

IMPORTANT: Mark all packages and papers with contract and/or order numbers.

1. DATE OF ORDER 09/16/2021		2. CONTRACT NO. (if any) HSHQDC-13-D-00021		6. SHIP TO:	
3. ORDER NO. 70B04C21F00001092		4. REQUISITION/REFERENCE NO. 20121093		a. NAME OF CONSIGNEE See Attached Delivery Schedule	
5. ISSUING OFFICE (Address correspondence to) DHS - Customs & Border Protection Information Technology Contracting Division 1300 Pennsylvania Ave, NW Procurement Directorate - NP 1310 Washington DC 20229				b. STREET ADDRESS	
				c. CITY	d. STATE
				e. ZIP CODE	
				f. SHIP VIA	
7. TO:				8. TYPE OF ORDER	
a. NAME OF CONTRACTOR MERLIN INTERNATIONAL INC				<input type="checkbox"/> a. PURCHASE -- Reference Your Q102105. Please furnish the following on the terms and conditions specified on both sides of this order and on the attached sheet, if any, including delivery as indicated.	
b. COMPANY NAME DBA MERLIN TECHNICAL SOLUTIONS				<input checked="" type="checkbox"/> b. DELIVERY -- Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above-numbered contract.	
c. STREET ADDRESS 4B INVERNESS CT E					
d. CITY ENGLEWOOD		e. STATE CO		f. ZIP CODE 80112-5324	
9. ACCOUNTING AND APPROPRIATION DATA SEE DELIVERY SCHEDULE AND ACCOUNTING DATA				10. REQUISITIONING OFFICE OIT / ENTSD	

11. BUSINESS CLASSIFICATION (Check appropriate box(es)) <input checked="" type="checkbox"/> a. SMALL <input type="checkbox"/> b. OTHER THAN SMALL <input type="checkbox"/> c. DISADVANTAGED <input type="checkbox"/> d. WOMEN-OWNED <input type="checkbox"/> e. HUBZone <input type="checkbox"/> f. SERVICE-DISABLED VETERAN-OWNED <input type="checkbox"/> g. WOMEN-OWNED SMALL BUSINESS (WOSB) ELIGIBLE UNDER THE WOSB PROGRAM <input type="checkbox"/> h. ECONOMICALLY DISADVANTAGED WOMEN-OWNED SMALL BUSINESS (EDWOSB)				12. F.O.B. POINT Not applicable	
13. PLACE OF		14. GOVERNMENT B/L NO.		15. DELIVER TO F.O.B POINT ON OR BEFORE (Date) 09/15/2022	
a. INSPECTION SEE SOW	b. ACCEPTANCE SEE SOW			16. DISCOUNT TERMS Within 30 days Due net	

17. SCHEDULE (See reverse for Rejections)						
ITEM NO. (a)	SUPPLIES OR SERVICES (b)	QUANTITY ORDERED (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)	Accept
10	WickrProfSvcEngineering per hourly rate	(b)(4)				
20	WickrEntpLic-AddtlPerUser WKR-ENT-500					
30	WickrEntpComplianceContainer per user					
40	Unison Fee					

SEE BILLING INSTRUCTIONS REVERSE	18. SHIPPING POINT		19. GROSS SHIPPING WEIGHT		20. INVOICE NO.		(b)(4)	17(h)TOT. (Cont. pages)
	21. MAIL INVOICE TO:							17(i) GRAND TOTAL
	a. NAME See IPP Invoicing Instructions							
	b. STREET ADDRESS (or P.O. Box)							
	c. CITY		d. STATE		e. ZIP CODE			

22. UNITED STATES OF AMERICA BY (Signal) (b)(6), (b)(7)(C)

Digitally signed by (b)(6), (b)(7)(C) Date: 2021.09.16 20:56:30 -04'00'

23. NAME (Typed) (b)(6), (b)(7)(C)

TITLE: CONTRACTING/ORDERING OFFICER

AUTHORIZED FOR LOCAL REPRODUCTION
PREVIOUS EDITION NOT USABLEOPTIONAL FORM 347 (REV. 2/2012)
Prescribed by GSA/FAR 48 CFR 53.213 (f)

DATE OF ORDER 09/16/2021	CONTRACT NO. (if any) HSHQDC-13-D-00021	ORDER NO. 70B04C21F00001092	PAGE OF PAGES 2 23
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Federal Tax Exempt ID: 72-0408780

Emailing Invoices to CBP. Do not mail or email invoices to CBP. Invoices must be submitted via the IPP website, as detailed under Electronic Invoicing and Payment Requirements in the attached terms and conditions.

NOTES:

This Firm Fixed Price (FFP) Task Order 70B04C21F00001092 is a sole source award to MERLIN INTERNATIONAL, INC. D/B/A/ MERLIN TECHNICAL SOLUTIONS for the 'Wickr Software Licenses' requirement as specified in the Statement of Work (SOW) and the Bill of Materials (BOM). This task order is issued against FirstSource II Contract #HSHQDC-13-D-00021.

1. Total order value is (b)(4) and is funded on Accounting Lines 10 through 40.

2. Period of Performance is from 9/16/2021 – 9/15/2022.

3. Line item quantities as set forth in the Request for Quotation (Unison Buy #1079425) is incorporated into this award.

4. Points of Contact:

(a) Contracting Officer's Representative (COR): (b)(6), (b)(7)(C)
 (b) Contracting Officer (CO): (b)(6), (b)(7)(C)
 (c) Contract Specialist (CS): (b)(6), (b)(7)(C)

5. All invoices must be submitted through IPP. It is always advisable to present a draft invoice to the COR prior to the IPP submission. All delivery questions should be addressed to the COR. All procurement questions should be directed to the CO at (b)(6), (b)(7)(C) or via email.

6. Attachments (3)

Attachment-1, SOW

Attachment-2, BOM

Attachment-3, RFQ Line Item Information

MERLIN TECHNICAL SOLUTIONS RECEIPT AND ACKNOWLEDGMENT:

Authorized Signature: (b)(6), (b)(7)(C) Date: 9/16/2021
 Print Name of Official: _____
 Print Official Title: General Manager

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**ITEMS AND PRICES, DELIVERY SCHEDULE AND ACCOUNTING DATA
FOR
DELIVERY ORDER: 70B04C21F00001092**

I.1 SCHEDULE OF SUPPLIES/SERVICES

ITEM #	DESCRIPTION	QTY	UNIT	UNIT PRICE	EXT. PRICE
10	WickrProfSvcsEngineering per hourly rate	(b)(4)			
20	WickrEntpLic-AddtlPerUser WKR-ENT-500				
30	WickrEntpComplianceContainer per user				
40	Unison Fee				

Total Funded Value of Award:**(b)(4)****I.2 ACCOUNTING and APPROPRIATION DATA**

ITEM #	ACCOUNTING and APPROPRIATION DATA	AMOUNT
10	6100.2525USCSGLCS0942711120Z00021516MA110000AHIB IU1012525 TAS# 07020212021 0530000	(b)(4)
20	6100.315BUSCSGLCS0942711120Z00021516MA110000AHIB IU101315B TAS# 07020212021 0530000	
30	6100.315BUSCSGLCS0942711120Z00021516MA110000AHIB IU101315B TAS# 07020212021 0530000	
40	6100.2525USCSGLCS0942711220Z00021516MA110000AHIB IU1012525 TAS# 07020212021 0530000	

I.3 DELIVERY SCHEDULE

DELIVER TO:	ITEM #	QTY	DELIVERY DATE
Customs and Border Protection 7501 Boston Blvd Springfield, VA 22153	(b)(4)		09/15/2022
			09/15/2022
			09/15/2022
			09/15/2022

I.4 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):
www.acquisition.gov

I. FEDERAL ACQUISITION REGULATION (48 CHAPTER 1) CLAUSES

NUMBER TITLE

I.5 52.252-6 AUTHORIZED DEVIATIONS IN CLAUSES (APR 1984)

- (a) The use in this solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) clause with an authorized deviation is indicated by the addition of (DEVIATION) after the date of the clause.
- (b) The use in this solicitation or contract of any clause with an authorized deviation is indicated by the addition of (DEVIATION) after the name of the regulation.

(End of clause)

I.6 52.204-19 INCORPORATION BY REFERENCE OF REPRESENTATIONS AND CERTIFICATIONS (DEC 2014)

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I.7 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (OCT 2018)**I.8 52.232-39 UNENFORCEABILITY OF UNAUTHORIZED OBLIGATIONS (JUN 2013)****I.9 52.233-1 DISPUTES (MAY 2014)****I.10 52.233-3 PROTEST AFTER AWARD (AUG 1996)****I.11 52.233-4 APPLICABLE LAW FOR BREACH OF CONTRACT CLAIM (OCT 2004)****I.12 3052.212-70 CONTRACT TERMS AND CONDITIONS APPLICABLE TO DHS ACQUISITION OF COMMERCIAL ITEMS (SEP 2012)**

The Contractor agrees to comply with any provision or clause that is incorporated herein by reference to implement agency policy applicable to acquisition of commercial items or components. The provision or clause in effect based on the applicable regulation cited on the date the solicitation is issued applies unless otherwise stated herein. The following provisions and clauses are incorporated by reference:

[The Contracting Officer should either check the provisions and clauses that apply or delete the provisions and clauses that do not apply from the list. The Contracting Officer may add the date of the provision or clause if desired for clarity.]

Clauses.

☐ 3052.204-71 Contractor Employee Access.

☒ Alternate I

☒ 3052.205-70 Advertisement, Publicizing Awards, and Releases.

(End of clause)

I.13 52.204-23 - PROHIBITION ON CONTRACTING FOR HARDWARE, SOFTWARE, AND SERVICES DEVELOPED OR PROVIDED BY KASPERSKY LAB AND OTHER COVERED ENTITIES (DEVIATION 20-05)

(a) Definitions. As used in this clause --

"Covered article" means any hardware, software, or service that --

- (1) Is developed or provided by a covered entity;
- (2) Includes any hardware, software, or service developed or provided in whole or in part by a covered entity; or
- (3) Contains components using any hardware or software developed in whole or in part by a covered entity.

"Covered entity" means --

- (1) Kaspersky Lab;
- (2) Any successor entity to Kaspersky Lab;
- (3) Any entity that controls, is controlled by, or is under common control with Kaspersky Lab; or
- (4) Any entity of which Kaspersky Lab has a majority ownership.

(b) *Prohibition.* Section 1634 of Division A of the National Defense Authorization Act for Fiscal Year 2018 (Pub. L. 115-91) prohibits Government use of any covered article. The Contractor is prohibited from --

- (1) Providing any covered article that the Government will use on or after October 1, 2018; and
- (2) Using any covered article on or after October 1, 2018, in the development of data or deliverables first produced in the performance of the contract.

(c) *Reporting requirement.*

(1) In the event the Contractor identifies covered article provided to the Government during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report, in writing, via email, to the Contracting Officer, Contracting Officer's Representative, and the Enterprise Security Operations Center (SOC) at: (b)(7)(E) with required information in the body of the email. In the case of the Department of Defense, the Contractor shall report to the website at <https://dibnet.dod.mil>. For indefinite delivery contracts, the Contractor shall report to the Enterprise SOC, Contracting Officer for the indefinite delivery contract and the Contracting Page 5 of 8 Officer(s) and Contracting Officer's Representative(s) for any affected order or, in the case of the Department of Defense, identify both the indefinite delivery contract and any affected orders in the report provided at <https://dibnet.dod.mil>.

(2) The Contractor shall report the following information pursuant to paragraph (c)(1) of this clause:

- (i) Within 1 business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; brand; model number (Original Equipment Manufacturer (OEM) number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.
- (ii) Within 10 business days of submitting the report pursuant to paragraph (c)(1) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of a covered article, any reasons that led to the use or submission of the covered article, and any additional efforts that will be incorporated to prevent future use or submission of covered articles.

(c) *Subcontracts.* The Contractor shall insert the substance of this clause, including this paragraph (d), in all subcontracts, including subcontracts for the acquisition of commercial items.

(End of clause)

I.14 52.204-24 REPRESENTATION REGARDING CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT (OCT 2020)

The Offeror shall not complete the representation at paragraph (d)(1) of this provision if the Offeror has represented that it "does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument" in paragraph (c)(1) in the provision at 52.204-26, Covered Telecommunications Equipment or Services -- Representation, or in paragraph (v)(2)(i) of the provision at 52.212-3, Offeror Representations and Certifications - Commercial Items. The Offeror shall not complete the representation in paragraph (d)(2) of this provision if the Offeror has represented that it "does not use covered telecommunications equipment or services, or any equipment, system, or service that uses covered telecommunications equipment or services" in paragraph (c)(2) of the provision at 52.204-26, or in paragraph (v)(2)(ii) of the provision at 52.212-3.

(a) *Definitions.* As used in this provision-

Backhaul, covered telecommunications equipment or services, critical technology, interconnection arrangements, reasonable inquiry, roaming, and substantial or essential component have the meanings provided in the clause 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.

(b) *Prohibition.* (1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Nothing in the prohibition shall be construed to--

- (i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
- (ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract or extending or renewing a contract with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract. Nothing in the prohibition shall be construed to--

- (i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
- (ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(c) *Procedures.* The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (<https://www.sam.gov>) for entities excluded from receiving federal awards for ``covered telecommunications equipment or services."

(d) *Representations.* The Offeror represents that--

(1) It ☐ will, ☐ will not provide covered telecommunications equipment or services to the Government in the performance of any contract, subcontract or other contractual instrument resulting from this solicitation. The Offeror shall provide the additional disclosure information required at paragraph (e)(1) of this section if the Offeror responds ``will" in paragraph (d)(1) of this section; and

(2) After conducting a reasonable inquiry, for purposes of this representation, the Offeror represents that--

It ☐ does, ☐ does not use covered telecommunications equipment or services, or use any equipment, system, or service that uses covered telecommunications equipment or services. The Offeror shall provide the additional disclosure information required at paragraph (e)(2) of this section if the Offeror responds ``does" in paragraph (d)(2) of this section.

(e) *Disclosures.* (1) Disclosure for the representation in paragraph (d)(1) of this provision. If the Offeror has responded ``will" in the representation in paragraph (d)(1) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment--

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the original equipment manufacturer (OEM) or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(ii) For covered services--

(A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the Product Service Code (PSC) of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

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(2) Disclosure for the representation in paragraph (d)(2) of this provision. If the Offeror has responded ``does" in the representation in paragraph (d)(2) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment--

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the OEM or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(ii) For covered services--

(A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the PSC of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(End of provision)

I.15 52.204-25 PROHIBITION ON CONTRACTING FOR CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT (DEVIATION 20-05) (DEC 2020)

(a) *Definitions.* As used in this clause --

"Backhaul" means intermediate links between the core network, or backbone network, and the small subnetworks at the edge of the network (e.g., connecting cell phones/towers to the core telephone network). Backhaul can be wireless (e.g., microwave) or wired (e.g., fiber optic, coaxial cable, Ethernet).

"Covered foreign country" means The People's Republic of China.

"Covered telecommunications equipment or services" means --

(1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);

(2) For the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);

(3) Telecommunications or video surveillance services provided by such entities or using such equipment; or

(4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

"Critical technology" means --

(1) Defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations;

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- (2) Items included on the Commerce Control List set forth in Supplement No. 1 to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15, Code of Federal Regulations, and controlled --
 - (i) Pursuant to multilateral regimes, including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or
 - (ii) For reasons relating to regional stability or surreptitious listening;
- (3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities);
- (4) Nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material);
- (5) Select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or
- (6) Emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

"Interconnection arrangements" means arrangements governing the physical connection of two or more networks to allow the use of another's network to hand off traffic where it is ultimately delivered (e.g., connection of a customer of telephone provider A to a customer of telephone company B) or sharing data and other information resources.

"Reasonable inquiry" means an inquiry designed to uncover any information in the entity's possession about the identity of the producer or provider of covered telecommunications equipment or services used by the entity that excludes the need to include an internal or third-party audit.

"Roaming" means cellular communications services (e.g., voice, video, data) received from a visited network when unable to connect to the facilities of the home network either because signal coverage is too weak or because traffic is too high.

"Substantial or essential component" means any component necessary for the proper function or performance of a piece of equipment, system, or service.

(b) *Prohibition.*

- (1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. The Contractor is prohibited from providing to the Government any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FAR 4.2104.
- (2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract, or extending or renewing a contract, with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FAR 4.2104. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract.

(c) *Exceptions.* This clause does not prohibit contractors from providing --

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- (1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
- (2) Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(d) *Reporting requirement.*

- (1) In the event the Contractor identifies covered telecommunications equipment or services used as a substantial or essential component of any system, or as critical technology as part of any system, during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report the information in paragraph (d)(2) of this clause in writing via email to the Contracting Officer, Contracting Officer's Representative, and the Network Operations Security Center (NOSC) at NDAA_Incidents@hq.dhs.gov, with required information in the body of the email. In the case of the Department of Defense, the Contractor shall report to the website at <https://dibnet.dod.mil>. For indefinite delivery contracts, the Contractor shall report to the NOSC, Contracting Officer for the indefinite delivery contract and the Contracting Officer(s) and Contracting Officer's Representative(s) for any affected order or, in the case of the Department of Defense, identify both the indefinite delivery contract and any affected orders in the report provided at <https://dibnet.dod.mil>.

- (2) The Contractor shall report the following information pursuant to paragraph (d)(1) of this clause --

- (i) Within one business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.
- (ii) Within 10 business days of submitting the information in paragraph (d)(2)(i) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services.

- (e) *Subcontracts.* The Contractor shall insert the substance of this clause, including this paragraph (e) and excluding paragraph (b)(2), in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

(End of clause)

I.16 52.204-26 COVERED TELECOMMUNICATIONS EQUIPMENT OR SERVICES-REPRESENTATION (OCT 2020)

- (a) *Definitions.* As used in this provision, "*covered telecommunications equipment or services*" and "*reasonable inquiry*" have the meaning provided in the clause 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.
- (b) *Procedures.* The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (<https://www.sam.gov>) for entities excluded from receiving federal awards for "covered telecommunications equipment or services".
- (c) *Representations.* (1) The Offeror represents that it [] does, [] does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument.
- (2) After conducting a reasonable inquiry for purposes of this representation, the offeror represents that it [] does, [] does not use covered telecommunications equipment or services, or any equipment, system, or service that uses covered telecommunications equipment or services.

(End of provision)

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I.17 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS -- COMMERCIAL ITEMS (SEP 2021)

(a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clauses, which are incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items:

- (1) 52.203-19, Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements (JAN 2017) (section 743 of Division E, Title VII, of the Consolidated and Further Continuing Appropriations Act, 2015 (Pub. L. 113-235) and its successor provisions in subsequent appropriations acts (and as extended in continuing resolutions))
- (2) 52.204-23, Prohibition on Contracting for Hardware, Software, and Services Developed or Provided by Kaspersky Lab and Other Covered Entities (JUL 2018) (Section 1634 of Pub. L. 115-91).
- (3) 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment. (AUG 2020) (Section 889(a)(1)(A) of Pub. L. 115-232).
- (4) 52.209-10, Prohibition on Contracting with Inverted Domestic Corporations (NOV 2015)
- (5) 52.233-3, Protest After Award (AUG 1996) (31 U.S.C. 3553).
- (6) 52.233-4, Applicable Law for Breach of Contract Claim (OCT 2004) (Public Laws 108-77 and 108-78 (19 U.S.C. 3805 note)).

(b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:

[Contracting Officer check as appropriate]

- ☐ (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (JUN 2020), with Alternate I (OCT 1995) (41 U.S.C. 4704 and 10 U.S.C. 2402).
- ☐ (2) 52.203-13, Contractor Code of Business Ethics and Conduct (JUN 2020) (41 U.S.C. 3509).
- ☐ (3) 52.203-15, Whistleblower Protections Under the American Recovery and Reinvestment Act of 2009 (JUN 2010) (Section 1553 of Pub. L. 111-5). Applies to contracts funded by the American Recovery and Reinvestment Act of 2009.)
- ☐ (4) 52.204-10 Reporting Executive Compensation and First-Tier Subcontract Awards (JUN 2020) (Pub. L. 109-282) (31 U.S.C. 6101 note)
- ☐ (5) [Reserved].
- ☐ (6) 52.204-14, Service Contract Reporting Requirements (OCT 2016) (Pub. L. 111-117, section 743 of Div. C).
- ☐ (7) 52.204-15, Service Contract Reporting Requirements for Indefinite-Delivery Contracts (OCT 2016) (Pub. L. 111-117, section 743 of Div. C).
- ☐ (8) 52.209-6, Protecting the Government's Interest When Subcontracting with Contractors Debarred, Suspended, or Proposed for Debarment (JUN 2020) (31 U.S.C. 6101 note).
- ☐ (9) 52.209-9, Updates of Publicly Available Information Regarding Responsibility Matters (OCT 2018) (41 U.S.C. 2313)
- ☐ (10) [Reserved].
- ☐ (11) (i) 52.219-3, Notice of HUBZone Set-Aside or Sole-Source Award (SEP 2021) (15 U.S.C. 657a).
- ☐ (ii) Alternate I (MAR 2020) of 52.219-3.

