

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity
To: [REDACTED]
Cc: [REDACTED]

Sent: September 18, 2025 5:55 PM (UTC-05:00)

Good evening, SAVE team –

While reviewing the recent SAVE responses, our data team discovered a discrepancy between records newly identified by SAVE as non-citizens and records previously identified in our Bureau of Motor Vehicles (BMV) data file as confirmed citizens by SAVE. We reached out to our BMV, and they confirmed that they have records verifying a SAVE response as citizens and supporting documentation. Our data team has uploaded the relevant file to the secure file-sharing location for your review. Our BMV is conducting a review of additional records, but we wanted to reach out to you as soon as possible to identify the issue and understand the impact. We, as well as our BMV partners, are willing to join a call if helpful. This is a priority for our organizations.

Thank you,



[REDACTED] | **Chief Operating Officer and Assistant Secretary of State**
Office of the Ohio Secretary of State
o: [REDACTED]
c: [REDACTED]
[OhioSoS.gov](mailto:[REDACTED]@OhioSoS.gov)

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Sent: Monday, September 15, 2025 11:20 AM
To: [REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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[REDACTED] (b)(6)

Sorry for the delay, unfortunately we aren't available at 11:30 est. Could we schedule for 12:30 est.?

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Monday, September 15, 2025 9:48 AM
To: [redacted]@uscis.dhs.gov>
Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Can you please confirm your availability? Thank you

From: [redacted] (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Monday, September 15, 2025 9:20 AM
To: [redacted]@uscis.dhs.gov>
Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Yes – does 11:30am work? If not we are free between 12-2. Thanks

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Monday, September 15, 2025 9:15 AM
To: [redacted]@OhioSOS.Gov>
Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****
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(b)(6)

Good morning, [redacted]

Yes, we can meet with you today. Can you send us times that your team is available?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 12, 2025 4:23 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov> [redacted]@OhioSOS.Gov> [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] I can confirm receipt. Are you and the relevant team members available to discuss this further on Monday? We are seeing results that need further clarification. Also, we thought these would be final determinations, but we still see many with a response of "Resubmit Doc" and "Continue to Process."

We appreciate the continued assistance.

Thanks,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, September 12, 2025 4:43 PM

To: [redacted]@OhioSOS.Gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov> [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>;

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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[redacted] (b)(6)

You would want to refer to the res_major_desc field (column M).

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 12, 2025 3:37 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thank you, [redacted] Can you please tell us which field provides the final output that we can rely upon?

On Sep 12, 2025, at 3:38 PM, [redacted]@uscis.dhs.gov>
wrote:

(b)(6) (b)(7)(C) (b)(7)(F)

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Hello, [redacted] (b)(6)

Yes, we can send you a report using the secure link your team previously provided. I believe there are still 34 cases being manually processed. We can provide you what we have so far and send you the rest of the results on Monday.

Have a great weekend,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 12, 2025 8:27 AM

To: [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

Checking in for a status update to see if we should expect results to the additional file we submitted today?

Thanks so much,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Monday, September 8, 2025 9:00 AM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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Good morning, [redacted] (b)(6)

Thank you for reaching out and providing this update. The "case under review" responses are to be expected. The cases we asked you to re-run were cases previously worked at additional verification. There were recent updates in our manual verification process at 2nd step that may result in more USC responses. The "case under review" response just means that the case was auto escalated and is being worked manually by our Status Verification Office. The current processing timeline is 5 days, so you can probably check Case Search Thursday or Friday for the responses at additional verification.

Please let us know if you have any other questions!

Thank you,

[Redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[Redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [Redacted]@OhioSOS.Gov>

Sent: Monday, September 8, 2025 7:45 AM

To: [Redacted]@uscis.dhs.gov>; [Redacted]@OhioSOS.Gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>

Cc: [Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@OhioSOS.Gov>; [Redacted]

[Redacted]@uscis.dhs.gov>; [Redacted]@uscis.dhs.gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning SAVE team –

[Redacted] was able to rerun the file , and this time received a non-empty file—except the majority of responses (8k+ of 9k) have a result of "case under review " instead of the actual response we were expecting. Can you please assist?

Thanks,

[Redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [Redacted]@uscis.dhs.gov>

Sent: Friday, September 5, 2025 2:23 PM

To: [Redacted]@OhioSOS.Gov>; [Redacted]@OhioSOS.Gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>

Cc: [Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@OhioSOS.Gov>; [Redacted]

[Redacted]@uscis.dhs.gov>; [Redacted]@uscis.dhs.gov>; [Redacted]

[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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(b)(6)

Good afternoon, [redacted] and [redacted]

First of all, SAVE is experiencing some sort of issue—we are hearing several agencies are receiving empty files like you reported, [redacted]. The time is actively investigating what may have happened—more to come on that.. (b)(6)

And in response to your question, [redacted] the reason for the different response on those two cases is that the SSA data is only available during the initial verification process. The verifiers performing the manual verifications don't have access to the SSA data, so they're unable to see that Deceased status since that comes from SSA. Those cases shouldn't have been auto-pushed to manual verification, and we fixed the system logic so that in the future they won't be. If you're concerned about those two cases, close them out and re-run them and you should get the Deceased response again on the initial verification response.

Sorry for the system issues, however, and we're working it hard. Also, please be aware that I'll be on TDY next week with only intermittent access to email—I'm adding [redacted] who will help carry my load while I'm away. Thanks!

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 05, 2025 1:44 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello –

I uploaded the rerun file with the bulk upload feature. The file processed, but when downloading the response file it appeared empty. Are you able to assist with this at all?

Thank you!

