP and President of the union want to brush me off, they'll have to do it themselves.

From: (b)(6), (b)(7)(C)

Sent: Monday, January 3, 2022 11:01 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: Re: CBA

BPA: (b)(6), (b)(7)(C)

After considering your issue and speaking with the VP and President, the Union will not represent you or support your challenge to the current deployment policy. The Union shares the same interpretation of the CBA as both STM Management and HVM Management as explained by SBPA: (b)(6), (b)(7)(C). Therefore, STM will continue to follow the same rotation schedule that was implemented back in 2019. As a reminder, there is a white marker board in the management wing at the station where you may view the station list of names and the order for deployments. This board was created in "good faith" to show transparency and fairness of the process and to help reduce the chaos and stress associated with deployments.

Thank you for your email and defending the CBA.

Respectfully,

(b)(6), (b)(7)(C)

Border Patrol Agent

St. Mary Station

Havre Sector

Office: (b)(6), (b)(7)(C)

Cell: (b)(6), (b)(7)(C)

Fax: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)

Sent: Monday, January 3, 2022 7:19 AM

To: (b)(6), (b)(7)(C)

Cc:

(b)(6), (b)(7)(C)

Subject: RE: CBA

(b)(6), (b)(7)(C)

I understood from your first email your assumption about when the roster should cycle, aka an "iteration". STM management, HVM management, and apparently, the union all disagree with your interpretation and do not find the basis for it in the intent or the literal reading of the referenced documents. The continuous rotating system is what is in place, and is the application of our best interpretation of the CBA and MOU and provides more equitable treatment for

the long-term. It will continue to be applied in this fashion. Thank you for taking the time to explain your thoughts on the issue.

Respectfully,

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) (A)PATRORL AGENT IN CHARGE • ST. MARY STATION • (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, December 31, 2021 7:18 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: RE: CBA

Sir,

Please see below in GREEN.

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, December 31, 2021 9:09 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: RE: CBA

(b)(6), (b)(7)(C)

Thanks for taking the time to explain your thoughts on this. I appreciate the chance to carefully root out the source of our divergence of thought. I can best provide clarification regarding many of your specific points by replying in-line. See below.

Sincerely,

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) • (A)PATRORL AGENT IN CHARGE • ST. MARY STATION • (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Thursday, December 30, 2021 8:06 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: CBA

Sir,

I am still having a hard time wrapping my head around this. I'm hoping for further discussion here...

CBA, Appendix III, Section A., clearly describes three factors to be considered as it pertains to details (voluntary or mandated), temporary assignments or collateral duties.

Factor one: "Once an agent or employee completes a voluntary detail, that agent may not be granted the same detail until all agents or employees have been given the opportunity to complete the same detail or collateral duty."

Factor two: "If there are no volunteers, the agency may mandate agents or employees based upon reverse seniority."

Factor three: "Once an agent or employee has been mandated, that person may not be mandated again until all eligible agents or employees as identified by the agency have been mandated to fulfill a detail or collateral duty."

The MOU only appears to only clarify the verbiage in Appendix III is it applies to "volunteering" for a mandated detail. It simply states that volunteering for a mandatory detail still satisfies the definition of a mandate in that you could not be mandated to go again until every eligible agent is mandated first.

The example given therein states in plain English that an inverse seniority roster is still in play and to be used.

Putting aside the apparent lack of English language comprehension and implementation, the various misspelled words or poorly placed phrases found in the CBA and MOU, it still seems clear that:

1. Each rotation of all agents should be considered a separate and complete iteration for the purpose of maintaining the inverse seniority roster (i.e., most junior to most senior agent).

We do not find a basis for this assumption within the MOU or CBA. If this is defined elsewhere within the documents, please point us to the relevant sections. While not spelled out specifically in either document, the use of an inverse seniority roster implies that each rotation through the station roster in inverse order is a separate event. I used the term "iteration" for clarity.

2. Whether an agent volunteers or is mandated, they cannot be mandated to go on detail again, within the same iteration, until every other agent does.