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- ☐ (12) (i) 52.219-4, Notice of Price Evaluation Preference for HUBZone Small Business Concerns (SEP 2021) (if the offeror elects to waive the preference, it shall so indicate in its offer) (15 U.S.C. 657a).
- ☐ (ii) Alternate I (MAR 2020) of 52.219-4.
- ☐ (13) [Reserved]
- ☐ (14) (i) 52.219-6, Notice of Total Small Business Set-Aside (NOV 2020) (15 U.S.C. 644).
- ☐ (ii) Alternate I (MAR 2020) of 52.219-6.
- ☐ (15) (i) 52.219-7, Notice of Partial Small Business Set-Aside (NOV 2020) (15 U.S.C. 644).
- ☐ (ii) Alternate I (MAR 2020) of 52.219-7.
- ☐ (16) 52.219-8, Utilization of Small Business Concerns (OCT 2018) (15 U.S.C. 637(d)(2) and (3)).
- ☐ (17) (i) 52.219-9, Small Business Subcontracting Plan (SEP 2021) (15 U.S.C. 637(d)(4)).
- ☐ (ii) Alternate I (NOV 2016) of 52.219-9.
- ☐ (iii) Alternate II (NOV 2016) of 52.219-9.
- ☐ (iv) Alternate III (JUN 2020) of 52.219-9.
- ☐ (v) Alternate IV (SEP 2021) of 52.219-9.
- ☐ (18) (i) 52.219-13, Notice of Set-Aside of Orders (MAR 2020) (15 U.S.C. 644(r)).
- ☐ (ii) Alternate I (MAR 2020) of 52.219-3.
- ☐ (19) 52.219-14, Limitations on Subcontracting (SEP 2021) (15 U.S.C. 637(a)(14)).
- ☐ (20) 52.219-16, Liquidated Damages--Subcontracting Plan (SEP 2021) (15 U.S.C. 637(d)(4)(F)(i)).
- ☐ (21) 52.219-27, Notice of Service-Disabled Veteran-Owned Small Business Set-Aside (SEP 2021) (15 U.S.C. 657f).
- ☐ (22)(i) 52.219-28, Post Award Small Business Program Rerepresentation (SEP 2021) (15 U.S.C. 632(a)(2)).
- ☐ (ii) Alternate I (MAR 2020) of 52.219-28.
- ☐ (23) 52.219-29, Notice of Set-Aside for, or Sole Source Award to, Economically Disadvantaged Women-Owned Small Business (EDWOSB) Concerns (SEP 2021) (15 U.S.C. 637(m)).
- ☐ (24) 52.219-30, Notice of Set-Aside for, or Sole Source Award to, Women-Owned Small Business Concerns Eligible Under the Women-Owned Small Business Program (SEP 2021) (15 U.S.C. 637(m)).
- ☐ (25) 52.219-32, Orders Issued Directly Under Small Business Reserves (MAR 2020)(15 U.S.C. 644(r)).
- ☐ (26) 52.219-33, Nonmanufacturer Rule (SEP 2021) (15 U.S.C. 637(a)(17)).
- ☒ (27) 52.222-3, Convict Labor (JUN 2003) (E.O. 11755).
- ☒ (28) 52.222-19, Child Labor--Cooperation with Authorities and Remedies (JAN 2020) (E.O. 13126).
- ☐ (29) 52.222-21, Prohibition of Segregated Facilities (APR 2015).
- ☒ (30)(i) 52.222-26, Equal Opportunity (AUG 2018) (E.O. 11246).
- ☐ (ii) Alternate I (FEB 1999) of 52.222-26.

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☒ (31)(i) 52.222-35, Equal Opportunity for Veterans (JUN 2020) (38 U.S.C. 4212).

☐ (ii) Alternate I (JUL 2014) of 52.222-35.

☒ (32)(i) 52.222-36, Equal Opportunity for Workers with Disabilities (JUN 2020) (29 U.S.C. 793).

☐ (ii) Alternate I (JUL 2014) of 52.222-36

☒ (33) 52.222-37, Employment Reports on Veterans (JUN 2020) (38 U.S.C. 4212).

☒ (34) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496).

☒ (35)(i) 52.222-50, Combating Trafficking in Persons (OCT 2020) (22 U.S.C. chapter 78 and E.O. 13627).

☐ (ii) Alternate I (MAR 2015) of 52.222-50 (22 U.S.C. chapter 78 and E.O. 13627).

☐ (36) 52.222-54, Employment Eligibility Verification (OCT 2015). (Executive Order 12989). (Not applicable to the acquisition of commercially available off-the-shelf items or certain other types of commercial items as prescribed in 22.1803.)

☐ (37)(i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA-Designated Products Items (MAY 2008) (42 U.S.C. 6962(c)(3)(A)(ii)). (Not applicable to the acquisition of commercially available off-the-shelf items.)

☐ (ii) Alternate I (MAY 2008) of 52.223-9 (42 U.S.C. 6962(i)(2)(C)). (Not applicable to the acquisition of commercially available off-the-shelf items.)

☐ (38) 52.223-11, Ozone-Depleting Substances and High Global Warming Potential Hydrofluorocarbons (JUN 2016) (E.O. 13693).

☐ (39) 52.223-12, Maintenance, Service, Repair, or Disposal of Refrigeration Equipment and Air Conditioners (JUN 2016) (E.O. 13693)

☐ (40) (i) 52.223-13, Acquisition of EPEAT®-Registered Imaging Equipment (JUN 2014) (E.O.s 13423 and 13514).

☐ (ii) Alternate I (OCT 2015) of 52.223-13.

☐ (41) (i) 52.223-14, Acquisition of EPEAT®-Registered Televisions (JUN 2014) (E.O.s 13423 and 13514).

☐ (ii) Alternate I (JUN 2014) of 52.223-14.

☐ (42) 52.223-15, Energy Efficiency in Energy--Consuming Products (MAY 2020) (42 U.S.C. 8259b).

☐ (43)(i) 52.223-16, Acquisition of EPEAT®-Registered Personal Computer Products (OCT 2015) (E.O.s 13423 and 13514).

☐ (ii) Alternate I (JUN 2014) of 52.223-16.

☒ (44) 52.223-18, Encouraging Contractor Policies to Ban Text Messaging While Driving (JUN 2020) (E.O. 13513)

☐ (45) 52.223-20, Aerosols (JUN 2016) (E.O. 13693).

☐ (46) 52.223-21, Foams (JUN 2016) (E.O. 13693).

☐ (47) (i) 52.224-3, Privacy Training (JAN 2017) (5 U.S.C. 552a).

☐ (ii) Alternate I (JAN 2017) of 52.224-3.

☐ (48) 52.225-1, Buy American -- Supplies (JAN 2021) (41 U.S.C. chapter 83).

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- ☐ (49)(i) 52.225-3, Buy American—Free Trade Agreements—Israeli Trade Act (JAN 2021) (41 U.S.C. chapter 83, 19 U.S.C. 3301 note, 19 U.S.C. 2112 note, 19 U.S.C. 3805 note, 19 U.S.C. 4001 note, Pub. L. 103–182, 108–77, 108–78, 108–286, 108–302, 109–53, 109–169, 109–283, 110–138, 112–41, 112–42, and 112–43).
- ☐ (ii) Alternate I (MAY 2014) of 52.225-3.
- ☐ (iii) Alternate II (MAY 2014) of 52.225-3.
- ☐ (iv) Alternate III (MAY 2014) of 52.225-3.
- ☐ (50) 52.225-5, Trade Agreements (OCT 2019) (19 U.S.C. 2501, et seq., 19 U.S.C. 3301 note).
- ☐ (51) 52.225-13, Restrictions on Certain Foreign Purchases (June 2008) (E.O.'s, proclamations, and statutes administered by the Office of Foreign Assets Control of the Department of the Treasury).
- ☐ (52) 52.225-26, Contractors Performing Private Security Functions Outside the United States (OCT 2016) (Section 862, as amended, of the National Defense Authorization Act for Fiscal Year 2008; 10 U.S.C. 2302 Note).
- ☐ (53) 52.226-4, Notice of Disaster or Emergency Area set-Aside (NOV 2007)
- ☐ (54) 52.226-5, Restrictions on Subcontracting Outside Disaster or Emergency Area (NOV 2007)
- ☐ (55) 52.229-12, Tax on Certain Foreign Procurements (JUN 2020).
- ☐ (56) 52.232-29, Terms for Financing of Purchases of Commercial Items (FEB 2002) (41 U.S.C. 4505, 10 U.S.C. 2307(f)).
- ☐ (57) 52.232-30, Installment Payments for Commercial Items (JAN 2017) (41 U.S.C. 4505, 10 U.S.C. 2307(f)).
- ☐ (58) 52.232-33, Payment by Electronic Funds Transfer-System for Award Management (OCT 2018) (31 U.S.C. 3332).
- ☐ (59) 52.232-34, Payment by Electronic Funds Transfer--Other than System for Award Management (JUL 2013) (31 U.S.C. 3332).
- ☐ (60) 52.232-36, Payment by Third Party (MAY 2014) (31 U.S.C. 3332).
- ☒ (61) 52.239-1, Privacy or Security Safeguards (AUG 1996) (5 U.S.C. 552a).
- ☐ (62) 52.242-5, Payments to Small Business Subcontractors (JAN 2017)(15 U.S.C. 637(d)(13)).
- ☐ (63)(i) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (FEB 2006) (46 U.S.C. Appx. 1241(b) and 10 U.S.C. 2631).
- ☐ (ii) Alternate I (APR 2003) of 52.247-64.
- ☐ Alternate II (FEB 2006) of 52.247-64
- (c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items:
[Contracting Officer check as appropriate.]
 - ☐ (1) 52.222-41, Service Contract Labor Standards (AUG 2018) (41 U.S.C. chapter 67).
 - ☐ (2) 52.222-42, Statement of Equivalent Rates for Federal Hires (MAY 2014) (29 U.S.C. 206 and 41 U.S.C. chapter 67).
 - ☐ (3) 52.222-43, Fair Labor Standards Act and Service Contract Labor Standards—Price Adjustment (Multiple Year and Option Contracts) (AUG 2018) (29 U.S.C. 206 and 41 U.S.C. chapter 67).

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- ☐ (4) 52.222-44, Fair Labor Standards Act and Service Contract Labor Standards—Price Adjustment (MAY 2014) (29 U.S.C 206 and 41 U.S.C. chapter 67).
 - ☐ (5) 52.222-51, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment—Requirements (MAY 2014) (41 U.S.C. Chapter 67).
 - ☐ (6) 52.222-53, Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services—Requirements (MAY 2014) (41 U.S.C. chapter 67).
 - ☐ (7) 52.222-55, Minimum Wages Under Executive Order 13658 (NOV 2020) (Executive Order 13658)
 - ☐ (8) 52.222-62, Paid Sick Leave Under Executive Order 13706 (JAN 2017) (E.O. 13706)
 - ☐ (9) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations (JUN 2020) (42 U.S.C. 1792).
- (d) Comptroller General Examination of Record The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, as defined in FAR 2.101, on the date of award of this contract, and does not contain the clause at 52.215-2, Audit and Records--Negotiation.
- (1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.
 - (2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.
 - (3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.
- (e) (1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in paragraphs (e)(1) in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause--
- (i) 52.203-13, Contractor Code of Business Ethics and Conduct (JUN 2020) (41 U.S.C. 3509).
 - (ii) 52.203-19, Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements (JAN 2017) (section 743 of Division E, Title VII, of the Consolidated and Further Continuing Appropriations Act, 2015 (Pub. L. 113-235) and its successor provisions in subsequent appropriations acts (and as extended in continuing resolutions)).
 - (iii) 52.204-23, Prohibition on Contracting for Hardware, Software, and Services Developed or Provided by Kaspersky Lab and Other Covered Entities (JUL 2018) (Section 1634 of Pub. L. 115-91).
 - (iv) 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment. (AUG 2020) (Section 889(a)(1)(A) of Pub. L. 115-232).
 - (v) 52.219-8, Utilization of Small Business Concerns (OCT 2018) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds the applicable threshold specified in FAR 19.702(a) on the date of subcontract award, the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.
 - (vi) 52.222-21, Prohibition of Segregated Facilities (APR 2015)
 - (vii) Equal Opportunity (SEP 2016) (E.O. 11246).

- (viii) 52.222-35, Equal Opportunity for Veterans (JUN 2020) (38 U.S.C. 4212).
 - (ix) 52.222-36, Equal Opportunity for Workers with Disabilities (JUN 2020) (29 U.S.C. 793).
 - (x) 52.222-37, Employment Reports on Veterans (JUN 2020) (38 U.S.C. 4212)
 - (xi) 52.222-40, Notification of Employee Rights Under the National Labor Relations Act (DEC 2010) (E.O. 13496).
Flow down required in accordance with paragraph (f) of FAR clause 52.222-40.
 - (xii) 52.222-41, Service Contract Labor Standards (AUG 2018) (41 U.S.C. chapter 67).
 - (xiii) [X] (A) 52.222-50, Combating Trafficking in Persons (OCT 2020) (22 U.S.C. chapter 78 and E.O. 13627).
[] (B) Alternate I (MAR 2015) of 52.222-50 (22 U.S.C. chapter 78 and E.O. 13627).
 - (xiv) 52.222-51, Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment—Requirements (MAY 2014) (41 U.S.C. chapter 67).
 - (xv) 52.222-53, Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services—Requirements (MAY 2014) (41 U.S.C. chapter 67).
 - (xvi) 52.222-54, Employment Eligibility Verification (OCT 2015).
 - (xvii) 52.222-55, Minimum Wages Under Executive Order 13658 (NOV 2020) (Executive Order 13658).
 - (xviii) 52.222-62 Paid Sick Leave Under Executive Order 13706 (JAN 2017) (E.O. 13706).
 - (xix) (A) 52.224-3, Privacy Training (JAN 2017) (5 U.S.C. 552a).
(B) Alternate I (JAN 2017) of 52.224-3.
 - (xx) 52.225-26, Contractors Performing Private Security Functions Outside the United States (OCT 2016) (Section 862, as amended, of the National Defense Authorization Act for Fiscal Year 2008; 10 U.S.C. 2302 Note).
 - (xxi) 52.226-6, Promoting Excess Food Donation to Nonprofit Organizations (JUN 2020) (42 U.S.C. 1792).
 - (xxii) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (FEB 2006) (46 U.S.C. Appx 1241(b) and 10 U.S.C. 2631). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.
- (2) While not required, the Contractor may include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.

(End of clause)

**I.18 52.232-40 PROVIDING ACCELERATED PAYMENTS TO SMALL BUSINESS SUBCONTRACTORS (DEC 2013)
(DEVIATION APR 2020)**

- (a) (1) In accordance with 31 U.S.C. 3903 and 10 U.S.C. 2307, upon receipt of accelerated payments from the Government, the Contractor shall make accelerated payments to its small business subcontractors under this contract in accordance with the accelerated payment date established, to the maximum extent practicable and prior to when such payment is otherwise required under the applicable contract or subcontract, with a goal of 15 days after receipt of a proper invoice and all other required documentation from the small business subcontractor if a specific payment date is not established by contract.
- (2) The Contractor agrees to make such payments to its small business subcontractors without any further consideration from or fees charged to the subcontractor.
- (b) The acceleration of payments under this clause does not provide any new rights under the Prompt Payment Act.

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(c) Include the substance of this clause, including this paragraph (c), in all subcontracts with small business concerns, including subcontracts with small business concerns for the acquisition of commercial items.

(End of clause)

I.19 CONTRACT TYPE (OCT 2008)

This is a FIRM FIXED PRICE TASK ORDER.

[End of Clause]

I.20 SPECIFICATIONS, STATEMENT OF WORK, STATEMENT OF OBJECTIVES OR PERFORMANCE WORK STATEMENT ATTACHED (JUN 2013)

The Specifications, Statement of Work, Statement of Objectives or Performance Work Statement which describe the work to be performed hereunder, although attached, is incorporated and made a part of this document with the same force and effect of "specifications" as described in the clause, Order of Precedence, FAR 52.215-8 incorporated herein by reference.

[End of Clause]

I.21 PERIOD OF PERFORMANCE (MAR 2003)

The period of performance of this contract shall be from SEPTEMBER 16, 2021 through SEPTEMBER 15, 2022.

[End of Clause]

I.22 CONTRACTING OFFICER'S AUTHORITY (MAR 2003)

The Contracting Officer is the only person authorized to approve changes in any of the requirements of this contract. In the event the Contractor effects any changes at the direction of any person other than the Contracting Officer, the changes will be considered to have been made without authority and no adjustment will be made in the contract price to cover any increase in costs incurred as a result thereof. The Contracting Officer shall be the only individual authorized to accept nonconforming work, waive any requirement of the contract, or to modify any term or condition of the contract. The Contracting Officer is the only individual who can legally obligate Government funds. No cost chargeable to the proposed contract can be incurred before receipt of a fully executed contract or specific authorization from the Contracting Officer.

[End of Clause]

I.23 ELECTRONIC INVOICING AND PAYMENT REQUIREMENTS - INVOICE PROCESSING PLATFORM (IPP) (JAN 2016)

Beginning April 11, 2016, payment requests for all new awards must be submitted electronically through the U. S. Department of the Treasury's Invoice Processing Platform System (IPP). Payment terms for existing contracts and orders awarded prior to April 11, 2016 remain the same. The Contractor must use IPP for contracts and orders awarded April 11, 2016 or later, and must use the non-IPP invoicing process for those contracts and orders awarded prior to April 11, 2016.

"Payment request" means any request for contract financing payment or invoice payment by the Contractor. To constitute a proper invoice, the payment request must comply with the requirements identified in FAR 32.905(b), "Payment documentation and process" and the applicable Prompt Payment clause included in this contract. The IPP website address is: <https://www.ipp.gov>.

Under this contract, the following documents are required to be submitted as an attachment to the IPP:

Invoice(s)

See Statement of Work (SOW)

- _____

- _____

- _____

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The IPP was designed and developed for Contractors to enroll, access and use IPP for submitting requests for payment. Contractor assistance with enrollment can be obtained by contacting IPPCustomerSupport@fms.treas.gov or phone (866) 973-3131.

If the Contractor is unable to comply with the requirement to use IPP for submitting invoices for payment, the Contractor must submit a waiver request in writing to the contracting officer.

(End of Clause)

I.24 GOVERNMENT CONSENT OF PUBLICATION/ENDORSEMENT (MAR 2003)

Under no circumstances shall the Contractor, or anyone acting on behalf of the Contractor, refer to the supplies, services, or equipment furnished pursuant to the provisions of this contract in any news release or commercial advertising without first obtaining explicit written consent to do so from the Contracting Officer

The Contractor agrees not to refer to awards in commercial advertising in such a manner as to state or imply that the product or service provided is endorsed or preferred by the Federal Government or is considered by the Government to be superior to other products or services.

[End of Clause]

I.25 SAFEGUARDING OF SENSITIVE INFORMATION (MAR 2015)

- (a) Applicability. This clause applies to the Contractor, its subcontractors, and Contractor employees (hereafter referred to collectively as "Contractor"). The Contractor shall insert the substance of this clause in all subcontracts.
- (b) Definitions. As used in this clause—

"Personally Identifiable Information (PII)" means information that can be used to distinguish or trace an individual's identity, such as name, social security number, or biometric records, either alone, or when combined with other personal or identifying information that is linked or linkable to a specific individual, such as date and place of birth, or mother's maiden name. The definition of PII is not anchored to any single category of information or technology. Rather, it requires a case-by-case assessment of the specific risk that an individual can be identified. In performing this assessment, it is important for an agency to recognize that non-personally identifiable information can become personally identifiable information whenever additional information is made publicly available—in any medium and from any source—that, combined with other available information, could be used to identify an individual.

PII is a subset of sensitive information. Examples of PII include, but are not limited to: name, date of birth, mailing address, telephone number, Social Security number (SSN), email address, zip code, account numbers, certificate/license numbers, vehicle identifiers including license plates, uniform resource locators (URLs), static Internet protocol addresses, biometric identifiers such as fingerprint, voiceprint, iris scan, photographic facial images, or any other unique identifying number or characteristic, and any information where it is reasonably foreseeable that the information will be linked with other information to identify the individual.