[redacted] **Compliance Analyst**
Office of the Ohio Secretary of State
<image001.png> o: [redacted] (b)(6)
OhioSoS.gov

From: [redacted]@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Friday, September 5, 2025 1:10 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good afternoon, [redacted]-

Could you please clarify the results we are seeing for a couple of SAVE cases? The case numbers for these individuals are [redacted] and [redacted]. Our (b)(7)(E) initial SAVE search results returned "Deceased (per SSA Record)" for both of these individuals. However, when an additional review was conducted today, the SAVE results came back as "Resubmit Doc (need Copy Original)" instead. We have placed a CSV file in the Ohio to USCIS folder containing these two lines from original SAVE output, along with PDFs showing the new output.

We appreciate the assistance,
[redacted]

[redacted] | **Chief Operating Officer and Assistant
Secretary of State**
Office of the Ohio Secretary of State
<image001.png>
O: [redacted]
C: [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Wednesday, September 3, 2025 4:27 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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Hi [redacted] (b)(6)

Yes, we confirm that the re-run will not impact the Deceased-responded records.

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov
(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Wednesday, September 03, 2025 2:44 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] We are moving forward with list maintenance associated with the deceased records. Can you confirm that the re-run file does not impact records identified as deceased?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Wednesday, September 3, 2025 2:40 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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Good afternoon, [redacted] (b)(6)

Please add me to that list so that I can provide the re-run file.

[redacted] the re-run file is pretty small compared to what Ohio submitted previously, so it should be processed overnight and ready in the morning if submitted by COB...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 1:23 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

We established a shared location a while back, and below is a list of individuals who have access. Should we invite anyone else? We have not yet seen the file containing the records that need to be re-run. When can we expect to receive that?

[redacted]@uscis.dhs.gov
[redacted]@uscis.dhs.gov
[redacted]uscis.dhs.gov

Thanks,

[redacted]

[redacted] | Chief Information Officer

<image001.png> Office of the Ohio Secretary of State

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 2, 2025 4:12 PM

To: [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

Yes, we can submit a new file. [redacted] can assist with ensuring our secure filing system can accept the file. Once reviewed [redacted] will resubmit.

Once the bulk upload is re-submitted how quickly should we receive responses and will we receive a bulk response?

Thanks,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 3:56 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

(b)(6) (b)(7)(C) (b)(7)(F)

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hi [redacted] (b)(6)

Thanks for the feedback on the Date of Death information. Unfortunately, those data aren't included in the VDIS payload we receive, so it's not available to us to add it into reports or responses at this time. But it's certainly an idea worthy of further research—our team will investigate...

Separately, we would like to request that Ohio re-run the portion of its cases that required additional verification, both those that have received a response as well as those that are still pending. There are updates in our manual verification process at 2nd step that may result in more USC responses, and we'd like to have the cases worked with the updated process to eliminate unnecessary future manhours worked. We're trying to make this request as simple as possible—the file with the records needed to be re-run will be sent to you tomorrow, so all that's needed is for Ohio to upload it... Will that be possible? And we'll send the file to your secure server, right?

Thanks again for your partnership, [redacted]—we're doing great things together!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 02, 2025 12:41 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

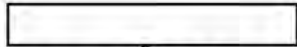
Hello SAVE team –

Hope you had a wonderful Labor Day weekend. While we await the results of the additional records under review, is it possible to receive the deceased date for the records identified by SSA? Part of our list maintenance process involves ensuring no voter activity after the date of death. And if such activity occurred, referral to our public integrity division for investigation and appropriate law enforcement partners.

Thank you,



(b)(6)



Chief Operating Officer and Assistant

Secretary of State

<image001.png>

Office of the Ohio Secretary of State

O:

C:

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>

Sent: Friday, August 29, 2025 1:26 PM

To: [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>

Cc: [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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Hello [Redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Can we schedule for 2:00?

Thank you,



Business Interface Representative

Business & Technology Integration/ Verification Division

USCIS/DHS

[Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>

(b)(6) (b)(7)(C) (b)(7)(F)

From: [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>

Sent: Friday, August 29, 2025 12:25 PM

To: [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>

Cc: [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>; [Redacted] <[\[Redacted\]@OhioSOS.Gov](mailto:[Redacted]@OhioSOS.Gov)>

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Is now okay? I'll send a 1:30 meeting invite to this group.
Otherwise I'll send one for 2:00.

Get [Outlook for iOS](#)

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 29, 2025 1:23:09 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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open attachments.

Hello [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Yes, we are available to jump on a call. What time works for you and your team?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 10:37 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning [redacted]

We are attempting to load the results from the cases under review status and individuals populated as deceased per SSA records, but continually running into errors or other system lock up challenges. Are you or your team available to jump on a call to see if we can find a timely solution? The sooner the better, so please name a time and we'll be there.

Thank you!

[redacted] (b)(6)

[redacted] | Director & Counsel, Public Integrity Division

Office of the Ohio Secretary of State
<image001.png>

O: [redacted]
OhioSoS.gov

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From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Friday, August 29, 2025 8:38 AM
To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****
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Hello [redacted] (b)(6)

It looks like many of these cases have been worked. The case search bug [redacted] referred to in his previous email has been resolved. If you continue to have issues accessing your cases in case search, please let us know so we can investigate and verify that the updates worked.

(b)(6)(b)(7)(C)
(b)(7)(F)

To access the cases worked at additional verification, you would want to filter the case status by "Additional (without Document) under **Verification Response Returned**.

<image002.png>

In an upcoming release on September 10, there will be a new feature where the additional response messages will be included in the response file.

Thank you,

[REDACTED]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Thursday, August 28, 2025 4:31 PM

To: [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov> [REDACTED]@uscis.dhs.gov> [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov> [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good evening, [REDACTED]

Checking back on any status updates? We still have not received the potential non-citizen results under further review. Below you expected to have these results today. Thanks for the continual work!

[REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Tuesday, August 26, 2025 12:28 PM

To: [REDACTED]@OhioSOS.Gov> [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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(b)(6) [REDACTED] Thanks for reaching back out, I was planning to circle back with you today on a few topics.

1. The case search issue listed below is a 'time-out' due to large volume of records attempting to be accessed. We have two bugs related to this that are being prioritized right now that will hopefully address it. We'll circle back up once deployed to see if it's resolved.
2. Per our previous conversation, we've been working on a solution for the large number of "Immigration Enumerator Required" responses. We are targeting to have something in place within the next couple weeks. I'm hoping we can partner on this to see if we can decrease the volume of responses you're experiencing in this area prior to the full deployment.
3. OH cases that would have received a Non-USC or Institute Additional Verification were auto-escalated (you are seeing these as Case Under Review) are being worked by our status verifiers. Hoping to have them fully complete by Thursday this week.

[REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Tuesday, August 26, 2025 10:34 AM

To: [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [REDACTED] -

Just wanted to touch base since our meeting last week. [REDACTED] continues to receive an error when she attempts to retrieve a case. We also haven't received any additional results from pending cases from our initial review. As a result, [REDACTED] can't pull up the case to submit additional documentation or move the review to the next step. Now she can't even access any cases at all – she just receives the below error. This has been consistent over the last week. Let us know if you want to hop on a call for [REDACTED] to show you what she is experiencing.

(b)(6)

Thanks,

[REDACTED]

<image003.png>

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Friday, August 15, 2025 4:03 PM

To: [REDACTED]@OhioSOS.Gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Outstanding—thanks for that confirmation [redacted] SAVE will respond in bulk to mirror each file sent. So over the weekend as each of those nine files are processed, SAVE will produce a response file with responses for each of the queries in each file. Assuming the system is able to process all 8+ million records over the weekend, they should all be waiting for you Monday morning when you get back to the office.

(b)(6)

Please let us know if you have any additional questions, [redacted]—thanks again, and we're looking forward to receiving your files in about three hours!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 15, 2025 3:21 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov> [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov> [redacted]@OhioSOS.Gov> [redacted]

[redacted]@OhioSOS.Gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[redacted]

Thank you for the opportunity to test this evening. We will upload 9 files after 7pm. We will reach out via this thread if we encounter any issues. Do you know approximately when we should expect results? We are extremely thankful for your efforts making this possible.

Thank you,

[redacted]

On Aug 14, 2025, at 11:29 AM, [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov> wrote:

Secretary of State Security Notice
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links or open attachments.

Good afternoon, [redacted] (b)(6)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, Secretary Noem announced that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to

perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Ohio to participate in a special "soft launch" of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system's ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you'll accept this invitation to submit a bulk upload of cases during the designated time slot: **7pm ET tomorrow, Friday, August 15th**. Given your expected submission volume, please begin your submissions as close to that time as possible, but not any earlier than 7pm.

If this time isn't acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated time, please respond to this e-mail with the size of your voter roll you'd plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[Redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[Redacted]

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

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From: [REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity
To: [REDACTED]
Cc: [REDACTED]
Sent: September 17, 2025 3:36 PM (UTC-05:00)

That was it, thanks. Apologies for the confusion. We use the same required matching fields for SSA data matching, so it's odd about the number being so large. Thanks for the info.



[REDACTED]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Sent: Wednesday, September 17, 2025 1:47 PM
To: [REDACTED]@sos.alabama.gov>
Cc: [REDACTED]@uscis.dhs.gov>; [REDACTED]@sos.alabama.gov>; [REDACTED]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

[REDACTED]
Not sure I understand your question, but let me try to answer it in case I do...

For the SAVE system to hit the SSA database to return a Deceased response, the agency must supply the First Name, Last Name, Date of Birth, and either the full-9 or the last-4 of the SSN. All of those fields are required to match up—no other combination of data fields will yield a Deceased response from SSA records.

Now then, you probably knew that already and so that means I likely misunderstood what you're asking. If so, can you please clarify what you're asking?

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@sos.alabama.gov>
Sent: Wednesday, September 17, 2025 2:43 PM
To: [REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@uscis.dhs.gov>; [REDACTED]@sos.alabama.gov>; [REDACTED]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Thanks, [REDACTED] This is very helpful for the response type.

Main question -We use the SSA Death Master File to match to our voter file monthly, and have for a period of time. For deceased matches from the SAVE job specifically, I would like to know what fields were required as a one to one match between our data and SSA data, for it to return a voter record/death match to appear on the list SAVE returned. I think it will better help me to understand how to match to the death file going forward.



[REDACTED]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Sent: Wednesday, September 17, 2025 10:33 AM

(b)(6)(b)(7)(C)(b)(7)(F)

To: [redacted]@sos.alabama.gov>
Cc: [redacted]@uscis.dhs.gov>; [redacted]@sos.alabama.gov>; [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Good morning [redacted]

I'm including the screen below in case these details help with your questions. Otherwise, let me know the nature of your question and maybe I can answer it myself, or else it'll help me direct you to the right personnel...