Agreed. This seems to be the main purpose of section 4 of DEC 5, 2019 MOU- minus the caveat of "within the same iteration", given that a single fulfillment of a detail by each employee has not been defined to constitute the end of any period or pertaining roster, or as an "iteration". Again, one agent cannot be forced to go again until every other agent goes. Once they all go (a full iteration), the list of deployable agents starts over at the most junior agent for the second round of details.

3. Any agent that volunteers for a deployment earlier than they may be mandated does not change or negate the inverse seniority roster, it only applies to that specific iteration and doesn't imply that that agent is now stuck in that order perpetually for subsequent iterations.

In points 1-3, it seems that you have relied upon a specific definition of a word and concept not defined or used in the relevant sections of the CBA and MOU, "iteration". Details are often ongoing for an indefinite period of time and use a continuous rotating roster throughout the detail's duration in order to provide for the most equitable treatment of employees over the entire course of the detail. I think we are on the same page, sans terminology. Replace "iteration" with whatever descriptor works for you. Our "details" to Operation Southern Support are (b)(7)(E) in length.

We do not find any part of the CBA or 2019 MOU that defines a length of time a roster is in place. The length of time a roster is in place is determined by the inverse seniority roster. Once all agents cycle through the roster (a full iteration), it starts over at the most junior. It cannot be specifically described as each station is different.

The natural implication is that any roster for a detail would be in place until the detail is complete, e.g., Operation Southern Support no longer exists. Operation Southern Support is just that, an "OPERATION". Agents being sent down for recurring SB waves is a "detail". The roster is in place until all agents cycle through one detail to the ongoing operation.

Operation Southern Support was specifically mentioned in section 8 of the DEC 5, 2019 MOU as something that "will NOT be reset upon the implementation of the 2019 CBA." The importance of not resetting an existing roster during an ongoing detail should be considered. That section indeed says that the deployment roster would not be reset during the transition to the new CBA. It was a singular event, not applicable beyond the transition to the new CBA. When logically applied in this instance, those that had already deployed (likely junior agents or early volunteers) would still have their detail count until all other agents at their stations detailed south, during the transition to the new CBA. I don't see how this has any real correlation to what we are talking about.

4. Going to the bottom of the inverse seniority list simply means that you cannot be mandated again during that iteration.

The phrase in the DEC 5, 2019 MOU, "[V]olunteers will be placed at the bottom of the inverse seniority roster for the mandatory detail" shows the intent of the MOU writers and signers. There is no purpose to name the location of the placement on the roster of an employee that has participated in a detail if the roster is considered done or completed once everyone on it has participated unless the roster is going to be in continued use. The roster is continually used, only it resets after every available agent deploys once, thus necessitating the inverse seniority roster.

This is a confirmation that rosters for details are not meant to be simply checklists that are discarded and replaced anew once every eligible employee has participated in a detail. I think we are close here....I think you are focusing only seeing the term "bottom of the list" without taking the whole sentence in to consideration. They could have stated the middle of the list and it would effectively mean the same thing. If inferences are going to be made from a simple phrase than in would make more sense to consider the entire sentence. Taken as a whole, being placed on the bottom of the inverse seniority list means that you have fulfilled your requirement to serve that detail (regardless of volunteering early) and cannot be mandated to go again until everyone else does.

It should also be clarified that each SB Wave is its own separate detail and should be treated as such.

Each SB Wave is not a new detail. Yes it is. It's a (b)(7)(E) detail in support of an ongoing operation. There is a definitive beginning and end or specific period of time as defined by OPM that we are assigned to the SB. If that were the case, the most junior agents would be continuously required to participate (if there were no volunteers) because a new reverse seniority roster would be implemented for each wave. That is clearly opposite of the equitable treatment goal of the CBA and the MOU and is incongruent with its language. I'm not suggesting that the roster starts over with each detail or wave. I'm saying that the roster starts over after all agents have gone on detail once. I think we are lost in the sauce as they say....lets see if this helps.

Operation Southern Support = Operation

Detail = in this case a (b)(7)(E) TDY to Operation Southern Support

Iteration = my descriptor for a rotation of agents through the inverse seniority list. Call it what you will.

The next important part is how they are used.