"Sensitive Information" is defined in HSAR clause 3052.204-71, Contractor Employee Access, as any information, which if lost, misused, disclosed, or, without authorization is accessed, or modified, could adversely affect the national or homeland security interest, the conduct of Federal programs, or the privacy to which individuals are entitled under section 552a of Title 5, United States Code (the Privacy Act), but which has not been specifically authorized under criteria established by an Executive Order or an Act of Congress to be kept secret in the interest of national defense, homeland security or foreign policy. This definition includes the following categories of information:

- (1) Protected Critical Infrastructure Information (PCII) as set out in the Critical Infrastructure Information Act of 2002 (Title II, Subtitle B, of the Homeland Security Act, Public Law 107-296, 196 Stat. 2135), as amended, the implementing regulations thereto (Title 6, Code of Federal Regulations, Part 29) as amended, the applicable PCII Procedures Manual, as amended, and any supplementary guidance officially communicated by an authorized official of the Department of Homeland Security (including the PCII Program Manager or his/her designee);

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- (2) Sensitive Security Information (SSI), as defined in Title 49, Code of Federal Regulations, Part 1520, as amended, "Policies and Procedures of Safeguarding and Control of SSI," as amended, and any supplementary guidance officially communicated by an authorized official of the Department of Homeland Security (including the Assistant Secretary for the Transportation Security Administration or his/her designee);
- (3) Information designated as "For Official Use Only," which is unclassified information of a sensitive nature and the unauthorized disclosure of which could adversely impact a person's privacy or welfare, the conduct of Federal programs, or other programs or operations essential to the national or homeland security interest; and
- (4) Any information that is designated "sensitive" or subject to other controls, safeguards or protections in accordance with subsequently adopted homeland security information handling procedures.

"*Sensitive Information Incident*" is an incident that includes the known, potential, or suspected exposure, loss of control, compromise, unauthorized disclosure, unauthorized acquisition, or unauthorized access or attempted access of any Government system, Contractor system, or sensitive information.

"*Sensitive Personally Identifiable Information (SPII)*" is a subset of PII, which if lost, compromised or disclosed without authorization, could result in substantial harm, embarrassment, inconvenience, or unfairness to an individual. Some forms of PII are sensitive as stand-alone elements. Examples of such PII include: Social Security numbers (SSN), driver's license or state identification number, Alien Registration Numbers (A-number), financial account number, and biometric identifiers such as fingerprint, voiceprint, or iris scan. Additional examples include any groupings of information that contain an individual's name or other unique identifier plus one or more of the following elements:

- (1) Truncated SSN (such as last 4 digits)
- (2) Date of birth (month, day, and year)
- (3) Citizenship or immigration status
- (4) Ethnic or religious affiliation
- (5) Sexual orientation
- (6) Criminal History
- (7) Medical Information
- (8) System authentication information such as mother's maiden name, account passwords or personal identification numbers (PIN)

Other PII may be "sensitive" depending on its context, such as a list of employees and their performance ratings or an unlisted home address or phone number. In contrast, a business card or public telephone directory of agency employees contains PII but is not sensitive.

- (c) Authorities. The Contractor shall follow all current versions of Government policies and guidance accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>, or available upon request from the Contracting Officer, including but not limited to:
 - (1) DHS Management Directive 11042.1 Safeguarding Sensitive But Unclassified (for Official Use Only) Information
 - (2) DHS Sensitive Systems Policy Directive 4300A
 - (3) DHS 4300A Sensitive Systems Handbook and Attachments
 - (4) DHS Security Authorization Process Guide
 - (5) DHS Handbook for Safeguarding Sensitive Personally Identifiable Information
 - (6) DHS Instruction Handbook 121-01-007 Department of Homeland Security Personnel Suitability and Security Program
 - (7) DHS Information Security Performance Plan (current fiscal year)
 - (8) DHS Privacy Incident Handling Guidance
 - (9) Federal Information Processing Standard (FIPS) 140-2 Security Requirements for Cryptographic Modules accessible at <http://csrc.nist.gov/groups/STM/cmvp/standards.html>
 - (10) National Institute of Standards and Technology (NIST) Special Publication 800-53 Security and Privacy Controls for Federal Information Systems and Organizations accessible at <http://csrc.nist.gov/publications/PubsSPs.html>
 - (11) NIST Special Publication 800-88 Guidelines for Media Sanitization accessible at <http://csrc.nist.gov/publications/PubsSPs.html>

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- (d) Handling of Sensitive Information. Contractor compliance with this clause, as well as the policies and procedures described below, is required.
- (1) Department of Homeland Security (DHS) policies and procedures on Contractor personnel security requirements are set forth in various Management Directives (MDs), Directives, and Instructions. MD 11042.1, Safeguarding Sensitive But Unclassified (For Official Use Only) Information describes how Contractors must handle sensitive but unclassified information. DHS uses the term "FOR OFFICIAL USE ONLY" to identify sensitive but unclassified information that is not otherwise categorized by statute or regulation. Examples of sensitive information that are categorized by statute or regulation are PCII, SSI, etc. The DHS Sensitive Systems Policy Directive 4300A and the DHS 4300A Sensitive Systems Handbook provide the policies and procedures on security for Information Technology (IT) resources. The DHS Handbook for Safeguarding Sensitive Personally Identifiable Information provides guidelines to help safeguard SPII in both paper and electronic form. DHS Instruction Handbook 121-01-007 Department of Homeland Security Personnel Suitability and Security Program establishes procedures, program responsibilities, minimum standards, and reporting protocols for the DHS Personnel Suitability and Security Program.
 - (2) The Contractor shall not use or redistribute any sensitive information processed, stored, and/or transmitted by the Contractor except as specified in the contract.
 - (3) All Contractor employees with access to sensitive information shall execute DHS Form 11000-6, Department of Homeland Security Non-Disclosure Agreement (NDA), as a condition of access to such information. The Contractor shall maintain signed copies of the NDA for all employees as a record of compliance. The Contractor shall provide copies of the signed NDA to the Contracting Officer's Representative (COR) no later than two (2) days after execution of the form.
 - (4) The Contractor's invoicing, billing, and other recordkeeping systems maintained to support financial or other administrative functions shall not maintain SPII. It is acceptable to maintain in these systems the names, titles and contact information for the COR or other Government personnel associated with the administration of the contract, as needed.
- (e) Authority to Operate. The Contractor shall not input, store, process, output, and/or transmit sensitive information within a Contractor IT system without an Authority to Operate (ATO) signed by the Headquarters or Component CIO, or designee, in consultation with the Headquarters or Component Privacy Officer. Unless otherwise specified in the ATO letter, the ATO is valid for three (3) years. The Contractor shall adhere to current Government policies, procedures, and guidance for the Security Authorization (SA) process as defined below.
- (1) Complete the Security Authorization process. The SA process shall proceed according to the DHS Sensitive Systems Policy Directive 4300A (Version 11.0, April 30, 2014), or any successor publication, DHS 4300A Sensitive Systems Handbook (Version 9.1, July 24, 2012), or any successor publication, and the Security Authorization Process Guide including templates.
 - (i) Security Authorization Process Documentation. SA documentation shall be developed using the Government provided Requirements Traceability Matrix and Government security documentation templates. SA documentation consists of the following: Security Plan, Contingency Plan, Contingency Plan Test Results, Configuration Management Plan, Security Assessment Plan, Security Assessment Report, and Authorization to Operate Letter. Additional documents that may be required include a Plan(s) of Action and Milestones and Interconnection Security Agreement(s). During the development of SA documentation, the Contractor shall submit a signed SA package, validated by an independent third party, to the COR for acceptance by the Headquarters or Component CIO, or designee, at least thirty (30) days prior to the date of operation of the IT system. The Government is the final authority on the compliance of the SA package and may limit the number of resubmissions of a modified SA package. Once the ATO has been accepted by the Headquarters or Component CIO, or designee, the Contracting Officer shall incorporate the ATO into the contract as a compliance document. The Government's acceptance of the ATO does not alleviate the Contractor's responsibility to ensure the IT system controls are implemented and operating effectively.
 - (ii) Independent Assessment. Contractors shall have an independent third party validate the security and privacy controls in place for the system(s). The independent third party shall review and analyze the SA package, and report on technical, operational, and management level deficiencies as outlined

in NIST Special Publication 800-53 Security and Privacy Controls for Federal Information Systems and Organizations. The Contractor shall address all deficiencies before submitting the SA package to the Government for acceptance.

- (iii) Support the completion of the Privacy Threshold Analysis (PTA) as needed. As part of the SA process, the Contractor may be required to support the Government in the completion of the PTA. The requirement to complete a PTA is triggered by the creation, use, modification, upgrade, or disposition of a Contractor IT system that will store, maintain and use PII, and must be renewed at least every three (3) years. Upon review of the PTA, the DHS Privacy Office determines whether a Privacy Impact Assessment (PIA) and/or Privacy Act System of Records Notice (SORN), or modifications thereto, are required. The Contractor shall provide all support necessary to assist the Department in completing the PIA in a timely manner and shall ensure that project management plans and schedules include time for the completion of the PTA, PIA, and SORN (to the extent required) as milestones. Support in this context includes responding timely to requests for information from the Government about the use, access, storage, and maintenance of PII on the Contractor's system, and providing timely review of relevant compliance documents for factual accuracy. Information on the DHS privacy compliance process, including PTAs, PIAs, and SORNs, is accessible at <http://www.dhs.gov/privacy-compliance>.
- (2) Renewal of ATO. Unless otherwise specified in the ATO letter, the ATO shall be renewed every three (3) years. The Contractor is required to update its SA package as part of the ATO renewal process. The Contractor shall update its SA package by one of the following methods: (1) Updating the SA documentation in the DHS automated information assurance tool for acceptance by the Headquarters or Component CIO, or designee, at least 90 days before the ATO expiration date for review and verification of security controls; or (2) Submitting an updated SA package directly to the COR for approval by the Headquarters or Component CIO, or designee, at least 90 days before the ATO expiration date for review and verification of security controls. The 90 day review process is independent of the system production date and therefore it is important that the Contractor build the review into project schedules. The reviews may include onsite visits that involve physical or logical inspection of the Contractor environment to ensure controls are in place.
- (3) Security Review. The Government may elect to conduct random periodic reviews to ensure that the security requirements contained in this contract are being implemented and enforced. The Contractor shall afford DHS, the Office of the Inspector General, and other Government organizations access to the Contractor's facilities, installations, operations, documentation, databases and personnel used in the performance of this contract. The Contractor shall, through the Contracting Officer and COR, contact the Headquarters or Component CIO, or designee, to coordinate and participate in review and inspection activity by Government organizations external to the DHS. Access shall be provided, to the extent necessary as determined by the Government, for the Government to carry out a program of inspection, investigation, and audit to safeguard against threats and hazards to the integrity, availability and confidentiality of Government data or the function of computer systems used in performance of this contract and to preserve evidence of computer crime.
- (4) Continuous Monitoring. All Contractor-operated systems that input, store, process, output, and/or transmit sensitive information shall meet or exceed the continuous monitoring requirements identified in the Fiscal Year 2014 DHS Information Security Performance Plan, or successor publication. The plan is updated on an annual basis. The Contractor shall also store monthly continuous monitoring data at its location for a period not less than one year from the date the data is created. The data shall be encrypted in accordance with FIPS 140-2 Security Requirements for Cryptographic Modules and shall not be stored on systems that are shared with other commercial or Government entities. The Government may elect to perform continuous monitoring and IT security scanning of Contractor systems from Government tools and infrastructure.
- (5) Revocation of ATO. In the event of a sensitive information incident, the Government may suspend or revoke an existing ATO (either in part or in whole). If an ATO is suspended or revoked in accordance with this provision, the Contracting Officer may direct the Contractor to take additional security measures to secure sensitive information. These measures may include restricting access to sensitive information on the Contractor IT system under this contract. Restricting access may include disconnecting the system processing, storing, or transmitting the sensitive information from the Internet or other networks or applying additional security controls.
- (6) Federal Reporting Requirements. Contractors operating information systems on behalf of the Government or operating systems containing sensitive information shall comply with Federal reporting requirements. Annual and quarterly data collection will be coordinated by the Government. Contractors shall provide the

COR with requested information within three (3) business days of receipt of the request. Reporting requirements are determined by the Government and are defined in the Fiscal Year 2014 DHS Information Security Performance Plan, or successor publication. The Contractor shall provide the Government with all information to fully satisfy Federal reporting requirements for Contractor systems.

(f) Sensitive Information Incident Reporting Requirements.

- (1) All known or suspected sensitive information incidents shall be reported to the Headquarters or Component Security Operations Center (SOC) within one hour of discovery in accordance with 4300A Sensitive Systems Handbook Incident Response and Reporting requirements. When notifying the Headquarters or Component SOC, the Contractor shall also notify the Contracting Officer, COR, Headquarters or Component Privacy Officer, and US-CERT using the contact information identified in the contract. If the incident is reported by phone or the Contracting Officer's email address is not immediately available, the Contractor shall contact the Contracting Officer immediately after reporting the incident to the Headquarters or Component SOC. The Contractor shall not include any sensitive information in the subject or body of any e-mail. To transmit sensitive information, the Contractor shall use FIPS 140-2 Security Requirements for Cryptographic Modules compliant encryption methods to protect sensitive information in attachments to email. Passwords shall not be communicated in the same email as the attachment. A sensitive information incident shall not, by itself, be interpreted as evidence that the Contractor has failed to provide adequate information security safeguards for sensitive information, or has otherwise failed to meet the requirements of the contract.
- (2) If a sensitive information incident involves PII or SPII, in addition to the reporting requirements in 4300A Sensitive Systems Handbook Incident Response and Reporting, Contractors shall also provide as many of the following data elements that are available at the time the incident is reported, with any remaining data elements provided within 24 hours of submission of the initial incident report:
 - (i) Data Universal Numbering System (DUNS);
 - (ii) Contract numbers affected unless all contracts by the company are affected;
 - (iii) Facility CAGE code if the location of the event is different than the prime contractor location;
 - (iv) Point of contact (POC) if different than the POC recorded in the System for Award Management (address, position, telephone, email);
 - (v) Contracting Officer POC (address, telephone, email);
 - (vi) Contract clearance level;
 - (vii) Name of subcontractor and CAGE code if this was an incident on a subcontractor network;
 - (viii) Government programs, platforms or systems involved;
 - (ix) Location(s) of incident;
 - (x) Date and time the incident was discovered;
 - (xi) Server names where sensitive information resided at the time of the incident, both at the Contractor and subcontractor level;
 - (xii) Description of the Government PII and/or SPII contained within the system;
 - (xiii) Number of people potentially affected and the estimate or actual number of records exposed and/or contained within the system; and
 - (xiv) Any additional information relevant to the incident.

(g) Sensitive Information Incident Response Requirements.

- (1) All determinations related to sensitive information incidents, including response activities, notifications to affected individuals and/or Federal agencies, and related services (e.g., credit monitoring) will be made in writing by the Contracting Officer in consultation with the Headquarters or Component CIO and Headquarters or Component Privacy Officer.
- (2) The Contractor shall provide full access and cooperation for all activities determined by the Government to be required to ensure an effective incident response, including providing all requested images, log files, and event information to facilitate rapid resolution of sensitive information incidents.
- (3) Incident response activities determined to be required by the Government may include, but are not limited to, the following:
 - (i) Inspections,
 - (ii) Investigations,
 - (iii) Forensic reviews, and

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(iv) Data analyses and processing.

(4) The Government, at its sole discretion, may obtain the assistance from other Federal agencies and/or third-party firms to aid in incident response activities.

(h) Additional PII and/or SPII Notification Requirements.

(1) The Contractor shall have in place procedures and the capability to notify any individual whose PII resided in the Contractor IT system at the time of the sensitive information incident not later than 5 business days after being directed to notify individuals, unless otherwise approved by the Contracting Officer. The method and content of any notification by the Contractor shall be coordinated with, and subject to prior written approval by the Contracting Officer, in consultation with the Headquarters or Component Privacy Officer, utilizing the DHS Privacy Incident Handling Guidance. The Contractor shall not proceed with notification unless the Contracting Officer, in consultation with the Headquarters or Component Privacy Officer, has determined in writing that notification is appropriate.

(2) Subject to Government analysis of the incident and the terms of its instructions to the Contractor regarding any resulting notification, the notification method may consist of letters to affected individuals sent by first class mail, electronic means, or general public notice, as approved by the Government. Notification may require the Contractor's use of address verification and/or address location services. At a minimum, the notification shall include:

- (i) A brief description of the incident;
- (ii) A description of the types of PII and SPII involved;
- (iii) A statement as to whether the PII or SPII was encrypted or protected by other means;
- (iv) Steps individuals may take to protect themselves;
- (v) What the Contractor and/or the Government are doing to investigate the incident, to mitigate the incident, and to protect against any future incidents; and
- (vi) Information identifying who individuals may contact for additional information.

(i) Credit Monitoring Requirements. In the event that a sensitive information incident involves PII or SPII, the Contractor may be required to, as directed by the Contracting Officer:

(1) Provide notification to affected individuals as described above; and/or

(2) Provide credit monitoring services to individuals whose data was under the control of the Contractor or resided in the Contractor IT system at the time of the sensitive information incident for a period beginning the date of the incident and extending not less than 18 months from the date the individual is notified. Credit monitoring services shall be provided from a company with which the Contractor has no affiliation. At a minimum, credit monitoring services shall include:

- (i) Triple credit bureau monitoring;
- (ii) Daily customer service;
- (iii) Alerts provided to the individual for changes and fraud; and
- (iv) Assistance to the individual with enrollment in the services and the use of fraud alerts; and/or

(3) Establish a dedicated call center. Call center services shall include:

- (i) A dedicated telephone number to contact customer service within a fixed period;
- (ii) Information necessary for registrants/enrollees to access credit reports and credit scores;
- (iii) Weekly reports on call center volume, issue escalation (i.e., those calls that cannot be handled by call center staff and must be resolved by call center management or DHS, as appropriate), and other key metrics;
- (iv) Escalation of calls that cannot be handled by call center staff to call center management or DHS, as appropriate;
- (v) Customized FAQs, approved in writing by the Contracting Officer in coordination with the Headquarters or Component Chief Privacy Officer; and
- (vi) Information for registrants to contact customer service representatives and fraud resolution representatives for credit monitoring assistance.

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- (j) Certification of Sanitization of Government and Government-Activity-Related Files and Information. As part of contract closeout, the Contractor shall submit the certification to the COR and the Contracting Officer following the template provided in NIST Special Publication 800-88 Guidelines for Media Sanitization.

(End of clause)

I.26 INFORMATION TECHNOLOGY SECURITY AND PRIVACY TRAINING (MAR 2015)

- (a) Applicability. This clause applies to the Contractor, its subcontractors, and Contractor employees (hereafter referred to collectively as "Contractor"). The Contractor shall insert the substance of this clause in all subcontracts.
- (b) Security Training Requirements.
- (1) All users of Federal information systems are required by Title 5, Code of Federal Regulations, Part 930.301, Subpart C, as amended, to be exposed to security awareness materials annually or whenever system security changes occur, or when the user's responsibilities change. The Department of Homeland Security (DHS) requires that Contractor employees take an annual Information Technology Security Awareness Training course before accessing sensitive information under the contract. Unless otherwise specified, the training shall be completed within thirty (30) days of contract award and be completed on an annual basis thereafter not later than October 31st of each year. Any new Contractor employees assigned to the contract shall complete the training before accessing sensitive information under the contract. The training is accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>. The Contractor shall maintain copies of training certificates for all Contractor and subcontractor employees as a record of compliance. Unless otherwise specified, initial training certificates for each Contractor and subcontractor employee shall be provided to the Contracting Officer's Representative (COR) not later than thirty (30) days after contract award. Subsequent training certificates to satisfy the annual training requirement shall be submitted to the COR via e-mail notification not later than October 31st of each year. The e-mail notification shall state the required training has been completed for all Contractor and subcontractor employees.
- (2) The DHS Rules of Behavior apply to every DHS employee, Contractor and subcontractor that will have access to DHS systems and sensitive information. The DHS Rules of Behavior shall be signed before accessing DHS systems and sensitive information. The DHS Rules of Behavior is a document that informs users of their responsibilities when accessing DHS systems and holds users accountable for actions taken while accessing DHS systems and using DHS Information Technology resources capable of inputting, storing, processing, outputting, and/or transmitting sensitive information. The DHS Rules of Behavior is accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>. Unless otherwise specified, the DHS Rules of Behavior shall be signed within thirty (30) days of contract award. Any new Contractor employees assigned to the contract shall also sign the DHS Rules of Behavior before accessing DHS systems and sensitive information. The Contractor shall maintain signed copies of the DHS Rules of Behavior for all Contractor and subcontractor employees as a record of compliance. Unless otherwise specified, the Contractor shall e-mail copies of the signed DHS Rules of Behavior to the COR not later than thirty (30) days after contract award for each employee. The DHS Rules of Behavior will be reviewed annually and the COR will provide notification when a review is required.
- (c) Privacy Training Requirements. All Contractor and subcontractor employees that will have access to Personally Identifiable Information (PII) and/or Sensitive PII (SPII) are required to take Privacy at DHS: Protecting Personal Information before accessing PII and/or SPII. The training is accessible at <http://www.dhs.gov/dhs-security-and-training-requirements-contractors>. Training shall be completed within thirty (30) days of contract award and be completed on an annual basis thereafter not later than October 31st of each year. Any new Contractor employees assigned to the contract shall also complete the training before accessing PII and/or SPII. The Contractor shall maintain copies of training certificates for all Contractor and subcontractor employees as a record of compliance. Initial training certificates for each Contractor and subcontractor employee shall be provided to the COR not later than thirty (30) days after contract award. Subsequent training certificates to satisfy the annual training requirement shall be submitted to the COR via e-mail notification not later than October 31st of each year. The e-mail notification shall state the required training has been completed for all Contractor and subcontractor employees.