SAVE Verification – How it Works

SAVE Responses include:

SAVE Response	Description
United States Citizen (per SSA Record)	If case matches SSA record and citizenship code is USC, without a foreign-born indicator.
Deceased (per SSA)	If case matches the SSA Death Master File record.
Unable to Return Record from SSA – Resubmit with Additional Information	If no match with SSA. Case is closed with no escalation.
Immigration Enumerator Required – Resubmit with Additional Information	If match with SSA with Foreign Born indicator but no A-number available to determine citizenship or immigration status.
Full Social Security Number Required – Resubmit with Additional Information	If multiple matches with SSA using Name, DoB, and last four digits of SSN.
United States National	If case matches SSA and is from American Samoa without record of naturalization.
SAVE Immigration Status Response	If the case matches SSA record, has a foreign indicator, and A# is returned that matches DHS records. <i>Note: This response may include USC or any of the Non-USC Immigration statuses.</i>
Institute Additional Verification	If the case matches SSA record, has foreign indicator, and A# is returned that does not match DHS records.

SAVE

10

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6)(b)(7)(C)(b)(7)(F)

From: [redacted]@sos.alabama.gov>
Sent: Wednesday, September 17, 2025 11:08 AM
To: [redacted]@uscis.dhs.gov>
Cc: [redacted]@uscis.dhs.gov>; [redacted]@sos.alabama.gov>; [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Morning [redacted]

Who is a good contact to ask a few questions regarding the below statuses and the criteria that used to match them? I want to be sure we understand the match confidence criteria as we move towards sharing information with counties.

(b)(7)(E)



Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Thursday, September 11, 2025 3:35 PM

To: [redacted]@sos.alabama.gov>

Cc: [redacted]@uscis.dhs.gov>

Subject: Re: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted]

I'm on TDY this week and I'm not able to address this personally, but I'm copying [redacted] here who might be of help with your concerns.

We're sensitive to the needs of you and our other customer agencies that not only need these responses, but also need a way to understand, categorize, and to find better ways to ingest these data. Improvements in our reporting capabilities are coming as quick as we can build them, but in the meantime we'll certainly do what we can to assist...

I'm back next week—talk to you then, [redacted]

Get Outlook for iOS

From: [redacted]@sos.alabama.gov>

Sent: Thursday, September 11, 2025 10:33:16 AM

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hey [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Do you have a good contact we can reach to discuss the returns from SAVE? They are not in any order by finding and we can't export results to perform meaningful reviews, as far as we can tell.



Chief of Staff

(b)(6) (b)(7)(C) (b)(7)(F)

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 1:47 PM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@sos.alabama.gov>

Cc: [redacted]@sos.alabama.gov> [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

No worries, just wanted to make you aware that duplicate submissions will be blocked in the future in case it was done on purpose for whatever reason...

(b)(7)(E)

Yes, that [redacted] number should be split in half since the files were uploaded twice, but the [redacted] % rate would remain the same regardless. Glad to hear you think it's a bit high, too—wasn't sure if that rate was expected on your end or not, but it raised eyebrows over here. We were wondering if you possibly submitted some "test" data with us to ensure that our responses were in line with what you knew already—that sort of skepticism would've been understandable, but hopefully one that we've satisfied now...

Alabama already has all the Deceased data from our response files in the system, but let me know if you need them isolated and we'll see what we can do... Thanks again for your partnership on this, [redacted]

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>

Sent: Tuesday, September 02, 2025 2:29 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.alabama.gov> [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Also, our apologies for the duplicate upload.



[redacted]
Chief of Staff

(b)(6) (b)(7)(C) (b)(7)(F)

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



From: [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

Sent: Tuesday, September 2, 2025 1:27 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.alabama.gov> [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

(b)(7)(E)

Since it shows 7 million records, is the deceased number really half of the approximate [redacted]. So roughly [redacted] for 3.6 million records? Regardless, that number is extremely high, especially since we have been utilizing the SSA Death Master Index to compare to our full voter file for a while now. It may depend on the matching criteria used. If the deceased number was based on a "loose" match of criteria, there could be quite a lot of false positives. I also need to verify that we didn't send any records that were already disqualified, which shouldn't be sent to you.

I would be interested in reviewing part or all of the deceased matches to see what is going on if you are able to share that.



[redacted]
Chief of Staff

(b)(6) (b)(7)(C) (b)(7)(F)

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 1:08 PM

To: [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

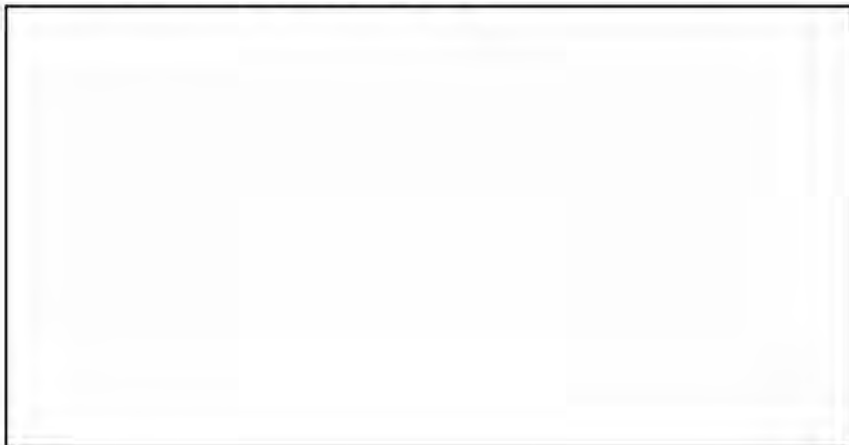
(b)(6) (b)(7)(C) (b)(7)(F)

Good afternoon [redacted]

(b)(7)(E)

We were doing some spot checks on state data we're providing back to make sure that nothing jumps out at us when one of Alabama's lines of data caught our attention: the rate of deceased individuals we gave as responses to your files. The [redacted] seemed a little high to us, but perhaps that was expected on your side... Can you confirm this was in line with your expectations?

Btw, your folks submitted the files twice and gave us 7 million records instead of 3.5 million. We installed a duplicate file blocker to prevent that from happening again, as that soaked up a good bit of our extra capacity that day...