A more senior agent volunteers for the first "detail" in support of Operation Southern Support. Once said agent has served that detail, he goes to the bottom of the inverse seniority list inasmuch that he 1.) will not have to go again until everyone else does (that "iteration" or rotation of all agents is complete) and 2.) will not automatically be placed in the first position after the first iteration of agents makes a full round simply because he volunteered to go first the first time. If he decides to wait until mandated based on seniority during the second iteration, the inverse seniority list is applied.

There is no mention or suggestion of a perpetual roster for the SB Waves, or any detail for that matter.

There is no mention or suggestion that a detail is complete once every agent has participated. The suggestion that a roster is perpetual through the existence of a detail is found within the instruction that once an employee has participated, they are moved to the "bottom of" the roster. **Moving to the bottom of a roster is very different than being stricken from or checked off a roster and suggests its continued use.** The way you described the "bottom of the inverse seniority roster" implies that that roster is only applicable once and that the order in which agents deployed for the first iteration is how they are expected to deploy perpetually into the future. That is incorrect. There is no implication that anyone is stricken off the list altogether.

I'll use myself as an example:

I volunteer ahead of several other junior agents to fulfill my mandate request early in the startup of the SB Wave details. I am not mandated to go for that iteration again until every other agent at STM goes.

In light of the existing equitable process, you have not been mandated to participate in the detail until every other has participated. By volunteering to go early on in the process, you "fulfilled [your] obligation to participate in that assignment until all eligible agents at [our] duty location have fulfilled the same obligation." (MOU Section 4) We agree here.

Once the last agent at STM goes for that iteration, the inverse seniority roster comes in to play, meaning that I would not be mandated to go early in the second iteration (unless Sector manpower requirements demand it) and that if I choose to not go and no volunteers are found, the reverse seniority roster kicks in and the junior agents would be called on.

The reverse seniority roster is the system prescribed by the CBA for only a specific, defined purpose: the initiation of employee mandates when there are no volunteers. "If there are no volunteers, the agency may mandate agents employees based upon reverse seniority." There is no language that creates a new reverse seniority roster upon the last employee's participation. If a new roster is not generated after every agent is detailed once, what is the point of maintaining a roster? Is it implied or prescribed somewhere in either document that says the inverse seniority roster is only applied once? Again, the inference to be made here is that the first rotation of everyone determines the rotational order in perpetuity, disregarding the inverse seniority roster after the first round of details, which is wrong and where you and I disagree.

The language that follows may be the source of your divergent interpretation, "Once an agent or employee has been mandated, that person may not be mandated again until all eligible agents are employees as identified by the agency have been mandated to fulfill a detail or collateral duty." However, that statement's literal reading does not prescribe a new roster, but only serves to keep an agent from being mandated multiple times before another agent is mandated once. That requirement is met by the current process. This statement seems to reiterate my point that once every agent details, the inverse seniority roster resets for a second iteration starting from the most junior agent to the most senior **REGARDLESS** of when they detailed during the first iteration. Again, I'm not implying or inferring that the roster resets after one agent deploys once. In the literal sense, once [REDACTED] is up, that completes one full "iteration" of agent deployments at our station, thus resetting our inverse seniority roster. The remaining [REDACTED] agents required from STM should either be volunteers or in the case of no volunteers, the inverse seniority roster is applied [REDACTED] and I am not the most junior at the station, and because the roster resets after each full round of agents (iteration), our location at the top of the incorrect roster list is irrelevant and should not be used as a basis of selection.

While not entirely clear in the CBA due to the verbiage used, the intent appears conclusive. The MOU simply clarifies and codifies "volunteering" as applied to mandated details and the example given (while worded even more poorly than what is found in the CBA) specifically mentions the inverse seniority roster. There is nothing stated or implied that the inverse seniority roster only applies to the very first agent iteration and it appears clear that not applying the inverse seniority roster to each iteration is, in fact, a violation of the CBA.

This assumption relies upon the non-existent concept of an iteration and its subsequently assumed definition.

TomAAato, Tomaaaato, we've hopefully found a common understanding of the verbiage I used above (3)

I understand that there are varied interpretations or understanding of this and when I spoke to several different union stewards I, did in fact, receive several different answers.