(End of clause)

Message

From: (b)(6), (b)(7)(C)
Sent: 4/13/2021 2:23:48 PM
To: (b)(6), (b)(7)(C)
Subject: RE: Discuss CBP Chat Applications

So with the Enterprise package, are all messages currently stored on a CBP Server?

Thanks.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Capstone Project Lead
Capitol Advisors on Technology
CBP Records and Information Management (RIM)
[RIM Website](#) | [Request RIM Service!](#) | [Email Us](#)
Cell: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Thursday, April 8, 2021 2:09 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: Discuss CBP Chat Applications

We have Wickr Enterprise Package. We will have access to the upcoming compliance tool which is in development and is to be ready in the next 6 months.

From: (b)(6), (b)(7)(C)
Sent: Thursday, April 8, 2021 3:04 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: Discuss CBP Chat Applications

I was looking up the different service plans for Wickr and was wondering which plan was in use as CBP. Does CBP have the version which includes the "Compliance, unlimited data retention, and eDiscovery capabilities"?

Thanks.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Capstone Project Lead
Capitol Advisors on Technology

CBP Records and Information Management (RIM)

[RIM Website](#) | [Request RIM Service!](#) | [Email Us](#)

Cell: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)

Sent: Thursday, April 8, 2021 12:37 PM

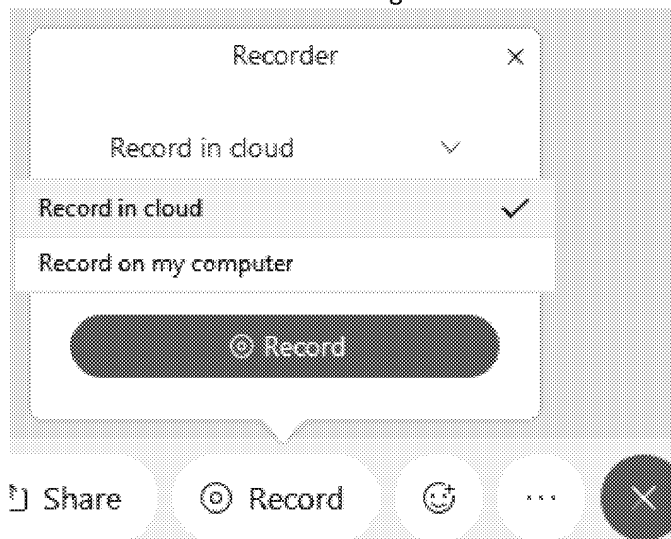
To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: Discuss CBP Chat Applications

As discussed on the call re Webex...

Users can choose cloud recording or local MP4:



Admin can set retention days, currently 2600 days (7.1 years)

☒ Support Recording Auto-Deletion Policy (Warning: recordings older than the retention period entered will be moved to trash on a daily basis)

Recording Retention Days: 2600

Cloud recording allotment: 10,240 GB, currently using 264.127 GB. Will auto delete after 7 years.

Recording storage allocation: 10240 GB *(Please contact Webex to increase your allocation)*

☐ Allow Overage:

☐ Unlimited overage

☒ 0 GB overage

Total allocation: 10240 GB *(Used: 264.127 GB)*

Notify site administrator if storage exceeds % of total allocated space

☒ Send notification by email

☒ Display warning message on Site Admin

Users do have the ability to delete a recording:

My Recorded Meetings

Name	Date	Duration	Size	Format
JOHN MCCUBILL, Andrew Hill - 02/19/2021 (1:01:17)	02/19/2021	1:01:17	10.9 MB	MP4

Delete Recording

If you delete this recording, you'll remove it from your Webex site and send it to the Trash. If needed, you can view the Trash to restore a recording or to delete it permanently. After 30 days, we permanently delete recordings from the Trash.

Do you want to delete the recording?

Questions to Cisco have been asked (cisco case #

- Is there a way to limit recording options for only cloud versus having the option of choosing MP4 prior to clicking record ?
- Is there a way to retain recordings made by users even if they delete them?

Director, Mobility and Collaboration Branch (MCB)

DHS | CBP | ES | OIT | ENTSD

Work:

Mobile:

-----Original Appointment-----

From:

Sent: Monday, April 5, 2021 9:34 AM

To:

Cc:

Subject: Discuss CBP Chat Applications

When: Thursday, April 8, 2021 11:00 AM-11:30 AM (UTC-06:00) Central Time (US & Canada).

Where: Microsoft Teams Meeting

Wanted to discuss CBP's use of non-Microsoft chat and collaboration applications and is the content from those applications is stored and retained.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

This Teams Meeting is hosted on a U.S. Government information system and is provided for U.S. Government-authorized use only. Unauthorized or improper use or access of this system may result in disciplinary action as well as civil and criminal penalties.

[Learn More](#) | [Meeting options](#)

Message

From: (b)(6), (b)(7)(C)

Sent: 5/21/2021 2:00:25 PM

To: (b)(6), (b)(7)(C)

do you need anything else on the Wickr compliance server?

Message

Sent: 4/23/2021 1:42:37 AM

To: (b)(6), (b)(7)(C)

CC: AQM; (b)(6), (b)(7)(C)

BCC:

Subject: RE: 20121093 - FY21 Wickr Requirements

(b)(6), (b)(7)(C)

Replies are below (your question is bold/italic)...

SOW – I updated the SOW, but I think from the requirements point of view, it might need additional information if you want to include specific details as to what you want the professional hours to provide.

JACK::: Brett will work on getting additional details added, specifically in these areas:

The scope of this delivery order shall include several areas of capabilities:

1. The renewal of the existing Wickr user licenses and the ability to increase the number of CBP licenses available for users. The renewal period shall start at the end of the existing license period.
2. Professional Service Support hours to be provided by Wickr.
3. Options for future development to support operational use cases.
4. Travel of Wickr personnel to support training, deployment, and upgrades. Travel will be invoiced as time and material (T&M).

(b)(6), (b)(7)(C)
JACK::: are there other items that we need to include as part of the scope?

6.0 DELIVERABLES AND SUPPORT

Wickr Enterprise Package, to include the following:

- 3,000 user licenses.
- Training and training documentation
- Professional services not to exceed 300 hours annually
- 24/7/365 Help-desk support services

Contract Data Requirements

CDRL001	System Data: Messages, Files, Metadata, etc..	As Requested, At Contract Completion
CDRL002	Installation and Software Documentation	At Contract Award
CDRL003	Optional Platform Development	Contract Award
CDRL004	Training Documentation	At Contract Award

(b)(6), (b)(7)(C)
Will these data requirements stay the same?

The Federal technical POC for this will be (b)(6), (b)(7)(C) vs what is there now:

Technical POCs:

(b)(6), (b)(7)(C)

IGCE – It's is updated with the 4000 licenses and 300 hours of support. Do you want to include Option years?

(b)(6), (b)(7)(C): Yes, add option years with ability to add additional licenses in 500 increment batches, up to another 2000 licenses total.

ITAR Checklist – there are a couple of sections that I do not really know the responses, but I highlighted them so I can ask FMT for some recommendations

(b)(6), (b)(7)(C): Change this to (b)(6), (b)(7)(C) keep me cc'd

SUBMIT AN ITAR (TEPV = \$500K or greater)		
Questions	Responses	Guidance / Instructions
SUMMARY TAB		
POINTS OF CONTACT		
1	Program Manager Name	(b)(6), (b)(7)(C) Required

From: (b)(6), (b)(7)(C)

Sent: Monday, March 8, 2021 2:46 PM

To: (b)(6), (b)(7)(C)

Cc: AQM (b)(6), (b)(7)(C)

Subject: 20121093 - FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

I've prepared the draft documents for the FY21 WICKR procurement. Please review and provide your input.

- SOW – I updated the SOW, but I think from the requirements point of view, it might need additional information if you want to include specific details as to what you want the professional hours to provide.
- 508 DART Tool – I've already extracted the language and incorporated in the SOW
- IGCE – It's is updated with the 4000 licenses and 300 hours of support. Do you want to include Option years?
- BOM – has been updated
- ITAR Checklist – there are a couple of sections that I do not really know the responses, but I highlighted them so I can ask FMT for some recommendations
- Sensitive Information Checklist – I completed it and if you do not have any changes, I can submit it for review.
- MR – I'm leveraging the one we prepared last year, however I need to find out if we can continue to use the Small Business Innovative Research (SBIR) Phase III. I will check with a couple of COs that have used this vehicle before and find out if we can do a direct award as we did last year.

Thank you!

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – (b)(6), (b)(7)(C)
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 9:37 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

I would keep the professional service hours the same level that we currently have. We can leave off the travel.

From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 9:24 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi, That is really up to OIT and the Wickr team. With the new things coming and etc, they will need to help decide if we need that many from the company. I don't really know how complicated any future upgrades etc are, and how much company time would be needed.

I still haven't even seen an estimate of the hours needed for the project to do the plug and play, so I can't really tell that number.

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C) >

Sent: Tuesday, March 2, 2021 9:21 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

Thank you for the quick response. Based on your suggestion, here are the details of the estimate for FY21:

Contract Line Item Number	Subject Line Item Number	Scope	Type	Quantity	Unit Price	TOTAL
0001		(b)(4)				
	0001A					
	0001B					
0002						
	0002A					

I added a 3% increase to the unit price for the licenses and I removed the travel estimate. As far as the professional services, do you still want to keep it at 300 hours?

Thank you.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Desk - (b)(6), (b)(7)(C)

Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 9:11 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi there,

I think everything is good to renew, except I suggest we think about increasing licenses to 4000. And we probably don't need to travel. Thanks,

(b)(6), (b)(7)(C)

Sr. Portfolio Manager

CBP Office of Innovation (INVNT)

CBP Office of the Commissioner

U.S. Customs and Border Protection

Mobile: (b)(6), (b)(7)(C)

Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 8:56 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FY21 Wickr Requirements

Hello: (b)(6), (b)(7)(C)

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)	(b)(4)			
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk - **(b)(6), (b)(7)(C)**
Cell - **(b)(6), (b)(7)(C)**

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Message

Sent: 3/15/2021 10:07:43 AM

To: (b)(6), (b)(7)(C)

Subject: RE: 20121093 - FY21 Wickr Requirements

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Thursday, March 11, 2021 8:18 AM

To: (b)(6), (b)(7)(C)

Subject: RE: 20121093 - FY21 Wickr Requirements

Please get with (b)(6), (b)(7)(C) today or tomorrow. OIT has to be on the same page before asking any questions of an external team.

The statement of work edits need to be to (b)(6), (b)(7)(C) by COB Friday.

From: (b)(6), (b)(7)(C)

Sent: Thursday, March 11, 2021 8:17 AM

To: (b)(6), (b)(7)(C)

Subject: RE: 20121093 - FY21 Wickr Requirements

(b)(6), (b)(7)(C) please meet with (b)(6), (b)(7)(C) to go over the requirements. You can gather the requirements from them as the subject matter experts for the system and then summarize it back to me with recommendations.

what I'm expecting is the list of requirements that you all come up with , not questions to me.

From: (b)(6), (b)(7)(C)

Sent: Thursday, March 11, 2021 8:13 AM

To: (b)(6), (b)(7)(C)

Subject: RE: 20121093 - FY21 Wickr Requirements

(b)(6), (b)(7)(C)

I just started reviewing this.

The first thing is no audit capabilities for voice. They do not record any.

FIPS 140-2 looks like only available to RAM and Enterprise Editions.

Do we need that security level to our agency counterparts?

How is it audited if it is both ephemeral and encrypted?

Their tech lead says he has some time next week to go over some of the details.

This product only supports VOIP , so no carrier voice. Is that good for this project?

This product is still not FedRamped- is that ok?

Even if it is FIPS, how does it stay in FIPS mode with different versions of phone and different OS versions.

How about Conference Calling - how is that secured and encrypted?

Their instance for the servers is in Amazon and looks like overkill.

Is 3,000 licenses enough or is it 4,000..

I think I can get better information after meeting with their tech lead next week.
Is that ok or do you want me to keep trying today?

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 11, 2021 6:41 AM
To: (b)(6), (b)(7)(C)
Subject: RE: 20121093 - FY21 Wickr Requirements

(b)(6), (b)(7)(C) please provide a status on where you are with reviewing the documents I sent. I need to provide answers to
(b)(6), (b)(7)(C) today on her questions that I sent you.

From: (b)(6), (b)(7)(C)
Sent: Monday, March 8, 2021 3:22 PM
To: (b)(6), (b)(7)(C)
Subject: RE: 20121093 - FY21 Wickr Requirements

Overview from (b)(6), (b)(7)(C) yes. Do you already have the app loaded?

From: (b)(6), (b)(7)(C)
Sent: Monday, March 8, 2021 3:21 PM
To: (b)(6), (b)(7)(C)
Subject: RE: 20121093 - FY21 Wickr Requirements

Is there any training needed?

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, March 8, 2021 3:19 PM
To: (b)(6), (b)(7)(C)
Subject: FW: 20121093 - FY21 Wickr Requirements

The purchase requisition package for WICKR is in process of being prepared for its September renewal. Please review the attached documents. I'm about to reply to (b)(6), (b)(7)(C) with answers to the questions below and I will put you on it.

please review with (b)(6), (b)(7)(C) regarding the statement of work specifics to see if anything needs to be changed. and also if the "Contract Data Requirements" listed are still applicable. you will see screenshots of what needs to be reviewed in the next email

Thanks

From: (b)(6), (b)(7)(C)
Sent: Monday, March 8, 2021 2:46 PM
To: (b)(6), (b)(7)(C)
Cc: AQM (b)(6), (b)(7)(C) >
Subject: 20121093 - FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

I've prepared the draft documents for the FY21 WICKR procurement. Please review and provide your input.

- SOW – I updated the SOW, but I think from the requirements point of view, it might need additional information if you want to include specific details as to what you want the professional hours to provide.
- 508 DART Tool – I've already extracted the language and incorporated in the SOW
- IGCE – It's is updated with the 4000 licenses and 300 hours of support. Do you want to include Option years?
- BOM – has been updated
- ITAR Checklist – there are a couple of sections that I do not really know the responses, but I highlighted them so I can ask FMT for some recommendations
- Sensitive Information Checklist – I completed it and if you do not have any changes, I can submit it for review.
- MR – I'm leveraging the one we prepared last year, however I need to find out if we can continue to use the Small Business Innovative Research (SBIR) Phase III. I will check with a couple of COs that have used this vehicle before and find out if we can do a direct award as we did last year.

Thank you!

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – (b)(6), (b)(7)(C)
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:37 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

I would keep the professional service hours the same level that we currently have. We can leave off the travel.

From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:24 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi, That is really up to OIT and the Wickr team. With the new things coming and etc, they will need to help decide if we need that many from the company. I don't really know how complicated any future upgrades etc are, and how much company time would be needed.

I still haven't even seen an estimate of the hours needed for the project to do the plug and play, so I can't really tell that number.

(b)(6), (b)(7)(C)
Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:21 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)
Thank you for the quick response. Based on your suggestion, here are the details of the estimate for FY21:

Contract Line Item Number	Subject Line Item Number	Scope	Type	Quantity	Unit Price	TOTAL
0001	(b)(4)					

0002	<div style="text-align: center; font-size: 48pt;">(b)(4)</div>

I added a 3% increase to the unit price for the licenses and I removed the travel estimate. As far as the professional services, do you still want to keep it at 300 hours?

Thank you.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 9:11 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi there,

I think everything is good to renew, except I suggest we think about increasing licenses to 4000. And we probably don't need to travel. Thanks,

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile (b)(6), (b)(7)(C)
Email (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 8:56 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: FY21 Wickr Requirements

Hello (b)(6), (b)(7)(C)

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)				
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

(b)(4)

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Desk (b)(6), (b)(7)(C)

Cell (b)(6), (b)(7)(C)

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Message

From: (b)(6), (b)(7)(C)
Sent: 2/8/2021 8:16:10 PM
To: (b)(6), (b)(7)(C)
Subject: RE: FY20 WICKR Contract and FY21 Requirements

I don't know either. I will specifically ask

From: (b)(6), (b)(7)(C)
Sent: Monday, February 8, 2021 3:08 PM
To: (b)(6), (b)(7)(C)
Subject: RE: FY20 WICKR Contract and FY21 Requirements

Please give me a call. My dilemma is that I don't know what the requirement for ATAK will entail.

So my initial respond is yes, there are 230 hours in the current contract to support the requirement through September 15, however if additional hours are required, they would have to be included in the next contract. We would need a plan if the 230 hours are used prior to September 15, how would we mitigate that possibility or should I not worry about it? We want to keep our customers happy 😊.

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – (b)(6), (b)(7)(C)
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Monday, February 8, 2021 2:51 PM
To: (b)(6), (b)(7)(C)
Subject: RE: FY20 WICKR Contract and FY21 Requirements

We would need all of them and that additional will likely be required in the next contract.

From: (b)(6), (b)(7)(C)
Sent: Monday, February 8, 2021 2:41 PM
To: (b)(6), (b)(7)(C)
Subject: RE: FY20 WICKR Contract and FY21 Requirements

(b)(6), (b)(7)(C)

I don't know how many hours are needed to support the requirement to create the plug and play for TAK. How many hours will be needed, there are 230 available.

Thanks!

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Monday, February 8, 2021 8:54 AM
To: (b)(6), (b)(7)(C)
Subject: RE: FY20 WICKR Contract and FY21 Requirements

I think the initial question was to find out if this money is still available and if so it could potentially be used to develop ATAK now.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)				
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

From: (b)(6), (b)(7)(C)
Sent: Monday, February 8, 2021 8:48 AM
To: (b)(6), (b)(7)(C)
Subject: FW: FY20 WICKR Contract and FY21 Requirements

Hi (b)(6), (b)(7)(C)

Good Morning!

I do not know the answer to the question below. I thought the (b)(6), (b)(7)(C) was working on a plan for the ATAK requirement to present to the Innovation team. Or this something I need to ask Wickr? My apologies, but I don't know any of the technical stuff...

Thanks!

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk (b)(6), (b)(7)(C)
Cell (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Monday, February 8, 2021 8:40 AM
To: (b)(6), (b)(7)(C) >
Cc: (b)(6), (b)(7)(C) >
Subject: RE: FY20 WICKR Contract and FY21 Requirements

Good Morning,

We will be working on this and have it to you soon. But, I think part of the conversation needs to be the transition of this program. INVNT got it started and is going to fund the next year but we need to figure out the transition to OIT, etc.

Question on what you provided, did you find out if the professional hours can be used to create the plug and play for TAK?

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, February 8, 2021 8:13 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: FY20 WICKR Contract and FY21 Requirements

Good morning (b)(6), (b)(7)(C)

Here is an update on the current WICKR contract:

- POP ends on September 15, 2021
- Licenses: Were delivered in September 2020:
 - Wickr Enterprise Licenses – QTY 3,000
 - Wickr Enterprise Compliance Module – QTY 3,000
- Of the 300 hours of support required, there are 230 hours remaining. 70 hours have been incurred as follows:
 - Sept: 20hrs, onboarding SFO
 - Oct: 18hrs, SQL reporting tests
 - Nov: 14hrs, SQL along with Global Fed Q&A
 - Dec: 4hrs, port trouble shooting
 - Jan: 14hrs, File Transfer issue on iOS

As new users and features are added that time will decrease.