(b)(7)(E)

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>

Sent: Thursday, August 21, 2025 12:14 PM

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Thanks, [redacted] We are fine with that.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Thursday, August 21, 2025 10:56 AM

To: [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

(b)(7)(E)

[redacted] I double-checked on this because of your concern, and while we don't actively shared it with anyone outside of DHS, there are "routine use" disclosures listed in the SORN where information could be disclosed to other parties. Again, we certainly do not take the file uploads and share them; however, if a person is [redacted] there is a [redacted] That would be the only exception, and it's an exception that hopefully you find as palatable as I do...

[redacted]
Verification Division, IRIS

(b)(6) (b)(7)(C) (b)(7)(F)

U.S. Citizenship & Immigration Services
Department of Homeland Security

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: @sos.alabama.gov>

Sent: Thursday, August 21, 2025 11:37 AM

To: @uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Thanks,  We will upload this afternoon. Can you please confirm our discussion that the file is kept within DHS and not shared outside of the agency? Our team wanted to be sure.




Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office:  • Cell: 

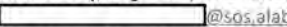
@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: @uscis.dhs.gov>

Sent: Thursday, August 21, 2025 10:27 AM

To: @sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Oh yes, and here's the detail from the notes on the upload file (attached). The highlighted part is what I was emphasizing about formatting the column to "Text" to ensure you don't lose the leading zeroes in the submission...

This column accepts full 9-digit SSNs or the last 4 digits. CAUTION: If you are using Microsoft Excel, convert this column to a text format before submission to avoid losing the leading zero of any SSN that begins with zero. To do this, select this column, right-click the selected column, select "Format Cells" from the dropdown, select "Text" from the left-hand menu, and then click "OK".


Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: 

Sent: Thursday, August 21, 2025 11:13 AM

To: @sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Importance: High

 the team says we're good for this afternoon/evening: Alabama has the green light to upload whenever you're ready.


Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: 

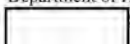
Sent: Thursday, August 21, 2025 9:41 AM

To: @sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi —I'm free when you are...


Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Thursday, August 21, 2025 9:19 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Should be simple enough for just us.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Thursday, August 21, 2025 8:13 AM
To: [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Can do. Do you want it to be one-on-one, or should we bring in our teams?

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>
Sent: Thursday, August 21, 2025 9:08 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Can you talk at 9:30 EST?



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Thursday, August 21, 2025 7:50 AM
To: [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted] I'm not the office and I'm free for a call until noon. Let me know if you still want to have a chat on this...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Wednesday, August 20, 2025 6:48 PM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@sos.alabama.gov>

Subject: Re: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Yes, I had just left at 4:30.... Want to schedule a call for the morning? I'm free until 10am...

Get Outlook for iOS

From: [redacted]@sos.alabama.gov>

Sent: Wednesday, August 20, 2025 4:52:16 PM

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Called but went to VM. You all may have left for the day. Our meeting ran a little long.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 2:09 PM

To: [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Ok, I'm here for when you're ready.

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>

Sent: Wednesday, August 20, 2025 2:55 PM

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

No problem or rush. I am stepping into a meeting but should have an answer and likely a question or two in an hour or so. I will try to call again a little later.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 1:45 PM

To: [redacted]@sos.alabama.gov>

Subject: Re: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted]— I just stepped away for a few mins. Can I call you back when I return?

Get Outlook for iOS

From: [REDACTED]@sos.alabama.gov>

Sent: Wednesday, August 20, 2025 2:14:02 PM

To: [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov>

[REDACTED]@sos.alabama.gov> [REDACTED]@uscis.dhs.gov> [REDACTED]@uscis.dhs.gov> [REDACTED]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

[REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)

Thank you for the invitation. We are interested. We are meeting internally this afternoon and I will get back with you before COB.



[REDACTED]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



From: [REDACTED]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 12:59 PM

To: [REDACTED]@sos.alabama.gov>

Cc: [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov>

[REDACTED]@sos.alabama.gov> [REDACTED]@uscis.dhs.gov> [REDACTED]@uscis.dhs.gov> [REDACTED]@uscis.dhs.gov>

Subject: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Good afternoon, [REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, [Secretary Noem announced](#) that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Alabama to participate in a special “soft launch” of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system’s ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you’ll accept this invitation to submit a bulk upload of cases during the designated time slot: **Friday and Saturday, August 22nd – 23rd**.

If this day isn’t acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you [are](#) able to participate at this designated day, please respond to this e-mail with the size of your voter roll you’d plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation [as soon as possible](#). Thanks!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[REDACTED]@uscis.dhs.gov

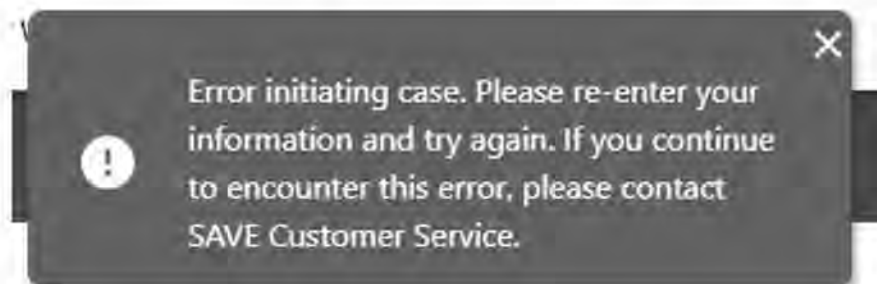
(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Subject: Error Initiating Case Pop-Up (b)(6)
To: SAVE-HELP
Sent: September 17, 2025 12:42 PM (UTC-05:00)

You don't often get email from [REDACTED]@dos.fl.gov. [Learn why this is important](#)

Good afternoon,

I keep getting the below message popping up when I am trying to create a new case.