I'm not picking a fight here. I don't even have a dog in the fight as I'm on master leave for this detail. I do think, however, that there needs to be some more effort in to clarifying this for the station as this question comes up at every new SB Wave announcement. Simply following the status quo or doing what everyone else is doing doesn't mean that it's right and anything that can be done to alleviate the chaos and last-minute knee-jerk SB Wave announcements would go a long way towards salvaging what little morale is left here. Clarifying the expectations and allowing agents to make more informed decisions while attempting to plan their lives more articulately is something that we as people deserve. I appreciate that your reasons for this conversation are not adversarial and are for the purposes of having the best processes firmly in place and to remove ambiguity and improve morale. Thank you. For sure, it is important to not allow such impactful procedures to be conditional to vagueness and subjectivity. Therefore, a clear process must be established despite any potential perceived ambiguity within the CBA and its addendums. The process that is in place has been accepted by station and sector management, as well as union representatives, as equitable and has been used for over two years. Though there is no perfect solution to the challenge we face with southern border deployments, we have what has been agreed upon as the most equitable solution available.

Again, I am not picking a fight. I am hoping for an active discussion on this.

I'm glad to have the opportunity to clarify the reasoning that supports the established procedures. I'm glad to receive feedback if I have misstated any facts or if there is additional relevant information that changes the body of facts that have been relied upon. However, it is neither wise nor the best of our time to go over the same things again without new relevant information or factual corrections.

I understand that there are a few other mitigating factors when it comes to details and I also understand that the rotations will not always be exact and that it may not always work out in that someone could get double-tapped before everyone else goes. So far, we haven't had that happen since the implementation of the new CBA. Who knows, if the forecasts are true, this may not even matter in the long run. In the interim, I feel strongly that regardless of the status quo, every effort should be made to simplify and organize this process and one easy step is to follow policy as prescribed. We've been going like this for 2 years. It is surprising that there appears to be very little (if any at all) top cover from Sector and that the talking heads in DC can't seem to produce any better solution than having their people live their lives (b)(7)(E) at a time. I don't see why we can't, as a station and within the bounds of policy, produce a better way of planning out deployments and attempt to bring in some semblance of order while doing so. If Sector or DC won't lead from the front and want to continually kick the can or hide behind ambiguous orders, there seems to be no reason why we couldn't at least try to stand up for ourselves.

(b)(6), (b)(7)(C)

From (b)(6), (b)(7)(C)

Sent: Thursday, December 30, 2021 12:21 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FW: Wave 12 for EPT SWB Support, 11JAN-11FEB2022

From: (b)(6), (b)(7)(C)

Sent: Thursday, December 30, 2021 12:07 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Wave 12 for EPT SWB Support, 11JAN-11FEB2022

PAICs,

The Wave 12 Deployment Order has come down. Please indicate in the appropriate column in the attached roster if your deploying agents are interested in being a rental car driver. More information can be found below.

Station Deployment Breakdown

Wave 12	01/11/21 – 02/11/22	
	SBPAs	BPAs
Sector HQ		
St. Mary		
Sweetgrass		
Havre		
Malta		
Scobey		
Plentywood		
SIU		
TOTAL	5	34

Completed rosters are due 2:00 p.m. on Monday, January 3rd, to DC (b)(6), (b)(7)(C) XO (b)(6), (b)(7)(C) SOS

(b)(6), (b)(7)(C) and BPA (b)(6), (b)(7)(C)

All submissions are FINAL after due date. No changes will be accepted.

Situation:

U.S. Border Patrol (USBP) is encountering a continuous surge of illegal migration along the Southwest Border (SWB). USBP processing, holding and transportation capacities continue to be strained. Due to the strain caused by this surge, Headquarters USBP will continue to temporarily detail additional personnel from all Sectors to the Rio Grande Valley Sector (RGV), Del Rio Sector (DRT), El Paso Sector (EPT), Laredo Sector (LRT) and Yuma Sector (YUM) to increase processing capacity, transportation capacity and custody duties.

Havre Sector is required to deploy 39 agents to support Wave 12 of Operation Illegal Migration Surge (OIMS). The TDY location, dates, and number of agents are as follows.

	Inbound Date	Outbound Date	SBPAs	BPAs
EPT	January 11	February 11	5	34

Deploying Personnel

HVM agents will be deployed to EPT.