- No travel has been incurred. We will de-obligate the (b)(4) for travel.

Once you have determined the FY21 requirements, let us know so we can start working on the PR package and we will also use the requirements to generate the SDR for the funding.

If you have any questions or need any additional information, let me know.

Thank you.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Desk – (b)(6), (b)(7)(C)

Cell – (b)(6), (b)(7)(C)

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Message

From: (b)(6), (b)(7)(C)
Sent: 3/11/2021 1:04:40 PM
To: (b)(6), (b)(7)(C)
Subject: FW: FY21 Wickr Requirements

Beginning of the next week is for (b)(6), (b)(7)(C) to have the entire package ready. The statement of work edits that you are working on must be done as soon as possible because it will take her a few days to get everything ready after that

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 11, 2021 8:04 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Yes, the statement of work requirements are being updated by the engineers. There have been 2 large deployments this week and this will be next to work on by the beginning of next week.

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 11, 2021 7:55 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Good morning,

So Just want to make sure I have things right or find out next steps. Are you all working on the contract paperwork? Thanks, (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:21 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

Thank you for the quick response. Based on your suggestion, here are the details of the estimate for FY21:

Contract Line Item Number	Subject Line Item Number	Scope	Type	Quantity	Unit Price	TOTAL
0001		(b)(4)				
0002						

I added a 3% increase to the unit price for the licenses and I removed the travel estimate. As far as the professional services, do you still want to keep it at 300 hours?

Thank you.

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – 703-921-7441
Cell – 703-674-9406

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From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:11 AM

To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi there,

I think everything is good to renew, except I suggest we think about increasing licenses to 4000. And we probably don't need to travel. Thanks,

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 8:56 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: FY21 Wickr Requirements

Hello (b)(6), (b)(7)(C)

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)	(b)(4)			
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				

Professional Services	(b)(4)
Professional Service Hours above Level III support for system management. (300 hours)	
Other Direct Costs	
Travel to support deployment, training, and upgrades (NTE Amount)	
TOTAL VALUE FOR THE BASE YEAR	
GRAND TOTAL	

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Desk – **(b)(6), (b)(7)(C)**

Cell – **(b)(6), (b)(7)(C)**

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Message

From: (b)(6), (b)(7)(C)
Sent: 4/15/2021 10:37:10 PM
To: (b)(6), (b)(7)(C)
CC: ENTS-FMT (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Re: FY21 Wickr Requirements

Yes, that makes sense. Can we extend the hours left on this contract so that they end at the same time as the hours on the next contract?

(b)(6), (b)(7)(C)
Director, Mobility and Collaboration Branch (MCB)
DHS | CBP | ES | OIT | ENTSD
Work: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, April 15, 2021 3:25:52 PM
To: (b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

No. The licenses are going to be a new contract. You had asked if the hours could be used beyond September 30th, and the answer is yes. We would need to request a modification to extend the POP so we can use all the available hours. Does that make sense?

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Thursday, April 15, 2021 3:18 PM
To: (b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Are you saying we would be able to increase the licenses and extend the period of performance? Would we be able to extend it all the way to 9/30/22 ?

From: (b)(6), (b)(7)(C)
Sent: Thursday, April 15, 2021 3:14 PM
To: (b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)
Following up on this, please. Do you still want to extend the POP in order to use all the professional hours, if so how far do you want to extend it. There are (b)(2) hours available as of the end of March.

Thanks!

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Monday, March 29, 2021 12:54 PM
To: (b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)
OK, got the licenses. We could technically extend the POP on the contract because the funding is 3year funding with an expiration date of 9/30/22, that being said, how long would you want to extend it through?

As of the end of January there were (b)(2) hours available, but I've asked Wickr to provide us the lasted status of the remaining hours, it will be through March and I should have it by Friday.

Thanks!

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Friday, March 26, 2021 8:26 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

If the 300 isn't used all in the base, can they be moved to the outyears?

The licenses will likely increase, but this is all based on how (b)(6), (b)(7)(C) group wishes to expand. You could put optional clins in groups of 500 up to 10,000.

From: (b)(6), (b)(7)(C)

Sent: Friday, March 26, 2021 8:21 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

For the out-year estimates: is the plan to increase the licenses and if so by how many? Will Professional service hours always be needed and is (b)(2) hours a reasonable estimate for the out-years?

Thanks!

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services

Customs and Border Protection
Department of Homeland Security
Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Thursday, March 25, 2021 12:15 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(7)(E)

Subject: RE: FY21 Wickr Requirements

Hello All - as a reminder for the outyear cost please include the increases for the FTEs rates. Per my understanding this project is transitioning to ENTSD (unless something has changed) and the out year amount will be a plus up to our Base and I would like to make sure that if the rates increase we are not short funding this requirement.

Please let me know if you would like to discuss or if my understanding is incorrect ☺

(b)(6), (b)(7)(C)

DHS/CBP/OIT/ENTSD

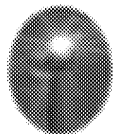
Financial Management Branch

Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

ENTS-FMT: (b)(7)(E)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)

Sent: Thursday, March 25, 2021 8:28 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Great! Thank you (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security

Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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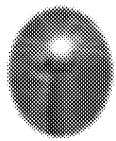
From: (b)(6), (b)(7)(C)
Sent: Thursday, March 25, 2021 8:09 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

The SDR is not created as of this morning but the below amount will be included. Once I receive the final requirements as well as the below data points, the SDR will be generated (see example attached):

- Description of Requirement
- Historical Background
- Description of New Investment (FY21 cost)
- Description of Outyear
- Amount per Outyear

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 25, 2021 7:52 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Good Morning Everyone!

(b)(6), (b)(7)(C)

Does the SDR include the application cloud hosting costs?

(b)(6), (b)(7)(C)

I've send you the updated SOW a couple of days ago, I need to know if you have any additional changes to the requirements and if so please make them so we can move forward with the PR package.

Please advise

Thank you.

(b)(6), (b)(7)(C)

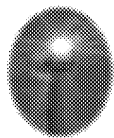
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk (b)(6), (b)(7)(C)
Cell (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 24, 2021 5:29 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Ok – thanks. The annual amount for CACE/AWS1 usage will be (b)(4), please let me know if you need anything else.

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7062

From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 24, 2021 5:17 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

Yes, there is an increase of (b)(2) licenses. We are going from (b)(2) procured last year to (b)(2) this year.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk (b)(6), (b)(7)(C)
Cell (b)(6), (b)(7)(C)

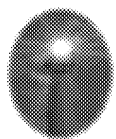
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From: (b)(6), (b)(7)(C) >
Sent: Wednesday, March 24, 2021 5:11 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

Based upon what (b)(6), (b)(7)(C) provided we can give the estimated 1 year amount. Can you please confirm if the number of licenses are increasing? Please note this will probably increase our AWS1 amount.

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 24, 2021 3:47 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: FW: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C),
I removed (b)(6), (b)(7)(C) from this email.

All I have is the estimate for the licensing, which I have already provided. Do we need to provide them with the costs for hosting Wickr on AWS1 as well? If so, I do not have that information.

Please advise.

Thanks!

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 24, 2021 3:36 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi everyone, just want to check on Budget documents etc. Thanks, Suzy

(b)(6), (b)(7)(C)
Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Thursday, March 11, 2021 8:04 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Yes, the statement of work requirements are being updated by the engineers. There have been 2 large deployments this week and this will be next to work on by the beginning of next week.

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 11, 2021 7:55 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Good morning,

So Just want to make sure I have things right or find out next steps. Are you all working on the contract paperwork? Thanks (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:21 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C)

Thank you for the quick response. Based on your suggestion, here are the details of the estimate for FY21:

Contract Line Item Number	Subject Line Item Number	Scope	Type	Quantity	Unit Price	TOTAL
0001		(b)(4)				
	0001A					
	0001B					

0002	
	0002A

(b)(4)

I added a 3% increase to the unit price for the licenses and I removed the travel estimate. As far as the professional services, do you still want to keep it at 300 hours?

Thank you.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk - (b)(6), (b)(7)(C)
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 9:11 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi there,

I think everything is good to renew, except I suggest we think about increasing licenses to 4000. And we probably don't need to travel. Thanks,

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 8:56 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: FY21 Wickr Requirements

Hello (b)(6), (b)(7)(C)

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)				
Wickr Enterprise Licenses	(b)(4)			
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Desk – (b)(6), (b)(7)(C)

Cell – (b)(6), (b)(7)(C)

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Message

From: (b)(6), (b)(7)(C)
Sent: 8/10/2021 11:15:04 AM
To: (b)(6), (b)(7)(C)
Subject: per license cost for WICKR

(b)(6), (b)(7)(C)

Each WICKR license costs (b)(4) per license, correct? We didn't really put the per license cost in any of the documentation but if you add up these two items and divide by 4000 that's what it comes up to. Would you concur with this analysis? I just want to make sure because we may need to add more licenses at some point add want to be using the correct number. Thanks

Description	Type	Quantity	FY22 TOTAL
Software System Subscription (per unit, per year)			
Wickr Enterprise Licenses	Each		(b)(4)
Wickr Enterprise Compliance Module	Each		

(b)(6), (b)(7)(C)
Director, Mobility and Collaboration Branch (MCB)
DHS | CBP | ES | OIT | ENTSD
Work: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)

Sent: 2/4/2021 6:43:04 PM

To: (b)(6), (b)(7)(C)

Subject: WICKR current

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)				
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

(b)(4)

(b)(6), (b)(7)(C)

Director, Mobility and Collaboration Branch (MCB)

DHS | CBP | ES | OIT | ENTSD

Work: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Message

From:

(b)(6), (b)(7)(C)

Sent:

3/2/2021 1:55:51 PM

To:

(b)(6), (b)(7)(C)

CC:

Subject:

FY21 Wickr Requirements

Hello

(b)(6), (b)(7)(C)

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)				
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

(b)(4)

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk -- (b)(6), (b)(7)(C)
Cell -- (b)(6), (b)(7)(C)

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Message

From: (b)(7)(E)

Sent: 3/8/2021 7:45:48 PM

To: (b)(7)(E)

CC: (b)(7)(E)

Subject: 20121093 - FY21 Wickr Requirements

Attachments: Wickr SOW.docx; 20121093 - WICKR SW Licenses IGCE_v1 03082021.xls; 20121093 - WICKR SW Licenses BOM.xlsx; 20121093 - WICKR ITAR (\$500K and above TEPV) 2020.02.10.xlsx; 20121093 WICKR SW Licenses - HSAM Appendix G - Safeguarding of Sensitive Information - HSAM Notice 2020-03 December 2019.pdf; 20121093 WICKR Market Research.docx

Flag: Read

Hi (b)(7)(E)

I've prepared the draft documents for the FY21 WICKR procurement. Please review and provide your input.

- SOW – I updated the SOW, but I think from the requirements point of view, it might need additional information if you want to include specific details as to what you want the professional hours to provide.
- 508 DART Tool – I've already extracted the language and incorporated in the SOW
- IGCE – It's is updated with the 4000 licenses and 300 hours of support. Do you want to include Option years?
- BOM – has been updated
- ITAR Checklist – there are a couple of sections that I do not really know the responses, but I highlighted them so I can ask FMT for some recommendations
- Sensitive Information Checklist – I completed it and if you do not have any changes, I can submit it for review.
- MR – I'm leveraging the one we prepared last year, however I need to find out if we can continue to use the Small Business Innovative Research (SBIR) Phase III. I will check with a couple of COs that have used this vehicle before and find out if we can do a direct award as we did last year.

Thank you!

(b)(7)(E)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – (b)(7)(E)
Cell – (b)(7)(E)

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From: (b)(7)(E)

Sent: Tuesday, March 2, 2021 9:37 AM

To: (b)(7)(E)

(b)(7)(E)

Subject: RE: FY21 Wickr Requirements

I would keep the professional service hours the same level that we currently have. We can leave off the travel.

From: (b)(7)(E)

Sent: Tuesday, March 2, 2021 9:24 AM

To: (b)(7)(E) >

Cc: (b)(7)(E)

(b)(7)(E)

Subject: RE: FY21 Wickr Requirements

Hi, That is really up to OIT and the Wickr team. With the new things coming and etc, they will need to help decide if we need that many from the company. I don't really know how complicated any future upgrades etc are, and how much company time would be needed.

I still haven't even seen an estimate of the hours needed for the project to do the plug and play, so I can't really tell that number.

(b)(7)(E)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(7)(E)
Email: (b)(7)(E)



From: (b)(7)(E) >

Sent: Tuesday, March 2, 2021 9:21 AM

To: (b)(7)(E)

Cc: (b)(7)(E)

(b)(7)(E)

Subject: RE: FY21 Wickr Requirements

Hi Suzy,

Thank you for the quick response. Based on your suggestion, here are the details of the estimate for FY21:

Contract Line Item Number	Subject Line Item Number	Scope	Type	Quantity	Unit Price	TOTAL
------------------------------------	-----------------------------------	-------	------	----------	------------	-------

0001	<div style="text-align: center; font-size: 48pt; font-weight: bold;">(b)(4)</div>
0002	

I added a 3% increase to the unit price for the licenses and I removed the travel estimate. As far as the professional services, do you still want to keep it at 300 hours?

Thank you.

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk --- (b)(6), (b)(7)(C)
Cell (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:11 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi there,

I think everything is good to renew, except I suggest we think about increasing licenses to 4000. And we probably don't need to travel. Thanks,

(b)(6), (b)(7)(C)
Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection

Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 8:56 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: FY21 Wickr Requirements

Hello (b)(6), (b)(7)(C)

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)	(b)(4)	Wickr Enterprise Licenses		
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Desk -- (b)(6), (b)(7)(C)

Cell -- (b)(6), (b)(7)(C)

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Message

From: (b)(6), (b)(7)(C)

Sent: 9/1/2020 3:29:12 PM

To: WICKR_PROJECT_SUPPORT; (b)(6), (b)(7)(C)

CC:

(b)(6), (b)(7)(C)

Subject: Re: Urgent: DTLS Connection Failures

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hello (b)(6), (b)(7)(C)

Quick question, are you using multiple security groups on this network? I believe everyone is in the same security group but I wanted to confirm. In regards to the configuration files, is this the same configuration file that everyone would use to onboard or did you generate a new one during your tests yesterday?

Best Regards,

(b)(6), (b)(7)(C)

On Tue, Sep 1, 2020 at 9:03 AM WICKR_PROJECT_SUPPORT (b)(6), (b)(7)(C) wrote:

Hi (b)(6), (b)(7)(C)

These are the log files I was able to obtain from my desktop client.

(b)(6), (b)(7)(C)

Mobility Support Specialist

Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Tuesday, September 1, 2020 9:51:08 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Re: Urgent: DTLS Connection Failures

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hi (b)(6), (b)(7)(C)

We have one prevailing theory here at the moment based on the logs from Android. It would appear that those clients aren't getting the calling certificate passed through. However since the desktop clients work this could be incorrect.

Our devs have asked for the logs from a beta desktop client to confirm the certificate information. Can you send that over this morning?

Thank you,

On Tue, Sep 1, 2020 at 12:59 AM (b)(6), (b)(7)(C) wrote:

(b)(6), (b)(7)(C)

Here is the Windows log file located in the path you specified.

Thanks,

(b)(6), (b)(7)(C)

Mobility Support Specialist



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Tuesday, September 1, 2020 1:18 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

WICKR_PROJECT_SUPPORT

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Re: Urgent: DTLS Connection Failures

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hello (b)(6), (b)(7)(C)

Thank you for this but we need the client log not the npl log. You should see a normal log file in (b)(7)(E) Can you get this to us?

Also would it be possible for you to give us a config file with the password so we can inspect it? If not, could you go to the client configuration page, act like you are going to generate a config and when you click on "create configuration file, on the next prompt, click on show file contents.

We will need that output and would like to inspect the contents of the config file.

Please let me know if you have additional questions.

Best Regards,

(b)(6), (b)(7)(C)

On Mon, Aug 31, 2020 at 11:48 PM (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) wrote:

Windows 10 Wickr Enterprise logs on 8/31.

(b)(6), (b)(7)(C)

Mobility Support Specialist



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, August 31, 2020 11:13 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

WICKR PROJECT SUPPORT (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Re: Urgent: DTLS Connection Failures

Fresh crash report just submitted via Apple from my email address.

Attaching crash report from phone

(b)(6), (b)(7)(C)

Mobility Architect

U.S. Customs & Border Protection (CBP)

Department of Homeland Security (DHS)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) - Work

(b)(6), (b)(7)(C) - Cell

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From: (b)(6), (b)(7)(C)

Date: Monday, August 31, 2020 at 10:11 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

WICKR PROJECT SUPPORT

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Re: Urgent: DTLS Connection Failures

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

Hello (b)(6), (b)(7)(C)

Thank you for this information. Have you tried using Wickr Enterprise 5.60.8 for IOS from the app store? Does this change anything on the IOS front? Also, did you get the chance to pull those crash reports from IOS?

You can grab the crash reports on IOS by doing the following:

Settings > Privacy > Analytics & Improvements > Analytics Data in IOS.

Look for Wickr Enterprise with the latest timestamp and attach it here.

We look forward to your response.

Best Regards,

(b)(6), (b)(7)(C)

On Mon, Aug 31, 2020 at 8:49 PM: (b)(6), (b)(7)(C) wrote:

Wickr Team,

As discussed attaching the logs we shared with you over Webex.

This issue is regarding the calling failures with 5.60 Android & iOS clients.

Windows Desktops are running v5.56.9 in Production

Beta Windows & Mac clients worked when running BETA 5.60.x versions.

In Production, if a user has a single 5.60 client (source or recipient), the call does not complete.

On Android, the device freezes and the call does not terminate until the application is Force Stopped (<- this is unusual and serious).

Zip includes Android, iOS and Orville logs

Orville- 1.0.7

(b)(4)

Android – 5.60.6

(b)(4)

(b)(4)

iOS – 5.62.6 (TestFlight)

Attached

(b)(6), (b)(7)(C)

Mobility Architect

U.S. Customs & Border Protection (CBP)

Department of Homeland Security (DHS)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) Work

(b)(6), (b)(7)(C) - Cell

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--
(b)(6), (b)(7)(C) | Wickr Inc.
Support Manager | Austin

Wickr Pro: (b)(6), (b)(7)(C)

Message

From: Team Wickr (b)(6), (b)(7)(C)

Sent: 8/4/2020 5:03:43 PM

To: (b)(6), (b)(7)(C)

Subject: Wickr How To: Secure Shredder

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the [CBP Security Operations Center](#) with questions or concerns.



Insights on the World of Encryption, Security & Privacy

[View this email in your inbox](#)

Wickr How To: Secure Shredder

=====

To reduce the risk of deleted Wickr data being recovered, the Secure Shredder runs whenever your Wickr app is running. The goal is to “sanitize” or overwrite deleted Wickr data, on a best-effort basis.

CONTINUE READING

Wickr RAM: Built for Security + Control

Designed for the Warfighter

DoD Accredited Secure App. FIPS 140-2 Certified, End-to-End Encryption (E2E), Secure
Communication with Anyone, Anywhere in the World.

[GET MORE INFO](#)

Wickr, Inc

1459 18th St #313 | San Francisco, CA 94107

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Message

From: Wickr Marketing (b)(6), (b)(7)(C)
Sent: 2/2/2021 5:28:25 PM
To: (b)(6), (b)(7)(C)
Subject: Wickr Announces New Cross-Platform Collaboration Feature

Wickr Announces New Cross-Platform Collaboration Feature

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

We are proud to announce our new Global Federation capability, allowing all Wickr users across Wickr RAM, Enterprise, free Pro and Me platforms to intercommunicate using state of the art end-to-end encryption while maintaining the highest level of security, administrative control, and compliance. This is a

major step forward in securing data and communications as part of the supply chain.

"Now, organizations finally have a way to let their users communicate securely with external parties without having them turn to unsanctioned apps. Wickr's Global Federation connects consumer, enterprise, government and military users, allowing them to communicate with the same unmatched level of data security, compliance and end-to-end encryption no matter which Wickr product is being used." said Chris Howell, Wickr's CTO and Co-Founder

Learn more about the announcement here: <https://wickr.com/global-federation/>

At Wickr, we are constantly trying to improve your user experience, and we hope that this new Global Federation feature further helps you communicate without compromise.