I am including all of the correct and necessary information for a search, so I am not sure what is going wrong.

Thank you,

[REDACTED]

Regulatory Specialist III
Florida Department of State (b)(6)
Division of Elections
Bureau of Voter Registration Services
OSA Building

[REDACTED]

From: [REDACTED]
Subject: RE: [EXTERNAL] SAVE login info (b)(6) (b)(7)(C) (b)(7)(F)
To: [REDACTED]
Sent: September 16, 2025 11:46 AM (UTC-05:00)

Hi [REDACTED]

Actually no, that's not what's implied there at all. The Application Pending response means that there's an application that the individual has filed that could potentially change their immigration status. Most frequently it's provided in situations where an individual has applied for asylum, but that claim hasn't yet been adjudicated; however, it could be for other types of status adjustments. But bottom line for a voting agency that's concerned with citizenship, these individuals are not citizens.

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@sos.iowa.gov>
Sent: Monday, September 15, 2025 4:31 PM
To: [REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] SAVE login info

Thanks, [REDACTED] Is it safe to assume that "application pending" status means they were/are just waiting final approval for citizenship?

From: [REDACTED]@uscis.dhs.gov>
Sent: Monday, September 15, 2025 8:09 AM (b)(6) (b)(7)(C) (b)(7)(F)
To: [REDACTED]@sos.iowa.gov>
Subject: RE: [EXTERNAL] SAVE login info

Good morning, [REDACTED]

Apologies for missing your email last week while I was away—I'm back in the office now.

The Case Under Review response indicates that the associated record required manual verification, and the system automatically pushed those in front of someone to have them checked. In the future, SAVE will be updated to where the response file will have the manual verification response added to the response column, replacing the Case Under Review response. But for now that functionality hasn't been completed, so you will need to use the SAVE Case Search page in order to look up those cases individually—they should be complete now.

Please let me know if you have additional questions—thanks!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@sos.iowa.gov>
Sent: Tuesday, September 09, 2025 9:39 PM
To: [REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] SAVE login info

(b)(6) (b)(7)(C) (b)(7)(F)

Hi [redacted] getting back to these after a couple of weeks of distraction. What indicates that they aren't a citizen. I was looking through notes trying to find it, but failed. None of these seem to have results indicating a positive non-citizen match. Is it the "case under review" status?

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 22, 2025 9:50 AM

To: [redacted]@sos.iowa.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Good morning [redacted]

I've attached the new responses along with the descriptions here. To answer your question about the difference, the "United States Citizen (per SSA Record)" response indicated that this determination was made using SSA data, whereas the classic "United States Citizen" response indicates that this is a SAVE response using a DHS enumerator (not SSA data). And I think your train of thought in that last sentence is correct—if an SSA enumerator is used and the applicant is a USC, then the first response would be given. If an SSA enumerator was used and there was a foreign-born flag on the SSA record and we were able to pull the A# from the SSA record and then verify through SAVE that that are indeed a USC, then the second response is given.

Does all that make sense? Please let me know if any further clarification would be helpful—good question, though!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>

Sent: Friday, August 22, 2025 10:18 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Hi [redacted]

We have a question about the eligibility statuses. Can you send definitions over for each? I tried to find it on the website but couldn't.

Particularly, the difference between "United States Citizen (per SSA Record)" and "UNITED STATES CITIZEN"?

It appears that the order of search may go SSA → USCIS databases. So, if a naturalized citizen has been issued an SSN they would appear in the first status, and if they do not, the second status is a USCIS return? Maybe?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Wednesday, August 20, 2025 12:21 PM

To: [redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>

(b)(6) (b)(7)(C) (b)(7)(F)

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]
[redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov> [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

I think that anything that crosses into five digits—10k or more—would likely justify a heads-up...

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>

Sent: Wednesday, August 20, 2025 1:10 PM

To: [redacted]@uscis.dhs.gov> [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]
[redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Is there an upper limit you'd like to be notified if we try? We have some other ideas for VR data that was not included in this morning's group that we are thinking about.

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 12:06 PM

To: [redacted]@uscis.dhs.gov> [redacted]@sos.iowa.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]
[redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Yes absolutely, no issue there. Fire away!

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 12:59 PM

To: [redacted]@sos.iowa.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]
[redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Ah, gotcha [redacted]—all good. You should be able to throw those in there without issue, right team?

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Wednesday, August 20, 2025 12:52 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Thanks, [redacted] I think the largest of the files will be under 1,500.

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Wednesday, August 20, 2025 10:05 AM

To: [redacted]@sos.iowa.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Thanks, [redacted]—adding the rest of the team here...

As far as the processing time, it may take a couple/three hours to process that 1.2m load, but you should certainly have those results by COB today. And regarding that third, smaller file you mentioned, let us know the quantity and we'll give you the green light on it if we can... But if you're talking about just correcting those few hundred from your screenshots that errored out and resubmitting them, that shouldn't be a problem at all...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>

Sent: Wednesday, August 20, 2025 10:43 AM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>; [redacted]@sos.iowa.gov>

Subject: RE: [EXTERNAL] SAVE login info

Screenshots of our results. We're going to clean up the records with numerals in name fields and empty birthdates and upload a third, smaller file later today.

What's the expected turnaround on the processing ones?

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 7:55 AM

To: [redacted]@sos.iowa.gov>

Subject: RE: [EXTERNAL] SAVE login info

Well that was quick—the team says “go go go!!” like the pilot to a squad of paratroopers... We have the capacity this morning if you get it in there quickly... Two reminders: 1 million records per file maximum, and please be sure to follow the instructions about formatting the enumerator column to “Text” so that the file doesn't erase the leading zeros of the last-4 SSNs (that's been tripping up a lot of agency submission thus far)...