Overtime:

Agents deploying to RGV, DRT, LRT, EPT and YUM may be mandated to work a 6th day of overtime

Time and Attendance:

All CBP personnel will utilize project code (b)(7)(E) (FY 22 Southern Border Migration Surge) under the PRJ column in BPETS. This code is required for both BPPRA Overtime and FEPA overtime, worked in support of the surge for TDY personnel.

Rental Vehicles

SBPAs will be automatically assigned a rental vehicle. We will seek volunteers for those who want to drive a rental vehicle. If there are not enough volunteers to meet the ratio (1 vehicle:2 agents), then rental vehicles will be assigned by seniority to the agents that are flying (e.g., the senior agent who is flying will get the rental).

Travel

Agents will only be provided one inbound and one outbound travel day. Agents should be prepared to travel on the assigned travel days based upon TDY location.

Agents are responsible for booking lodging.

Current requirements are only to provide detention, processing, and transportation support. However, agents should report able to conduct (b)(7)(E) operations as well. Agents are **not authorized** to take their assigned long-arms.

GOV travel to and from temporary duty location is **not authorized** for this deployment.

POV Travel: Agents are encouraged to take the common carrier transportation to utilize the most expeditious form of travel to the TDY location. Should agents choose to take their POV, they will only be allotted one (1) travel day to duty location and only one (1) day for return travel. They will not be allotted lodging on either day and can only claim ¾ M&IE on both days.

Agents will be required to complete the Constructive Cost Comparison and submit with their travel requests. Any additional travel days to the duty location by POV, will be covered by Annual Leave, if operationally feasible and approved by the PAIC. All applicable travel regulations must be followed.

Rental cars have been authorized on a 1-2 ratio. They have been assigned by seniority and are noted in the rosters. If an agent elects to drive a POV and volunteers for a rental, they are responsible for the rental. Please have the agents be aware of the following vehicle rental requirements.

If you are authorized a rental car, **be sure you are charged the Government Administrative Rate Supplement (GARS).** It is \$5/day that allows other government employees to drive the rental car without paying for additional operators and without listing each additional driver on the rental agreement. The GARS also acts as a type of insurance, protecting you from paying for damages to the rental car. Do not add on any optional rental car fees or insurances. They will not be reimbursed. I have attached "Tips for Official Travel using a Rental Car" for additional information. It includes instructions in the event of damages to the rental car and other useful information. **Don't forget to add gas for the rental car to your authorization if you are authorized to rent a car.**

Funding String

Fund:
Fund Center:
Functional Area:
Cost Center:
Internal order:
Project Code:

(b)(7)(E)

Travel Dates:
Purpose of travel:
Trip Name
Type Code:
Comments:
City/Location:
M&IE:
Lodging:

See above for travel dates
Domestic Travel
Operation Illegal Migration Surge 2022
(b)(7)(E)
Operation Illegal Migration Surge 2022
Laredo Sector
GSA Rate Authorized
GSA Rate Authorized

(b)(6), (b)(7)(C)

Special Operations Supervisor | Canine Coordinator
USBP | Havre Sector Headquarters
2605 5th Ave SE | Havre, MT 59501

Mobile (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Message

From: (b)(7)(E)

Sent: 11/20/2020 2:32:35 PM

To: WCXAGENTS (b)(7)(E)
(b)(7)(E) WCX SUPERVISORS
MAILING LIST (b)(7)(E)
(b)(7)(E)

Subject: (b)(7)(E) Update

ALCON,

(b)(7)(E) have been added and others modified.

(b)(7)(E) Special Note (b)(7)(E)
(b)(7)(E)

(b)(7)(E) Special Note (b)(7)(E)
(b)(7)(E)

Also, note the (b)(7)(E) have been replaced with (b)(7)(E)

(b)(7)(E) Image (b)(7)(E) A possible follow up (b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E)

(b)(7)(E) has been updated.