Regards,

Team Wickr



Message

From: (b)(6), (b)(7)(C)

Sent: 4/12/2021 2:09:36 PM

To: (b)(6), (b)(7)(C)

Subject: Fwd: Compliance & Encryption Image

Flag: Read

From: (b)(6), (b)(7)(C)

Sent: Friday, March 19, 2021 11:31:02 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Re: Compliance & Encryption Image

Adding: (b)(6), (b)(7)(C)

Respectfully,

(b)(6), (b)(7)(C) Director of Federal Sales

Cell: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Date: Friday, March 19, 2021 at 11:28 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: Compliance & Encryption Image

I think I'm getting closer... .

(b)(4)

I think (b)(6), (b)(7)(C) said there was a diagram that shows the actual flow on how this works. ??

Thanks again,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Friday, March 19, 2021 12:14 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Re: Compliance & Encryption Image

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

(b)(6), (b)(7)(C)

Here's the short diagram image that Chris Howell was referencing during the call:

THE WICKR SECURE MESSAGING PROTOCOL

A Wickr message contains an encrypted message and the key to that message encrypted n times for n recipient devices.

Messages are encrypted with random 256-bit symmetric keys using **AES-256-GCM**. Symmetric keys are encrypted with keys derived via Elliptic Curve Diffie-Hellman Key Exchange (**ECDH**) over a **NIST P521** curve.

Random symmetric keys and fresh/random asymmetric key material are used for every message.

- 1 Sender encrypts message with a random 256-bit symmetric key. Generates ciphertext.
- 2 For each recipient device, sender encrypts the random symmetric key from step 1 with a key derived via ECDH key exchange. Devices publish public ephemeral key pools and maintain private key material for this purpose.
- 3 Bundle ciphertext from step 1 and encrypted symmetric keys from step 2 and transmit.

WICKR MESSAGE



(b)(6), (b)(7)(C)

VP Corp Dev & Customer Success

(b)(6), (b)(7)(C)

Download [Wickr Pro](#)

On Mar 19, 2021, at 8:27 AM, (b)(6), (b)(7)(C) > wrote:

<Compliance_Service_Deploy_3.9 (2).pdf>

(b)(6), (b)(7)(C)

VP Corp Dev & Customer Success

(b)(6), (b)(7)(C)

Download Wickr Pro

Message

From: (b)(6), (b)(7)(C)

Sent: 4/22/2021 9:11:24 PM

To: (b)(6), (b)(7)(C)

CC:

Subject: RE: SDR

Attachments: 20121093 - WICKR SW Licenses IGCE_v1 04162021.xls

Flag: Read

Here you go.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Thursday, April 22, 2021 5:08 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

Can you send me the excel spreadsheet with the below table for the outyears in it so I can adjust the size to include it in the SDR please?

Thank you,

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Financial Management Branch/ Mission Support Division
Enterprise Networks & Technology Support Directorate (ENTSD)

Office of Information and Technology
Enterprise Services
U.S. Customs and Border Protection
Desk: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 2:48 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

There is no travel.

Please see below and let me know if you need any additional information.

Thank you.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell -- (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:57 PM

To: (b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: SDR

Thanks, I can add the AWS1 cost. Question – below she mentioned travel...was that for the contractor, if so is that included in the 300 hours?

Also – we need the below info as well for the SDR:

- Description of Requirement (short paragraph): The current procurement is for the 4,000 licenses and professional services of the current Wickr secure messaging platform.
- Historical Background (short paragraph): CBP utilizes Wickr as its secure messaging platform that enables voice and video chat, as well as file, video and photo transfers. Wickr is an instant messaging application which provides users with a secure messaging platform that enables

voice and video chat, as well as file, video and photo transfers. For example, CBP requires a secure messaging application to meet multiple use-cases across all components. In particular CBP users require the ability to securely share operationally relevant information between field users, between primary and secondary inspection areas in Ports of Entry, the ability to communicate with agency counterparts while on foreign assignment, and the ability to distribute strategic communications from senior leadership to the officer and agent level. CBP-approved users of Wickr will be able to access the application from mobile devices, laptops and workstations. This will allow for greater coordination at the operational and strategic planning level, as well as tactical coordination when needed.

- Description of New Investment (FY21 cost) : The FY21 costs are estimated at (b)(4)
- Description of Outyear (Question - does the cost stay the same in the outyear?) Out-year costs based on current requirements are estimated and detailed below
- Amount per Outyear (chart with outyear amount – can possibly update table from previous email to include FY21 -FY26):

Description	Type	Quantity	FY22 TOTAL	FY23 TOTAL	FY24 TOTAL	FY25 TOTAL	FY26 TO
Software System Subscription (per unit, per year)							
Wickr Enterprise Licenses	Each		(b)(4)				
Wickr Enterprise Compliance Module	Each						
Professional Services							
Professional Service Hours above Level III support for system management. (300 hours)	HRS						
GRAND TOTAL							

(b)(6), (b)(7)(C)

DHS/CBP/OIT/ENTSD

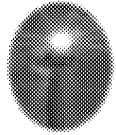
Financial Management Branch

Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:39 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

This is what I came up with. I added an increased from last year's pricing to come up with the latest estimate. I think you had asked a question in regards to the cost of hosting the application, but I do not know what that costs is. The attached is only for the software licenses and professional support.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate

Office of Information and Technology

Enterprise Services

Customs and Border Protection

Department of Homeland Security

Cell (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:36 PM

To: (b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: FW: SDR

Hi (b)(6), (b)(7)(C)

Do you have the input for Wickr so that we can begin working on the SDR? Also, please see below as an FYSA.

(b)(6), (b)(7)(C)

DHS/CBP/OIT/ENTSD

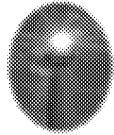
Financial Management Branch

Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness

National Suicide Prevention Lifeline

800-273-8255

CBP Employee Assistance Program

800-755-7002

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:33 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: SDR

(b)(6), (b)(7)(C)

As the anticipated costs for the SDR may include both the software licenses (Material Group 315B), plus services of travel NTE, I'm not sure if the SDR fields have ways to show those differences. If not, I suggest to include them in the narrative field.

We'll keep our eyes open for the SDR. Let us know if you have any other questions.

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:13 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: SDR

(b)(6), (b)(7)(C) — not a problem. We'll sign the SDR when it comes across

(b)(6), (b)(7)(C) (CC'd) take care of the financial / business side of INVNT and can provide you the required info when the time comes.

Best

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:08 PM

To: (b)(6), (b)(7)(C)

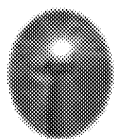
Cc: (b)(6), (b)(7)(C)

Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) are working on the Wicker requirements. An SDR is forthcoming for this support. Unfortunately we are not able to use the funding string unless an SDR is approved as the lines will require OC's Budget Officer involvement to release. I will reach out to (b)(6), (b)(7)(C) to get an update on their progress.

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)
Sent: Monday, April 19, 2021 11:54 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: SDR

Thanks (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) — we could do an SDR (harder) or you could merely cite our funding line for Wickr (way easier). There is serious talk of funding sweeps in the next month. Would like to load up the PR asap. Happy to chat about it!

Best

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Monday, April 19, 2021 11:45 AM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: SDR

Hi (b)(6), (b)(7)(C)

Per our conversation last Thursday, you said a need to complete the PRs. I assume you meant the Service Delivery Request (SDR). I talked to ENTSD Financial Management Team Supervisor (b)(6), (b)(7)(C) and she will reach out to you for more information. Thank you.

V/R

(b)(6), (b)(7)(C)
Director
Network Services (Engineering & Operations)

DHS | CBP | ES | OIT | ENTSD

(b)(6), (b)(7)(C)

Phone (b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)

Sent: 4/26/2021 4:52:52 PM

To: (b)(6), (b)(7)(C)

CC: ENTS-FMT (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: Wickr SDR updates

Flag: Read

Hi (b)(6), (b)(7)(C)

I'm not sure what additional information can be provided. This is the software license renewal for 4,000 licenses and the professional service hours. The Professional services is to provide support during troubleshooting incidents, technical advice, and upgrade code to remediate vulnerabilities.

(b)(6), (b)(7)(C) if you have anything to add, please do so.

Thanks!

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell - (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Monday, April 26, 2021 11:35 AM

To: (b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: Wickr SDR updates

Hi (b)(6), (b)(7)(C),

Please see the below comment from Cheryl on the O&M section of the SDR.



SDR-1442 — (b)(6), (b)(7)(C) to US Customs and Border Protection (CBP) Only

(b)(6), (b)(7)(C) Hello - i think we need to beef up the O&M section to advise what is included in the recurring costs and what is not. For example SW updates and patching - but no SW enhancements etc. Thanks,

(b)(6), (b)(7)(C)

Can you please provide more clarification on what is included in the costs in the below table?

Description

Below are the Outyear costs for the Wickr Software Licenses

Description	Quantity	FY22 TOTAL	FY23 TOTAL	FY24 TOTAL	FY25 TOTAL	FY26 TOTAL
Software System Subscription (per unit, per year)	(b)(4)					
Wickr Enterprise Licenses						
Wickr Enterprise Compliance Module						
Services						
Professional Service Hours above Level III support for system management.						
GRAND TOTAL						

Once we have the additional verbiage we will update the SDR. Please let us know if you have any questions.

Thank you,

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Financial Management Branch/ Mission Support Division
Enterprise Networks & Technology Support Directorate (ENTSD)
Office of Information and Technology
Enterprise Services
U.S. Customs and Border Protection
Desk: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, April 22, 2021 5:11 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
Subject: RE: SDR

Here you go.

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)
Sent: Thursday, April 22, 2021 5:08 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C) >
Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

Can you send me the excel spreadsheet with the below table for the outyears in it so I can adjust the size to include it in the SDR please?

Thank you,

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
*Financial Management Branch/ Mission Support Division
Enterprise Networks & Technology Support Directorate (ENTSD)
Office of Information and Technology
Enterprise Services
U.S. Customs and Border Protection
Desk: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)*

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 2:48 PM

To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C)

Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

There is no travel.

Please see below and let me know if you need any additional information.

Thank you.

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:57 PM

To: (b)(6), (b)(7)(C)

Cc: ENTS-FMT (b)(6), (b)(7)(C) >

Subject: RE: SDR

Thanks, I can add the AWS1 cost. Question – below she mentioned travel...was that for the contractor, if so is that included in the 300 hours?

Also – we need the below info as well for the SDR:

- Description of Requirement (short paragraph): The current procurement is for the 4,000 licenses and professional services of the current Wickr secure messaging platform.
- Historical Background (short paragraph): CBP utilizes Wickr as its secure messaging platform that enables voice and video chat, as well as file, video and photo transfers. Wickr is an instant messaging application which provides users with a secure messaging platform that enables voice and video chat, as well as file, video and photo transfers. For example, CBP requires a secure messaging application to meet multiple use-cases across all components. In particular CBP users require the ability to securely share operationally relevant information between field users, between primary and secondary inspection areas in Ports of Entry, the ability to communicate with agency counterparts while on foreign assignment, and the ability to distribute strategic communications from senior leadership to the officer and agent level. CBP-

approved users of Wickr will be able to access the application from mobile devices, laptops and workstations. This will allow for greater coordination at the operational and strategic planning level, as well as tactical coordination when needed.

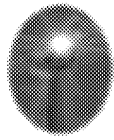
- Description of New Investment (FY21 cost) : The FY21 costs are estimated at \$943,950.00
- Description of Outyear (Question - does the cost stay the same in the outyear?) Out-year costs based on current requirements are estimated and detailed below
- Amount per Outyear (chart with outyear amount – can possibly update table from previous email to include FY21 -FY26):

Description	Type	Quantity	FY22 TOTAL	FY23 TOTAL	FY24 TOTAL	FY25 TOTAL	FY26 TO
Software System Subscription (per unit, per year)							
Wickr Enterprise Licenses	Each	(b)(4)					
Wickr Enterprise Compliance Module	Each						
Professional Services							
Professional Service Hours above Level III support for system management. (300 hours)	HRS						
GRAND TOTAL							

(b)(6), (b)(7)(C)

DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7032

From: (b)(6), (b)(7)(C)
Sent: Monday, April 19, 2021 1:39 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

This is what I came up with. I added an increased from last year's pricing to come up with the latest estimate. I think you had asked a question in regards to the cost of hosting the application, but I do not know what that costs is. The attached is only for the software licenses and professional support.

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Cell (b)(6), (b)(7)(C)

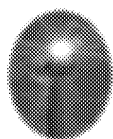
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From: (b)(6), (b)(7)(C)
Sent: Monday, April 19, 2021 1:36 PM
To: (b)(6), (b)(7)(C)
Cc: ENTS-FMT (b)(6), (b)(7)(C)
Subject: FW: SDR

Hi (b)(6), (b)(7)(C)

Do you have the input for Wickr so that we can begin working on the SDR? Also, please see below as an FYSA.

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:33 PM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: SDR

(b)(6), (b)(7)(C)

As the anticipated costs for the SDR may include both the software licenses (Material Group 315B), plus services of travel NTE, I'm not sure if the SDR fields have ways to show those differences. If not, I suggest to include them in the narrative field.

We'll keep our eyes open for the SDR. Let us know if you have any other questions.

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:13 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: SDR

(b)(6), (b)(7)(C) - not a problem. We'll sign the SDR when it comes across

(b)(6), (b)(7)(C) (CC'd) take care of the financial / business side of INVNT and can provide you the required info when the time comes.

Best

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 1:08 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: RE: SDR

Hi (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) are working on the Wicker requirements. An SDR is forthcoming for this support. Unfortunately we are not able to use the funding string unless an SDR is approved as the lines will require OC's Budget Officer involvement to release. I will reach out to (b)(6), (b)(7)(C) to get an update on their progress.

(b)(6), (b)(7)(C)

DHS/CBP/OIT/ENTSD

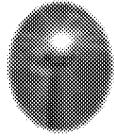
Financial Management Branch

Office: (b)(6), (b)(7)(C)

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness

National Suicide Prevention Hotline

800-273-8255

CBP Employee Assistance Program

800-755-7002

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 11:54 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: RE: SDR

Thanks (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) — we could do an SDR (harder) or you could merely cite our funding line for Wickr (way easier). There is serious talk of funding sweeps in the next month. Would like to load up the PR asap. Happy to chat about it!

Best

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Monday, April 19, 2021 11:45 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: SDR

Hi (b)(6), (b)(7)(C)

Per our conversation last Thursday, you said a need to complete the PRs. I assume you meant the Service Delivery Request (SDR). I talked to ENTSD Financial Management Team Supervisor, (b)(6), (b)(7)(C) and she will reach out to you for more information. Thank you.

V/R

(b)(6), (b)(7)(C)

Director

Network Services (Engineering & Operations)

DHS|CBP|ES|OIT|ENTSD

(b)(6), (b)(7)(C)

Phone: (b)(6), (b)(7)(C)

Message

From:

Sent:

To:

CC:

(b)(6), (b)(7)(C)

Subject: RE: WICKR Procurement Approval

Thank you (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – (b)(6), (b)(7)(C)
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Thursday, January 21, 2021 4:25 PM

To: (b)(6), (b)(7)(C); AQM (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C) ENT-S-FMT (b)(6), (b)(7)(C)

Subject: RE: WICKR Procurement Approval

Hello All

As a heads-up I spoke to (b)(6), (b)(7)(C) with the CBP Innovation Team and they are working on the FY21 requirements for WICKR.

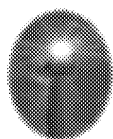
Once the requirements are solidified I will forward the details for the package. Please note that I will also use this info for the SDR to obtain funding. Please let me know if you have any questions or need additional information.

(b)(6), (b)(7)(C)

DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

ENT-S-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)

Sent: Tuesday, June 30, 2020 8:06 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C); AQM (b)(6), (b)(7)(C); ENTS-FMT (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: WICKR Procurement Approval

Good Morning AXD (b)(6), (b)(7)(C)

Request approval to move forward with the WICKR acquisition 20119757. This is the procurement that BP had started and ENTSD is going to managed.

The total for this package is (b)(4) with the following breakdown:

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)				
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

(b)(4)

Thank you!

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection

Department of Homeland Security

Desk — (b)(6), (b)(7)(C)

Cell — (b)(6), (b)(7)(C)

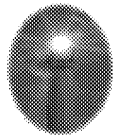
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Message

From: (b)(6), (b)(7)(C)
Sent: 3/18/2021 5:05:21 PM
To: (b)(6), (b)(7)(C)
Subject: FW: FY21 Wickr Requirements

FYSA - Based upon the below they are going to add the cloud cost for Wickr.

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



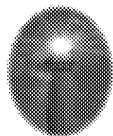
Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 18, 2021 1:04 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

I have looped in (b)(6), (b)(7)(C) from NAED, he is the best person to ask, I am still learning about the AWS1 cost ☺

(b)(6), (b)(7)(C)
DHS/CBP/OIT/ENTSD
Financial Management Branch
Office: (b)(6), (b)(7)(C)
Mobile: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
ENTS-FMT: (b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness
National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002

From: (b)(6), (b)(7)(C)
Sent: Thursday, March 18, 2021 1:02 PM
To: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Thank you. No worries, I just wanted to make sure I understood the process.

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)

Sent: Thursday, March 11, 2021 8:04 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Yes, the statement of work requirements are being updated by the engineers. There have been 2 large deployments this week and this will be next to work on by the beginning of next week.

From: (b)(6), (b)(7)(C)

Sent: Thursday, March 11, 2021 7:55 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Good morning,

So Just want to make sure I have things right or find out next steps. Are you all working on the contract paperwork? Thanks. (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection
Mobile: (b)(6), (b)(7)(C)
Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)
Sent: Tuesday, March 2, 2021 9:21 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: RE: FY21 Wickr Requirements

Hi (b)(6), (b)(7)(C):

Thank you for the quick response. Based on your suggestion, here are the details of the estimate for FY21:

Contract Line Item Number	Subject Line Item Number	Scope	Type	Quantity	Unit Price	TOTAL
0001		(b)(4)				
0002						

I added a 3% increase to the unit price for the licenses and I removed the travel estimate. As far as the professional services, do you still want to keep it at 300 hours?

Thank you.

(b)(6), (b)(7)(C)
Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk – (b)(6), (b)(7)(C)
Cell – (b)(6), (b)(7)(C)

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From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 9:11 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: FY21 Wickr Requirements

Hi there,

I think everything is good to renew, except I suggest we think about increasing licenses to 4000. And we probably don't need to travel. Thanks,

(b)(6), (b)(7)(C)

Sr. Portfolio Manager

CBP Office of Innovation (INVNT)

CBP Office of the Commissioner

U.S. Customs and Border Protection

Mobile: (b)(6), (b)(7)(C)

Email: (b)(6), (b)(7)(C)



From: (b)(6), (b)(7)(C)

Sent: Tuesday, March 2, 2021 8:56 AM

To: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: FY21 Wickr Requirements

Hello (b)(6), (b)(7)(C),

Good Morning!

I'm following up on the Wickr requirements for FY21. We need to start the procurement documents and our finance folks will need time to complete the SDR, route for approval and obtain funding to ensure this is all done prior to an award.

Below are the details for the FY20 procurement, please advise if the quantities will stay the same for FY21.

Scope	Type	Base (Required) Quantity	Unit Price	Base (Required) Value TOTAL
Software System Subscription (per unit, per year)	(b)(4)			
Wickr Enterprise Licenses				
Wickr Enterprise Compliance Module				
Professional Services				
Professional Service Hours above Level III support for system management. (300 hours)				
Other Direct Costs				
Travel to support deployment, training, and upgrades (NTE Amount)				
TOTAL VALUE FOR THE BASE YEAR				
GRAND TOTAL				

Please advise soonest.

Thank you

(b)(6), (b)(7)(C)

Enterprise Networks and Technology Support Directorate
Office of Information and Technology
Enterprise Services
Customs and Border Protection
Department of Homeland Security
Desk **(b)(6), (b)(7)(C)**
Cell —

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Message

From: (b)(6), (b)(7)(C)
Sent: 3/17/2021 8:38:52 PM
To: (b)(6), (b)(7)(C)
Subject: FW: WICKR- Certificates

(b)(6), (b)(7)(C)

MDM Engineering



Customs and Border Protection / Department of Homeland Security
Enterprise Networks & Technology Support Directorate (ENTSD)
Network Architecture & Engineering Division (NAED)
ENTSD/OIT/CBP/DHS
NDC 2 1009K
Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 17, 2021 1:38 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: WICKR- Certificates

Thanks (b)(6), (b)(7)(C)

Please send me the VAT scan for the WICKR servers for review.
Are there any BOTS setup for compliance in our network?
Did you see that Curl command to test the FW options and did you get it to work?
What was the issue with Modern Auth for our Desktops?
What was the patch that caused calling issues last month?
I heard (b)(6), (b)(7)(C) talk about versions (940) not being updated,
What is the WICKR pro room?

regards,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Wednesday, March 17, 2021 1:21 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: WICKR- Certificates

Also these are the Wickr DNS VIP url's that appear on your list:

(b)(4)

(b)(4)

(b)(6), (b)(7)(C)

MDM Engineering



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Wednesday, March 17, 2021 1:19 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: RE: WICKR- Certificates

(b)(6), (b)(7)(C)

I've never seen (b)(4)

These are what we have:

Production:

SAT:

DEV:

(b)(4)

(b)(6), (b)(7)(C)

MDM Engineering



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Wednesday, March 17, 2021 1:13 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: WICKR- Certificates

(b)(6), (b)(7)(C)

Please confirm which of these are WICKR server connections.
What is the current updated list?