Sound good? Let me know when you're about to submit, and if you have any follow-up questions...
Thanks!

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]
Sent: Wednesday, August 20, 2025 8:40 AM
To: [redacted]@sos.iowa.gov>
Subject: RE: [EXTERNAL] SAVE login info

Good morning, [redacted]! Thanks for the message—these things happen. I'm checking with the team now to see if we have the capacity for your 1.2m today—I'll let you know what they say. In the meantime please ensure that the submission is split into at least two files—we have a 1 million record maximum right now on any single file submissions...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>
Sent: Tuesday, August 19, 2025 8:45 PM
To: [redacted]@uscis.dhs.gov>
Subject: Re: [EXTERNAL] SAVE login info

It took us longer than anticipated but we now have 1.2M we can upload in the morning.

Get [Outlook for iOS](#)

From: [redacted] (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Tuesday, August 19, 2025 9:53:01 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] SAVE login info

Hi [redacted]
We're pulling and formatting the records. I'll give you an ETA as soon as I have it.

From: [redacted]@uscis.dhs.gov>
Sent: Tuesday, August 19, 2025 9:22 AM
To: [redacted]@sos.iowa.gov>
Subject: RE: [EXTERNAL] SAVE login info

Yes, that's correct. (b)(6) (b)(7)(C) (b)(7)(F)

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>
Sent: Tuesday, August 19, 2025 10:21 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] SAVE login info

Once we do the bulk upload, do we get a file back indicating each ones' status?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Tuesday, August 19, 2025 8:33 AM
To: [redacted]@sos.iowa.gov>
Subject: RE: [EXTERNAL] SAVE login info

Sorry, [redacted]—I got sidelined there for a bit. Here are the instructions I mentioned on our call this morning:

<https://www.uscis.gov/save/current-user-agencies/guidance/save-user-reference-guide/8-case-creation/82-how-to-submit-cases-in-bulk>

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov
(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]
Sent: Monday, August 18, 2025 3:13 PM
To: [redacted]@sos.iowa.gov>
Subject: RE: [EXTERNAL] SAVE login info

Good afternoon, [redacted]

Free for a call right now (or in the next hour)?

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov
(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Friday, August 15, 2025 6:11 PM
To: [redacted]@sos.iowa.gov>
Subject: Re: [EXTERNAL] SAVE login info

Outstanding! Let's connect on Monday and get Iowa on track for this effort.

Get [Outlook for iOS](#)

From: [redacted]@sos.iowa.gov>
Sent: Friday, August 15, 2025 5:31:46 PM
(b)(6)

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] SAVE login info

We're in.

Get [Outlook for iOS](#)

From: [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 15, 2025 3:58:03 PM

To: [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

Hi [redacted]

I need to cross i's and dot t's with our state AG office. They brought the question to me last night through USDOJ on our pending lawsuit and need to make sure I don't make our AG mad at me first.

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 15, 2025 3:41 PM

To: [redacted]@sos.iowa.gov>

Subject: RE: [EXTERNAL] SAVE login info

Importance: High

Hi [redacted]

I just left a voicemail with you... Give me a call back when you can—I'd like to discuss an opportunity to verify with SAVE using the last 4 of the SSN...

Thanks!

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>

Sent: Tuesday, January 28, 2025 10:53 AM

To: [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] SAVE login info

You're right. My PW manager was being 'helpful' thanks!

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, January 28, 2025 9:50 AM

To: [redacted]@sos.iowa.gov>

Subject: RE: [EXTERNAL] SAVE login info

Can you try again? That seems like it's for a different link...

<https://save.uscis.gov/web/vislogin.aspx?JS=YES>

[redacted]
SAVE Program, Verification Division
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov
(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.iowa.gov>
Sent: Tuesday, January 28, 2025 10:45 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] SAVE login info

When I logged on just now it gave me an "Onboarding User" status:



From: [redacted]@uscis.dhs.gov>
Sent: Tuesday, January 28, 2025 9:30 AM
To: [redacted]@sos.iowa.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Subject: [EXTERNAL] SAVE login info

****Secretary of State Notice****

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<https://save.uscis.gov/web/vislogin.aspx?JS=YES>

One-time use password: [redacted] (b)(6)

[redacted] Profile
PASSWORD CHANGE REQUIRED
User Information
User ID
[redacted] (b)(6)
User Role
SUPER_USER
Agency
Iowa - Secretary Of State
Department

Group

Last Name

[REDACTED]

First Name

[REDACTED]

Middle Initial

Phone Number

[REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

Email

[REDACTED]@sos.iowa.gov

[REDACTED]
SAVE Program, Verification Division
U.S. Citizenship and Immigration Services
U.S. Department of Homeland Security

[REDACTED]@uscis.dhs.gov

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Can you please confirm your availability? Thank you

From: [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Monday, September 15, 2025 9:20 AM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Yes – does 11:30am work? If not we are free between 12-2. Thanks

From: [redacted]@uscis.dhs.gov>

Sent: Monday, September 15, 2025 9:15 AM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@OhioSOS.Gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

Good morning, [redacted] (b)(6)

Yes, we can meet with you today. Can you send us times that your team is available?

Thank you,

[redacted]

Business Interface Representative

Business & Technology Integration/ Verification Division

USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 12, 2025 4:23 PM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] I can confirm receipt. Are you and the relevant team members available to discuss this further on Monday? We are seeing results that need further clarification. Also, we thought these would be final determinations, but we still see many with a response of "Resubmit Doc" and "Continue to Process."

We appreciate the continued assistance.