Willcox (b)(7)(E)

Willcox Border Patrol Station

(b)(7)(E)

Message

From: CBP POSTMASTER (b)(7)(E)
(b)(7)(E)
Sent: 8/17/2020 3:22:51 PM
Subject: Monday, August 17, 2020: CBP Central

Monday, August 17, 2020



Welcome to CBP Central, a one-stop announcement center for CBP employees. CBP Central is emailed at the beginning of each week and is posted on the CBPnet homepage under the CBP Central icon. CBP Central is a series of headlines that links to a full announcement. Mass e-mail POCs must send submissions to the Office of Public Affairs (OPA), (b)(6), (b)(7)(C) and cc **CBP Central mailbox NLT Thursday 3 p.m.** and ensure that their links are live and working. For career opportunities, please include the deadline in the abstract. Please coordinate with your Web Content Administrator (WCA) to assure links are live and working. (b)(7)(E)

Announcements

OFFICE 365 TEAMS: THE ULTIMATE MESSAGING APP (NEW)

Office 365 (O365) Teams is the modern workplace! Learn how to get the most out of Teams by joining the virtual Roadshow Training on August 18 from 1:00p.m. – 3:00p.m. EST. Teams improves workplace collaboration, communication, and team productivity with the click of a button. O365 Teams allows users to easily share information and collaborate from anywhere in a safe and secure environment. To learn how you can get the most out of Teams, join the online virtual training by simply clicking on Teams Roadshow Training. Additional O365 training courses will be offered each Tuesday through September 15 on various O365 products such as Teams, Planner, Live Events, Forms, OneNote and Outlook. Did you miss an O365 training session or want to refresh what you have learned? Previously recorded sessions are available on CBP O365 Streams channel.

THE SPECIAL RESPONSE TEAM (SRT) IS ANNOUNCING ITS OPEN APPLICATION PERIOD FOR THE BASIC SELECTION COURSE (BSC) THROUGH AUGUST 31ST, 2020.

SRT is a select, highly trained group of Customs and Border Protection Officers (CBPOs) with special operations capability and progressive law enforcement skill sets. SRT is tasked with providing unique tactical responses to our nation's ports of entry, national security threats, incidents of national significance and other specialized missions as directed by the Department of Homeland Security (DHS) and CBP. SRT values diversity of backgrounds and experiences because problem solving is an SRT priority, and mission failure is not an option. Do you feel the need to challenge yourself, to grow, to excel? If you have what it takes, come and take your place among us. Interested CBP Officers must submit a memorandum no later than August 31st to (b)(7)(E). Selected candidates will be expected to attend SRT Basic Selection Course (BSC) Class XX scheduled March/April 2021. For detailed instructions on how to apply for the Special Response Team, please visit the SRT SharePoint site by clicking [HERE](#).

USE IT, DON'T LOSE IT: CREDIT HOURS (NEW)

Credit hours are hours worked voluntarily under a flexible work schedule. One credit hour is earned for each hour of voluntary work in excess of the basic work requirement. For a full-time employee, 24 credit hours is the maximum amount that can be carried over to the next pay period. For a part-time employee, not more than one-fourth of the hours in the employee's biweekly basic work requirement may be carried over to the next pay period. Unlike compensatory time off for travel and overtime, there is no limitation on when the accrued hours must be used (i.e., no pay period usage limitation).

ANNOUNCING THE NEW SAFETY INCIDENT REPORTING TOOL (NEW)

On August 14, a new Safety Mishap Report (Form 502) in the new Safety Incident Reporting Tool (SIRT) replaced MicroPact eCOMP and is now the initial step for reporting and recording safety incidents, property damage, occupational injuries, and illnesses. Employees will report all safety incidents in a separate system from workers' compensation claims. These separate systems will improve accuracy in injury and illness record-keeping and give leadership a clearer picture of what safety issues are having the biggest mission impacts. For an overview of the entire process, click here. Please visit the SIRT SharePoint page or contact

(b)(7)(E)

for additional information.

DOL ECOMP REQUIRED TO FILE WORKERS' COMPENSATION CLAIMS (NEW)

Effective August 17, CBP requires all employees and supervisors to use the DOL ECOMP system to initiate and process claims for workers' compensation benefits under the Federal Employees' Compensation Act. To access the DOL-ECOMP Claimant Query System (CQS), an employee must complete a one-time registration and identity verification process. Once registered, an employee may file for workers' compensation benefits or wage loss compensation in DOL ECOMP-CQS by completing the employee portion of the appropriate forms. DOL-ECOMP will notify the designated supervisor to complete the agency portion of the form within 24 hours. Training and tutorials are available for employees, supervisors, and workers' compensation staff here.