(b)(4)

Regards,

(b)(6), (b)(7)(C)

Weekly Reports are Due to
PM by COB each Wednesday

Week Ending	2/10/2021
Resource Name	(b)(6), (b)(7)(C)
Phone #	(b)(6), (b)(7)(C)
Email	(b)(6), (b)(7)(C)

Project Title: CBP ENAESS
Contract Number: HSCG23-12-D-ATB014
Task Order: HSBP10-15-J-00611

Accomplishments

Wickr - INC000013707607

Pilot Implementation: WICKR is an instant messaging, mobile application providing users with a highly secure messaging platform to enable voice and video chat, as well as, file, video and photo transfers. Users can access the application from both mobile devices and laptops/workstations.

Accomplishments:

- Installed Nessus Agent on the following Wickr servers:
 - PROD (Messaging)
 - PROD (Compliance)
 - PROD (Audio and Video)
- Provided vendor desktop client logs in order to troubleshoot login issues associated with Wickr Enterprise v5.70 desktop client.

Next Steps:

- Continue to provide support during this pilot phase and support all upcoming changes and events.

Airwatch - INC000013707597

Accomplishments:

- Completed Weekly Console Device Clean Up (PROD).
- Continued to work with team to issue new tokens to FLETC trainees.
- Provided a list of inventory of iPads assigned to EFB
- Deployed Okta Verify application to production.
- Assisted team members with getting set up in Apple Enrollment Program (DEP)
- Continued to assist team with the resolution of SNOW tickets assigned to WS1/AW and WS1/AW ENGINEERING.

Next Steps:

- Continue to provide support during the current scrum sprint to assist team on meeting deadlines

ServiceNow - WS1/AW ENGINEERING

My resolved SNOW tickets for 2/3 – 2/10:

- (b)(4)
-
-
-

:	<div style="font-size: 24pt; font-weight: bold;">(b)(4)</div>	
---	---	--

Risks/ Issues		
Risk/ Issue	Date Reported	Proposed Mitigation
N/A		

Planned Absences in coming 30 days	
Date(s)	Planned Backup Resource
N/A	N/A

Message

From:

(b)(6), (b)(7)(C)

Sent:

2/3/2021 1:39:37 PM

To:

(b)(6), (b)(7)(C)

CC:

Subject:

RE: INC0284621 - CMS - WICKR SAT Patching (Complete)

Great job!

Thanks,

(b)(6), (b)(7)(C)

Project Manager



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

Desk:TBD

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From:

(b)(6), (b)(7)(C)

Sent: Tuesday, February 2, 2021 8:05 PM

To:

(b)(6), (b)(7)(C)

Cc:

(b)(6), (b)(7)(C)

Subject: INC0284621 - CMS - WICKR SAT Patching (Complete)



I have just concluded patching Wickr SAT servers (Messaging, Compliance, Audio Video). All services are running and active. I will test with team in the morning to validate complete app functionality. In regards to OT I worked an additional 2.5 hours this evening.

Thanks,

(b)(6), (b)(7)(C)

MDM Engineering



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Message

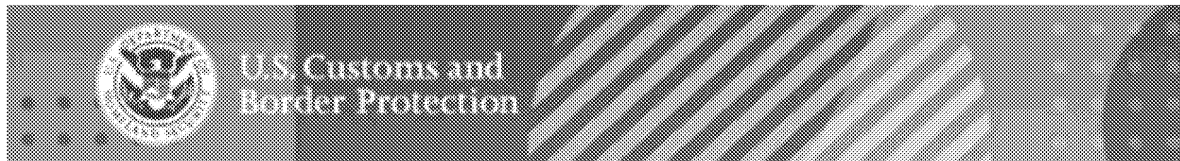
From: CBP ServiceNow (b)(6), (b)(7)(C)
Sent: 3/8/2021 4:35:42 PM
To:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Incident INC0370304 has been assigned to group ENSB NGET



INC0370304 - EC2 Instances Network Interface Issue - Wickr DEV

An incident has been assigned to ENSB NGET.

Additional Details:

Caller: (b)(6), (b)(7)(C)

On Behalf of: (b)(6), (b)(7)(C)

VIP designation for customer: None

Category: Other Technical Issue

Severity: 3 - Low

Priority: 5 - Planning

Customer email: (b)(6), (b)(7)(C)

Customer phone: (b)(6), (b)(7)(C)

Assigned to:

Short description: EC2 Instances Network Interface Issue - Wickr DEV

Description: The following (3) Wickr DEV EC2 instances have an incorrect Interface ID and IPv4 address listed as the primary network interface:

(b)(6), (b)(7)(C), (b)(4)

(b)(6), (b)(7)(C), (b)(4)

If you compare the other Wickr EC2 instances (SAT or PROD) you will notice that those do not have secondary network interfaces. Please reach out to me for specifics if necessary the goal here is to make the secondary network interfaces in the Wickr DEV EC2 instances as primary.

You can view all the details of the incident by following the link below:

[Take me to the Incident](#)

Thank you.

If you have any questions and/or concerns, please contact the CBP Technology Service Desk

(b)(7)(E)

Phone: **(b)(7)(E)**

Message

From: (b)(6), (b)(7)(C)

Sent: 3/19/2021 3:27:09 PM

To:

CC:

(b)(6), (b)(7)(C)

Subject: Compliance & Encryption WP

Attachments: Compliance_Service_Deploy_3.9 (2).pdf

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

(b)(6), (b)(7)(C)

VP Corp Dev & Customer Success

(b)(6), (b)(7)(C)

Download [Wickr Pro](#)

Appointment

From:

(b)(6), (b)(7)(C)

Sent:

5/14/2021 7:07:54 PM

To:

(b)(6), (b)(7)(C)

CC:

Subject:

Wickr Compliance Network Creation

Start:

5/18/2021 3:00:00 PM

End:

5/18/2021 5:00:00 PM

Show Time As: Busy

Required

(b)(6), (b)(7)(C)

Attendees:

Optional

(b)(6), (b)(7)(C)

Attendees:

--- Do not delete or change any of the following text. ---

When it's time, join your Webex meeting here.

Join meeting

More ways to join:

Join from the meeting link

(b)(6), (b)(7)(C)

Join by meeting number

Meeting number (access code): (b)(6), (b)(7)(C)

Meeting password: (b)(6), (b)(7)(C) from phones)

Tap to join from a mobile device (attendees only)

(b)(6), (b)(7)(C)

US Toll

USA Toll 2

Some mobile devices may ask attendees to enter a numeric meeting password.

Join by phone

(b)(6), (b)(7)(C) US Toll
USA Toll 2

Global call-in numbers

Join from a video system or application

Dial (b)(6), (b)(7)(C)

Join using Microsoft Lync or Microsoft Skype for Business

Dial

If you are a host, [click here](#) to view host information.

Need help? Go to <https://help.webex.com>

Appointment

From:

(b)(6), (b)(7)(C)

Sent:

1/5/2022 5:35:50 PM

To:

(b)(6), (b)(7)(C)

Subject:

INC0909031 - Wickr FW Rules Review and Assessment

Start:

1/5/2022 7:00:00 PM

End:

1/5/2022 8:00:00 PM

Show Time As: Busy

This meeting is to review and assess the Wickr firewall rules changes requirements

-- Do not delete or change any of the following text. --

A Webex meeting has been added. Meeting details will replace this section after you save or send this invitation.

Message

From: (b)(6), (b)(7)(C)
Sent: 2/8/2022 5:33:06 PM
To:
CC: (b)(6), (b)(7)(C)
Subject: Wickr // Global Federation & Compliance
Attachments: Global_Federation 1.2.0.pdf; Wickr Compliance Service FAQ PRA JAN 2019.pdf; Compliance_Service_Deploy_3.9.pdf

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Hi (b)(6), (b)(7)(C)

Hope you are doing well! Wanted to share some documentation specifically on Global Federation, Compliance, and how we can address gaps in compliance (for those conversations with “external” Pro or ME users, once GF is enabled) as we work towards enabling;

Attachments;

1) Wickr Enterprise Global Federation; Setup and Configuration.

- a. Main points;
 - i. Super Admin can toggle Global Federation (GF) On or Off for users on the Wickr ME platform.
 - ii. Super Admin can toggle GF On or Off for users on the Wickr Pro platform.
 - iii. Admins at the Security Group level can also turn GF On or Off (caveat, if super admin has GF Off).
 1. GF is either ON or OFF. Let’s just use Pro for example. If on, that means ALL external Pro users can communicate with your network users. If off, NO external Pro users can communicate with your network users.
 2. You cannot limit access to certain ME or PRO networks, it’s either all or none.

2) Compliance FAQ.

3) Compliance Installation, Maintenance and Examples guide.

- a. Exceptions of Compliance; can only capture Enterprise side of conversations. Example, if GF is enabled to speak with an external Pro user, the CBP Enterprise user will have their messages retained, however the external Pro user would not, with Compliance.

Recorder Room Bot

- Possible work around for compliance, however this has limitations.
- Limitations include; this recorder bot must be a moderator and in a room. If so, can then retain all messages within the room. While this addresses capturing the other side of the convo if speaking with an external Pro user, this can be circumvented by speaking over Direct Message (DM), rather than a moderated (with bot) room.

Would be more than happy to go through these details with you, I have time from 1pm – 1:30pm ET and 4pm – 5pm ET, also tomorrow 10am-12pm ET. We can also bring our bot team to better explain the above as well—thank you!

Best Regards,

(b)(6), (b)(7)(C)

Customer Solutions Manager

P: (b)(6), (b)(7)(C)

E & Wickr ID / (b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)
Sent: 3/20/2021 3:28:43 AM
To:
CC: (b)(6), (b)(7)(C)
Subject: RE: Compliance & Encryption Image

I think I'm getting closer... .

If these multiple pool pairs of symmetric ephemeral keys are used to encrypt the message but
The Asymmetric key pairs are used to secure the message and key in the same message you would
Have to send the same asymmetric public key to all devices so they can all decrypt it. (All 70 devices)

Or is that same ephemeral asymmetric key on all 70 devices the same key so it can decrypt the message and the
symmetric key

Which actually decrypts the embedded message.

Every device generates an asymmetric public and private key pair and they all send their public keys to the message
server which

Has to keep track of each and every devices key to ensure it knows which key goes to which device.

What random number generator is used on all devices?

How is this key management controlled on the server?

I think (b)(6), (b)(7)(C) said there was a diagram that shows the actual flow on how this works. ??

Thanks again,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Friday, March 19, 2021 12:14 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Re: Compliance & Encryption Image

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the CBP Security Operations Center with questions or concerns.

(b)(6), (b)(7)(C)

Here's the short diagram image that (b)(6), (b)(7)(C) was referencing during the call:

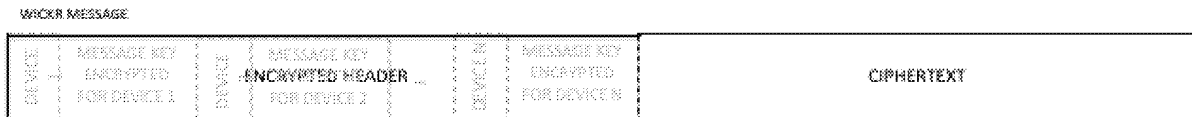
THE WICKR SECURE MESSAGING PROTOCOL

A Wickr message contains an encrypted message and the key to that message encrypted n times for n recipient devices.

Messages are encrypted with random 256-bit symmetric keys using **AES-256-GCM**. Symmetric keys are encrypted with keys derived via Elliptic Curve Diffie-Hellman Key Exchange (**ECDH**) over a **NIST P521** curve.

Random symmetric keys and fresh/random asymmetric key material are used for every message.

- 1 Sender encrypts message with a random 256-bit symmetric key. Generates ciphertext.
- 2 For each recipient device, sender encrypts the random symmetric key from step 1 with a key derived via ECDH key exchange. Devices publish public ephemeral key pools and maintain private key material for this purpose.
- 3 Bundle ciphertext from step 1 and encrypted symmetric keys from step 2 and transmit.



(b)(6), (b)(7)(C)

VP Corp Dev & Customer Success

(b)(6), (b)(7)(C)

Download [Wickr Pro](#)

On Mar 19, 2021, at 8:27 AM, (b)(6), (b)(7)(C) > wrote:

<Compliance_Service_Deploy_3.9 (2).pdf>

(b)(6), (b)(7)(C)

VP Corp Dev & Customer Success

(b)(6), (b)(7)(C)

Download [Wickr Pro](#)

Message

From: (b)(6), (b)(7)(C)
Sent: 10/27/2021 12:52:13 AM
To: (b)(6), (b)(7)(C)
Subject: Fwd: Already went to (b)(6), (b)(7)(C) - FW: Allegation of Unauthorized Disposition
Attachments: 2021-10-26_UD-2022-0001_DHS-CBP_Open Letter-1301-1b.pdf; draft RIM Chat Application Briefing (2).pptx

OMG. Does it ever end.

(b)(6), (b)(7)(C)
Executive Director, Field Support
U.S. Customs and Border Protection
Department of Homeland Security
(b)(6), (b)(7)(C) (desk)
(b)(6), (b)(7)(C) (cell)
(b)(6), (b)(7)(C)

To schedule an appointment, please contact (b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Tuesday, October 26, 2021 6:50:37 PM
To: (b)(6), (b)(7)(C)
Subject: FW: Already went to (b)(6), (b)(7)(C) - FW: Allegation of Unauthorized Disposition

FYSA

From: (b)(6), (b)(7)(C)
Sent: Tuesday, October 26, 2021 5:39 PM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
(b)(6), (b)(7)(C)
Subject: Already went to (b)(6), (b)(7)(C) - FW: Allegation of Unauthorized Disposition
Importance: High

AC and aDAC,

The attached memo was sent from NARA directly to (b)(6), (b)(7)(C) a within the last hour. It is concerning an OIG Audit report, "CBP Targeted Americans with the 2018-2019 Migrant Caravan," that the Customs and Border Protection (CBP) has been using the messaging software **WhatsApp** and is deploying the encrypted messaging application **Wickr** across all components of the agency. The message from NARA to (b)(6), (b)(7)(C) is to ensure that records management regulations are being adhered to. NARA wants to ensure that the CBP is regulating the use of these messaging applications consistent with NARA's and the Department's records management policies and to ensure that CBP is communicating to all employees that they cannot use these applications to circumvent their records management responsibilities and that

all employees are aware that they must be retaining all messages that are federal records in accordance with agency policy and all applicable NARA-approved records schedules.

Current status with regard to CBP RIM:

Ove the past few months, CBP RIM has been working with others in OIT to identify the various communication platforms (see attached power point) to include, on slides 2 & 3 **WhatsApp** and **Wickr**.

Next Steps:

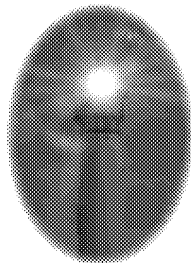
With your concurrence, I can take the lead on pulling CBP / OIT's response together for this (*In accordance with 36 CFR Part 1230.14, CBP must respond to this letter within 30 days with a report documenting the unauthorized disposition of the federal records that were identified in the OIG report.*) I will coordinate with (b)(6), (b)(7)(C) the audit team, USBP, and others as needed to obtain and compile a full response, to include if necessary any unauthorized disposition, vet it through leadership for approval and work through the DHS Records Management team to ensure it is provided back to NARA within the deadline.

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C) CBP Chief Records Officer
Records and Information Management Program (RIM)
DHS/CBP/OIT/RIM
(C) (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)
RIM Website | Request RIM Service! | Email Us

(b)(6), (b)(7)(C)



Shine a Light

Suicide Prevention and Awareness

National Suicide Prevention Lifeline
800-273-8255
CBP Employee Assistance Program
800-755-7002



From: (b)(6), (b)(7)(C)

Sent: Tuesday, October 26, 2021 4:24 PM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

Subject: Allegation of Unauthorized Disposition

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Good afternoon (b)(6), (b)(7)(C),

Please see the attached letter from (b)(6), (b)(7)(C) Chief Records Officer for the US Government regarding CBP's planned deployment of WICKR and the information that we received in the OIG report, "CBP Targeted americans with the 2018-2019 Migrant Caravan" regarding the use of WhatsApp.

I will be NARA's point of contact for this matter. Please respond to me within 30 calendar days with the information that NARA requested in the letter. Please let me know if you have any questions.

Thank you,

(b)(6), (b)(7)(C)

Records Management Oversight and Reporting

College Park, MD 20740

Office - (b)(6), (b)(7)(C)

Mobile - (b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)

Sent: 6/15/2021 1:16:01 PM

To: (b)(6), (b)(7)(C)

Subject: [JIRA] (ENTSDM-332) Wickr Federation Solution & Compliance BOT deployment



(b)(6), (b)(7)(C) updated ENTSDM-332

ENTSD Mobility / ENTSDM-332

Wickr Federation Solution & Compliance BOT deployment

Change By: (b)(6), (b)(7)(C)

Status: Open Waiting

Add Comment

This message was sent by Atlassian Jira (v8.5.4#805004-sha1:0444eab)

Message

From: (b)(6), (b)(7)(C)
Sent: 6/15/2021 1:16:00 PM
To: (b)(6), (b)(7)(C)
Subject: [JIRA] (ENTSDM-334) Wickr Compliance BOT Deployment



(b)(6), (b)(7)(C) updated ENTSDM-334

ENTSD Mobility / ENTSDM-334

Wickr Compliance BOT Deployment

Change By: (b)(6), (b)(7)(C)

Status: Open Waiting

 Add Comment

This message was sent by Atlassian Jira (v8.5.4#805004-sha1:0444eab)

Message

From: (b)(6), (b)(7)(C)
Sent: 4/6/2022 6:38:56 PM
To: (b)(6), (b)(7)(C)

Unlike this article where we did have a compliance server, im glad we will have an ATT for wickr pro federation since it definitely wont allow us to meet the retention requirements

Message

From: (b)(6), (b)(7)(C)
Sent: 10/22/2021 8:45:46 PM
To: (b)(6), (b)(7)(C)

quick update... we last spoke about the wickr Compliance servers not reaching crowdstriike

Message

From: (b)(6), (b)(7)(C)
Sent: 3/16/2022 5:13:16 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C)
Subject: CBP Service - NOW Tickets

Good Afternoon: (b)(6), (b)(7)(C)

In managing the CBP ServiceNow tickets, I'm being task to contact the personnel whose tickets haven't been updated in the past 48 hours. Can you please update the following ticket numbers that are assigned to you from the WS1/AW ENGINEERING QUEUE:

Incident: 1183548

Last Modified Date: 3/11/22

Summary: Wikr Federation

ENTSD Mobility meet with Wikr to discuss and confirm step taken to Federate between CBP Wikr Enterprise (CSM) and Wikr Pro. Prior to Federating Wikr must deleted all accounts created under Wikr PRO that have a CBP email address. The backend system will not allow a user to Federate if the same username email was used to create and account in both CSM and Wikr Pro.

Very Respectfully,

(b)(6), (b)(7)(C)

MCB/ENTSD/OIT/ES

WORK: (b)(6), (b)(7)(C)

DESK: (b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)

Sent: 3/23/2022 8:15:29 PM

To:

CC:

(b)(6), (b)(7)(C)

Subject: Wickr // Active Users & Authority to Test (ATT)

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Hi (b)(6), (b)(7)(C)

Hope you have been well sir. On today's weekly call our Wickr team was notified that active user count is currently sitting at 0, as a result of the pending Authority to Test (ATT). We understand the ATT approval has been slightly delayed and while we are expecting approval, until received, we will have to remain at 0 active users.

I understand due to a combination of factors; Wickr delays on POAM deliverables (10 & 14), Global Federation and Compliance discussions, and outstanding security scans have contributed to the current situation. Can you please confirm or correct any other major contributing factors as to what has led us to this current point?

This feedback will be escalated to leadership, so can understand the gravity of the situation--thank you for your time and attention sir.

Best Regards,

(b)(6), (b)(7)(C)

Customer Solutions Manager - Wickr

AWS Worldwide Specialist Organization (WWSO)

P: (b)(6), (b)(7)(C)

E & Wickr ID // (b)(6), (b)(7)(C)

To: (b)(6), (b)(7)(C)
From: (b)(6), (b)(7)(C)
Sent: Tue 10/5/2021 8:34:08 PM (UTC)
Subject: Check Out This Month's Security Content Roundup

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Top Causes for Data Breaches and What Enterprises Can Do

The cost and damage a data breach wreak on enterprises is often ambiguous, and you will only understand the real impact way down the line. The fact remains that data breaches harm your brand and may leave you with lasting effects, forcing you to try to rebuild trust with your customers for years to come. To help your enterprise avoid these costly data breaches, let's look at what the main causes of data breaches are and how you can prevent them from happening in your company.

[Read more →](#)

Wickr Product Overview

From individual private messaging to DoD-approved communication for the Military, Wickr has a solution to fit everyone's secure collaboration needs. See this infographic for a quick overview of Wickr's products.

[Read more →](#)

Key Strategies for Secure Collaboration and Compliance

How can your organization ensure secure and compliant collaboration? It's a challenge, but made easier if you embrace the right strategies.

[Read more →](#)

What is End-to-End Encryption?

End-to-end encryption (E2EE) is a system of secure communication, protecting data so that only the sender and the receiver can read the message.

[Read more →](#)

Try the New Cross-Platform Collaboration Feature

Global Federation allows all Wickr users across Wickr RAM, Enterprise, Pro and Me platforms to intercommunicate using state of the art end-to-end encryption while maintaining the highest level of security, administrative control, and compliance.

[Learn More →](#)

Wickr, Inc., 254 W 31st St, New York, NY 10001, USA

[Unsubscribe](#)

Message

Sent: 8/3/2021 7:41:27 PM

To: (b)(6), (b)(7)(C)

CC:

Subject: Wickr Compliance Network Enrollment

Hello All,

In your inbox you should have received an updated pilot invitation email that includes a link to enroll into the new production compliance network. Please note

(b)(6), (b)(7)(C)

MDM Engineering



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Sent: 9/22/2021 2:28:17 AM
Subject: Awareness: Wickr Single Sign-On Accounts Upgrade

Awareness: Wickr Single Sign-On Accounts Upgrade

What's happening and why?

We are transitioning Wickr legacy user accounts to our new compliance network. This new compliance network allows users to take advantage of improvements within the Wickr infrastructure as well as the removal of the configuration file requirement during enrollment or additional device logins.

When is it happening?

Legacy accounts will be purged on Thursday 9/30 @ 11:45pm and new tokens will be sent via email on Friday 10/1 @ 12am.

What actions do you need to take?

- Be aware that there will be limited to no connectivity to the CyberArk application during the CR timeframe.
- You will need to check out your LDAP passwords before the start time of the CR, if you plan on connecting to a system that requires a password from CyberArk during the CR timeframe.
- Please make any SSH connections using your local putty client during the CR timeframe.

Questions or problems?

Please directly contact the CSD IDM Team - (b)(6), (b)(7)(C)

Message

From:

(b)(6), (b)(7)(C)

on behalf of

Sent:

9/22/2021 4:48:52 PM

To:

WICKR_PROJECT_SUPPORT

(b)(6), (b)(7)(C)

BCC:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: Wickr User Accounts Transition to Compliance Network

Greetings,

If you are receiving this email you have been identified as an active Wickr user. As we prepare to transition your user account to our new compliance network, please review the details below regarding your Wickr account as your current account will be deleted:

What's happening?

- We are transitioning Wickr legacy user accounts to our new Compliance network. This new Compliance network allows users to take advantage of improvements within the Wickr infrastructure, as well as the removal of the configuration file requirement during enrollment or additional device logins.

What actions do you need to take?

- Be aware that your current legacy account will be deleted and all data will be removed. Please appropriately save any required data before the deletion deadline highlighted below.
- You will be sent a new token via email with instructions to sign-in into the new network.

When is it happening?

- Legacy accounts will be deleted on Sunday 9/26/21 @11:45pm
- New tokens will be sent via email from @WICKR_PROJECT_SUPPORT on Monday 9/27 @ 12am

Questions or problems?

Please directly contact Wickr Project Support @WICKR_PROJECT_SUPPORT

Appointment

From:

(b)(6), (b)(7)(C)

Sent:

10/22/2021 6:19:10 PM

To:

CC:

(b)(6), (b)(7)(C)

Subject:

Wickr SAT Compliance Server - Crowdstrike Connection Troubleshooting

Location:

(b)(6), (b)(7)(C)

Start:

10/22/2021 7:00:00 PM

End:

10/22/2021 8:00:00 PM

Show Time As: Tentative

Required

(b)(6), (b)(7)(C)

Attendees:

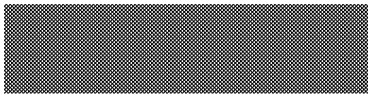
Optional

(b)(6), (b)(7)(C)

Attendees:

--- Do not delete or change any of the following text. ---

When it's time, join your Webex meeting here.



More ways to join:

Join from the meeting link

(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)
Sent: 5/20/2021 9:20:06 PM
To: (b)(6), (b)(7)(C)
Subject: RE: It is that time again

Hi (b)(6), (b)(7)(C)

In bold are the updates i've made.

Wickr

The Wickr instant messaging apps allow users to exchange end-to-end encrypted and content-expiring messages, including photos, videos, and file attachments for the iOS and Android devices. CBP Innovation Team requested a solution to allow CBP users to communicate with NON-CBP users. ENTSD Mobility will be standing up a new environment **that includes the activation of Compliance (data retention) and federation thus** allowing CBP users to engage with **external** users that have an active Wickr Enterprise account. ENTSD Mobility met with the vendor on Tuesday, 5/18/21 **and implemented the compliance server in SAT. ENTSD Mobility is continuing to test Wickr Federation and compliance components in the SAT environment.**

Android Team Awareness Kit (ATAK) 3.11 Update to 4.2

ENTSD Mobility was engaged by BEMSD to assist with migrating all ATAK users to v4.2. **As of 5/18 ATAK V3.11 and its associated plugins were decommissioned from the console. ATAK v4.2 and its associated plugins have been deployed to all current ATAK users and is made available in the app catalog. Currently, there are 667 devices still on v3.11 that are pending application update install.**

(b)(6), (b)(7)(C)

MDM Engineering



Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

NDC 2 1009K

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)

Sent: Thursday, May 20, 2021 11:57 AM

To: (b)(6), (b)(7)(C)

Subject: It is that time again

For updates for (b)(6), (b)(7)(C).

Wickr

The Wickr instant messaging apps allow users to exchange end-to-end encrypted and content-expiring messages, including photos, videos, and file attachments for the iOS and Android devices. CBP Innovation Team requested a solution to allow CBP users to communicate with NON-CBP users. ENTSD Mobility will be standing up a new environment, "Wickr Federation," allowing CBP users to engage with any user that has an active Wickr Enterprise

account. ENTSD Mobility met with the vendor on Tuesday, 5/18/21 to begin testing Wickr Federation in the DEV environment.

Android Team Awareness Kit (ATAK) 3.11 Update to 4.2

ENTSD Mobility was engaged by BEMSD to assist with migrating all ATAK users to v4.2. Currently, there are 3061 USBP users on v4.2 and 2334 on v3.11. The 2334 users on v3.11 were given instructions to upgrade, and ENTSD is waiting on the user to act. ENTSD Mobility continues to assist BEMSD during the remaining device upgrades, once completed, we will decommission ATAK 3.11 from the console. The target date for this is 5/28/21.

Are you working on anything else? Zimperium, BeOn, CISA???

Thanks John:

(b)(6), (b)(7)(C)

Senior Business Analyst/Documentation Specialist



Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

OIT/CBP/DHS

Mobile: (b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)
Sent: 9/22/2021 1:29:53 PM
To: (b)(6), (b)(7)(C)

Awareness: Wickr Single Sign-On Accounts Upgrade

What's happening and why?

We are transitioning Wickr legacy user accounts to our new compliance network. This new compliance network allows users to take advantage of improvements within the Wickr infrastructure as well as the removal of the configuration file requirement during enrollment or additional device logins.

When is it happening?

Legacy accounts will be purged on Thursday 9/30 @ 11:45pm and new tokens will be sent via email on Friday 10/1 @ 12am.

What actions do you need to take?

- Be aware that there will be limited to no connectivity to the CyberArk application during the CR timeframe.
- You will need to check out your LDAP passwords before the start time of the CR, if you plan on connecting to a system that requires a password from CyberArk during the CR timeframe.
- Please make any SSH connections using your local putty client during the CR timeframe.

Questions or problems?

Please directly contact the CS
Get [Outlook for iOS](#)

Message

From: (b)(6), (b)(7)(C)

Sent: 4/8/2021 8:04:32 PM

To: (b)(6), (b)(7)(C)

CC: (b)(6), (b)(7)(C)

Subject: WICKR Compliance

Hi (b)(6), (b)(7)(C)

The WICKR compliance tool is part of the future enhancements scheduled for FY21. This will allow the administrator to export chat conversations. It was not part of the proof of concept when ENTSD stood up WICKR. We originally were going to run a pilot and rebuild the environment to include the compliance tool. I need to confirm with (b)(6), (b)(7)(C) to see if we still plan on rebuilding the environment. The team is expected to have the tool ready in the next 4 months (Aug 15, 2021).

Thanks,

(b)(6), (b)(7)(C)

Project Manager

Customs and Border Protection / Department of Homeland Security

Enterprise Networks & Technology Support Directorate (ENTSD)

Network Architecture & Engineering Division (NAED)

ENTSD/OIT/CBP/DHS

Desk:TBD

Mobile: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Message

From:

(b)(6), (b)(7)(C)

Sent:

4/2/2021 6:40:32 PM

To:

(b)(6), (b)(7)(C)

Subject:

WICKR Scans

Attachments:

contact.cbp.dhs.gov-CSM-Compliance.pdf; contact.cbp.dhs.gov-CSM-DevCrawl.pdf; contact.cbp.dhs.gov-CSM-ExecVlun.pdf; contact-sat.cbp.dhs.gov-CSM-Compliance.pdf; contact-sat.cbp.dhs.gov-CSM-DevCrawl.pdf; contact-sat.cbp.dhs.gov-CSM-ExecVlun.pdf; WICKR_Servers_Scan040221.rtf

They could only scan the internal Sites.

They found 4 Critical.

Who has access to (b)(4) to correct these ?

Regards,

(b)(6), (b)(7)(C)

Core Technology Integration Architect

Enterprise Network Technology Systems Directorate (ENTSD)

Office of Information Technology (OIT)

Enterprise Services (ES)

U.S.Customs and Border Protection (USCBP)

Office: (b)(6), (b)(7)(C)

Cell: (b)(6), (b)(7)(C)

If you want to go Fast – Go Alone!

If you want to go Far - Go Together!

Message

From:

(b)(6), (b)(7)(C)

Sent:

4/19/2021 1:34:09 PM

To:

(b)(6), (b)(7)(C)

Subject:

Question about how Wickr works

Hi there,

I have a question from some folks about functionality in wickr. If they delete a chat text, is it still somewhere? What about if you use the burn on receipt function? And is it something that is discoverable under FOIA.

Thanks, (b)(6), (b)(7)(C)

(b)(4)

Sr. Portfolio Manager
CBP Office of Innovation (INVNT)
CBP Office of the Commissioner
U.S. Customs and Border Protection

Mobile: (b)(6), (b)(7)(C)

Email: (b)(6), (b)(7)(C)



Message

From: (b)(6), (b)(7)(C)
Sent: 5/18/2021 3:47:12 PM
To: (b)(6), (b)(7)(C)
CC: (b)(6), (b)(7)(C)
Subject: Compliance Documents- WICKR Enterprise

Hi (b)(6), (b)(7)(C)
What is the link to those Compliance Server Installation documents?
Looks like it has the instructions and commands to install. (b)(6), (b)(7)(C)

Thanks,

(b)(6), (b)(7)(C)

From: (b)(6), (b)(7)(C)
Sent: Thursday, May 6, 2021 11:51 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Re: Log Messages

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

Hello (b)(6), (b)(7)(C)

Understood. I'll ask the developers about this in the ticket we have over here.

I'll update this thread with more information once they get back to us.

Best Regards,

(b)(6), (b)(7)(C)

Message

From: (b)(6), (b)(7)(C)
Sent: 5/18/2021 5:47:58 PM
To: (b)(6), (b)(7)(C)
Subject: Your Webex recording is available for viewing: Wickr Compliance Network Creation (b)(7)(E)



Your Webex recording is available for viewing.

Wickr Compliance Network Creation (b)(7)(E)

Tuesday, May 18, 2021 | 1:31 pm | Eastern Daylight Time (New York, GMT-04:00)

Duration: 2 hr 0 min 24 sec

Recording password: (b)(6), (b)(7)(C)

[Play recording](#)

Need help? Go to <https://help.webex.com>

Message

From:

(b)(6), (b)(7)(C)

Sent:

5/25/2021 5:31:01 PM

To:

(b)(6), (b)(7)(C)

CC:

Subject:

FW: Section 508 Compliance Discussion for Secure Messaging

(b)(6), (b)(7)(C)

Who can provide us with the WICKr 508 compliance report for WICKr?

Regards,

(b)(6), (b)(7)(C)

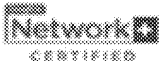
Information Systems Security Officer(ISSO)

Certification & Accreditation (C&A) Branch

DHS|CBP|ES|OIT|ENTSD|NOD

(b)(6), (b)(7)(C) (W)
(C)

(b)(6), (b)(7)(C)



On Change and Innovation:

"Never be afraid to try something new,

Remember amateurs built the Ark,

Professionals built the Titanic!"

From:

(b)(6), (b)(7)(C)

Sent: Tuesday, May 25, 2021 12:39 PM

To:

(b)(6), (b)(7)(C)

Cc:

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: Section 508 Compliance Discussion for Secure Messaging

Hello (b)(6), (b)(7)(C)

Can you reach out to WICKr and obtain a copy of their Accessibility Compliance Report or Voluntarily Product Template?

Respectfully,

(b)(6), (b)(7)(C)

Section 508 Program Manager
Security Technology and Policy (STP)
Cyber Security Directorate (CSD)
Office of Information and Technology (OIT)
Enterprise Services (ES)
United States Customs and Border Protection

(b)(6), (b)(7)(C)

Section 508 Accessibility Information

Document Accessibility Information

For Section 508 Assistance Contact: Accessibility Help Desk at 202-447-0440 or email: accessibility@dhs.gov

From: (b)(6), (b)(7)(C)
Sent: Tuesday, May 25, 2021 11:40 AM
To: (b)(6), (b)(7)(C)
Subject: RE: Section 508 Compliance Discussion for Secure Messaging

I'll be ready at 12:30 on the dot

Regards,

(b)(6), (b)(7)(C)

Information Systems Security Officer(ISSO)
Certification & Accreditation (C&A) Branch
DHS|CBP|ES|OIT|ENTSD|NOD

(b)(6), (b)(7)(C) (W)
(C)

(b)(6), (b)(7)(C)



On Change and Innovation:

"Never be afraid to try something new,

Remember amateurs built the Ark,

Professionals built the Titanic!"

From: (b)(6), (b)(7)(C)
Sent: Tuesday, May 25, 2021 6:46 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: RE: Section 508 Compliance Discussion for Secure Messaging

Hello (b)(6), (b)(7)(C)

Sure, but I have a hard stop at 1pm.

Respectfully,

(b)(6), (b)(7)(C)

Section 508 Program Manager
Security Technology and Policy (STP)
Cyber Security Directorate (CSD)
Office of Information and Technology (OIT)
Enterprise Services (ES)
United States Customs and Border Protection

(b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

(Mobile) (b)(6), (b)(7)(C)

Section 508 Accessibility Information

Document Accessibility Information

For Section 508 Assistance Contact: Accessibility Help Desk at 202-447-0440 or email: accessibility@dhs.gov

From: (b)(6), (b)(7)(C)

Sent: Tuesday, May 25, 2021 6:41 AM

To: (b)(6), (b)(7)(C)

Cc: (b)(6), (b)(7)(C)

(b)(6), (b)(7)(C)

Subject: RE: Section 508 Compliance Discussion for Secure Messaging

Good Morning (b)(6), (b)(7)(C),

Can we push this back to 12:30Pm today? I have a conflict.

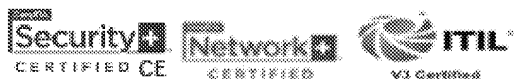
Regards,

(b)(6), (b)(7)(C)

Information Systems Security Officer(ISSO)
Certification & Accreditation (C&A) Branch
DHS|CBP|ES|OIT|ENTSD|NOD

(b)(6), (b)(7)(C) (W)
(C)

(b)(6), (b)(7)(C)



On Change and Innovation:

"Never be afraid to try something new,

Remember amateurs built the Ark,

Professionals built the Titanic!"

From: (b)(6), (b)(7)(C)
Sent: Monday, May 24, 2021 10:44 AM
To: (b)(6), (b)(7)(C)
Cc: (b)(6), (b)(7)(C)
Subject: Section 508 Compliance Discussion for Secure Messaging

(b)(6), (b)(7)(C)

My name is (b)(6), (b)(7)(C) and I am the CBP Section 508 Program Manager. My team and I want to schedule a meeting to tomorrow at 11am to discuss Section 508 requirements as it relates to Secure Messaging.

Respectfully,

(b)(6), (b)(7)(C)
Section 508 Program Manager
Security Technology and Policy (STP)
Cyber Security Directorate (CSD)
Office of Information and Technology (OIT)
Enterprise Services (ES)
United States Customs and Border Protection

(b)(6), (b)(7)(C)

Section 508 Accessibility Information

Document Accessibility Information

For Section 508 Assistance Contact: Accessibility Help Desk at 202-447-0440 or email: accessibility@dhs.gov

Message

From: (b)(6), (b)(7)(C)
Sent: 12/10/2021 7:46:38 PM
To: (b)(6), (b)(7)(C)

Here u go! Updates?

Wickr/Wickr Pro Federation

The Wickr instant messaging apps allow users to exchange end-to-end encrypted and content-expiring messages, including photos, videos, and file attachments for iOS and Android devices. Currently, there are 4,000 licenses for Wickr. As of Friday, 12/3/21, there were 51 registered users, 22 active monthly users, 2 daily users, and 3,949 unused licenses. ENTSD Mobility upgraded the production backend OS version (v1143) as part of general system maintenance. ENTSD Mobility met with stakeholders and Wickr developers to discuss the possibility of external user federation using Wickr Pro. During this meeting, it was determined that the current compliance configurations between Wickr Pro and Wickr Enterprise are not feasible because of potential security risks. The vendor is addressing the concerns and will engage ENTSD once a solution is proposed.

iPhone-Based Team Awareness Kit (iTAK) Deployment Over Enterprise

ENTSD Mobility and BEMSD are working in collaboration to develop a solution to allow iPhones to connect with Team Awareness Kit (TAK) servers. The vendor must provide documentation and coordinate with the CBP Program Manager to obtain CSD approval. For the future (December) iTAK deployment, the plan is to target a specific set of users (TBD) against a non-PROD/dev TAK Server. Coordination continues with ENTSD Mobility on certifications. Vendor to provide an updated schedule. The vendor provided instruction to BEMSD to begin application signing efforts to allow ENTSD Mobility to begin testing the application in UAT.

Message

From: (b)(6), (b)(7)(C)

Sent: 8/3/2021 7:00:23 PM

To: (b)(6), (b)(7)(C)

Hey (b)(6), (b)(7)(C), Can I migrate you over to the new Wickr compliance network?

Message

From:

(b)(6), (b)(7)(C)

Sent:

1/24/2022 6:51:05 PM

To:

CC:

(b)(6), (b)(7)(C)

Subject: CSM Mobile PTA

Attachments: Wickr APPVET SCAN REPORT_11-13-19.pdf; PTA, CBP - CSM Mobile, 20220124, to PRIV.docx

Good Afternoon PRIV,

This is the mobile app pta update for what was formerly Wickr.

Thank you,

(b)(6), (b)(7)(C)

Branch Chief, Compliance

Privacy and Diversity Office

U.S. Customs and Border Protection

(b)(6), (b)(7)(C) (o)