HEALTHIERCBP: BREASTFEEDING AWARENESS MONTH (NEW)

One of the biggest decisions a mother has to make is if she is going to breastfeed her baby or bottle-feed with formula. Consider the following benefits when making your decision:

1. Breast milk contains all the nutrients a baby needs;
2. Breastfeeding provides a close emotional and psychological contact with the child's mother;
3. Breastfeeding increases the mental development of the child;
4. Breast milk protects against respiratory and gastrointestinal infections; and
5. Breast milk is easier for the baby to digest.

For questions regarding the lactation directive, contact (b)(6), (b)(7)(C) at (b)(6), (b)(7)(C). For more information about HRM's HealthierCBP Programs, contact (b)(6), (b)(7)(C) at (b)(6), (b)(7)(C) or

(b)(6), (b)(7)(C)

UPCOMING FAMILY CARE WEBINARS

• Strong Parents, Strong Families: Children's Nutrition (NEW)

Childhood obesity is one of the largest issues facing parents and guardians today. Are we feeding our children appropriately or too much? Does your child need to lose weight? In this month's webinar, participants will learn the basics of nutrition for growing children, tips for healthy eating, health risks of obesity, recognizing when weight is a problem, and building self-esteem.

Date/Time: Wednesday, August 26 from 1:00 p.m. to 2:00 p.m. EDT

• Your Healthy Lifestyle: Nutrition Navigator (NEW)

Do you want to understand the components of nutrition labels, blood sugar levels, and fiber? This month's webinar is a nutrition navigator that will help introduce the nutritional basics and how to plan healthy meals on your journey to a healthier you.

Date/Time: Thursday, August 27 from 1:00 p.m. to 2:00 p.m. EDT

NOTE: If you cannot attend live family care webinars, you can still register to receive an on-demand recording to watch at your leisure.

WEBINAR: SOLUTIONS FOR SUBSTANCE MISUSE IN A LAW ENFORCEMENT CULTURE

The Office of Human Resources Management invites all CBP employees to the *Solutions for Substance Misuse in a Law Enforcement Culture Webinar*. There will be peer support members and chaplains available to provide real-time assistance as needed. This informative and dynamic webinar will address the following:

- A definition of substance-use disorder and a discussion of the science and psychology behind it.
- The impact of substance misuse on CBP.
- The impact of substance abuse on the family.
- Treatment, recovery, and how CBP can help.
- National resources for employees or family members seeking help for substance-use disorder.

Date/Time: Thursday, August 20 from 12:00 p.m. to 2:00 p.m. EDT

To join the WebEx, click [here](#). If you have any questions, contact (b)(7)(E)

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Career Opportunities

(Ordered by closing date)

LATERAL REASSIGNMENT OPPORTUNITY – CBP OFFICER, GS-1895-7/9/11/12-PORT OF WILLOW CREEK, MT

The Office of Field Operations is seeking candidates for the permanent position of CBP Officer, GS-1895-7/9/11/12 at the Port of Entry in Willow Creek, MT. This is not a promotion and is only open to those in the 1895 series who are at or have previously held a permanent position at the GS-7, GS-9, GS-11 or GS-12 level. If a candidate is in a position that is above the grade they are qualified, they may request a change to lower grade to accept this opportunity. CBP Officers who apply must have completed all pre-academy, academy and post-academy training. The area of consideration is CBP-wide and relocation expenses will not be paid. This position is covered under the bargaining unit. Applicants may submit their résumés to [TECS-](#)

(b)(7)(E)

Closes August 17.

LATERAL REASSIGNMENT OPPORTUNITY – CBP OFFICER, GS-1895-7/9/11/12 – PORT OF PORTAL, ND (WITH SPECIAL SALARY RATE (SSR))

The Office of Field Operations is seeking candidates for the permanent position of CBP Officer, GS-1895-7/9/11/12, at the Port of Entry in Portal, ND. This is not a promotion and is only open to those in the 1895 series