Thanks,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, September 12, 2025 4:43 PM

To: [redacted]@OhioSOS.Gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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[redacted]

You would want to refer to the res_major_desc field (column M).

Thank you, (b)(6) (b)(7)(C) (b)(7)(F)

[redacted]

Business Interface Representative

Business & Technology Integration/ Verification Division

USCIS/DHS

[redacted]@uscis.dhs.gov

From: [redacted]@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, September 12, 2025 3:37 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov> [redacted]@OhioSOS.Gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]
[redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thank you, [redacted]. Can you please tell us which field provides the final output that we can rely upon?

(b)(6) (b)(7)(C) (b)(7)(F)

On Sep 12, 2025, at 3:38 PM, [redacted]@uscis.dhs.gov>
wrote:

****Secretary of State Security Notice****
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open attachments..

Hello, [redacted] (b)(6)

Yes, we can send you a report using the secure link your team previously provided. I believe there are still 34 cases being manually processed. We can provide you what we have so far and send you the rest of the results on Monday.

Have a great weekend,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 12, 2025 8:27 AM

To: [redacted]@uscis.dhs.gov> [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

Checking in for a status update to see if we should expect results to the additional file we submitted today?

Thanks so much,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Monday, September 8, 2025 9:00 AM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

Good morning, [redacted] (b)(6)

Thank you for reaching out and providing this update. The "case under review" responses are to be expected. The cases we asked you to re-run were cases previously worked at additional verification. There were recent updates in our manual verification process at 2nd step that may result in more USC responses. The "case under review" response just means that the case was auto escalated and is being worked manually by our Status Verification Office. The current processing timeline is 5 days, so you can probably check Case Search Thursday or Friday for the responses at additional verification.

Please let us know if you have any other questions!

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Monday, September 8, 2025 7:45 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning SAVE team –

[redacted] was able to rerun the file, and this time received a non-empty file—except the majority of responses (8k+ of 9k) have a result of “case under review” instead of the actual response we were expecting. Can you please assist?

Thanks,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, September 5, 2025 2:23 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

Good afternoon, [redacted] and [redacted] (b)(6)

First of all, SAVE is experiencing some sort of issue—we are hearing several agencies are receiving empty files like you reported, [redacted]. The time is actively investigating what may have happened—more to come on that...

And in response to your question, [redacted], the reason for the different response on those two cases is that the SSA data is only available during the initial verification process. The verifiers performing the manual verifications don't have access to the SSA data, so they're unable to see that Deceased status since that comes from SSA. Those cases shouldn't have been auto-pushed to manual verification, and we fixed the system logic so that in the future they won't be. If you're concerned about those two cases, close them out and re-run them and you should get the Deceased response again on the initial verification response.

Sorry for the system issues, however, and we're working it hard. Also, please be aware that I'll be on TDY next week with only intermittent access to email—I'm adding [redacted] who will help carry my load while I'm away. Thanks!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services (b)(6) (b)(7)(C) (b)(7)(F)
Department of Homeland Security
[redacted]@uscis.dhs.gov

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 05, 2025 1:44 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello –

I uploaded the rerun file with the bulk upload feature. The file processed, but when downloading the response file it appeared empty. Are you able to assist with this at all?

Thank you!

[redacted] **Compliance Analyst**

<image001.png> Office of the Ohio Secretary of State

O: [redacted]

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 5, 2025 1:10 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Good afternoon, [redacted] -

Could you please clarify the results we are seeing for a couple of SAVE cases? The case numbers for these individuals are [redacted] and [redacted] Our (b)(7)(E) initial SAVE search results returned "Deceased (per SSA Record)" for both of these individuals. However, when an additional review was conducted today, the SAVE results came back as "Resubmit Doc (need Copy Original)" instead. We have placed a CSV file in the Ohio to USCIS folder containing these two lines from original SAVE output, along with PDFs showing the new output.

We appreciate the assistance,

[redacted] (b)(6)

<image001.png> [redacted] **Chief Operating Officer and Assistant
Secretary of State**

Office of the Ohio Secretary of State

O [redacted]
C [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, September 3, 2025 4:27 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Hi [redacted]

Yes, we confirm that the re-run will not impact the Deceased-responded records.

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 2:44 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] We are moving forward with list maintenance associated with the deceased records. Can you confirm that the re-run file does not impact records identified as deceased?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Wednesday, September 3, 2025 2:40 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

*****Secretary of State Security Notice*****
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Good afternoon, [redacted] (b)(6)

Please add me to that list so that I can provide the re-run file.

[redacted] the re-run file is pretty small compared to what Ohio submitted previously, so it should be processed overnight and ready in the morning if submitted by COB...

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 1:23 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

We established a shared location a while back, and below is a list of individuals who have access. Should we invite anyone else? We have not yet seen the file containing the records that need to be re-run. When can we expect to receive that?

[redacted]@uscis.dhs.gov
[redacted]@uscis.dhs.gov
uscis.dhs.gov

Thanks. (b)(6) (b)(7)(C) (b)(7)(F)

[redacted]

[redacted] | Chief Information Officer
<image001.png> Office of the Ohio Secretary of State
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 2, 2025 4:12 PM

To: [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Hi [redacted]

Yes, we can submit a new file. [redacted] can assist with ensuring our secure filing system can accept the file. Once reviewed [redacted] will resubmit. Once the bulk upload is re-submitted how quickly should we receive responses and will we receive a bulk response?

Thanks,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 3:56 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hi [redacted] (b)(6)

Thanks for the feedback on the Date of Death information. Unfortunately, those data aren't included in the VDIS payload we receive, so it's not available to us to add it into reports or responses at this time. But it's certainly an idea worthy of further research—our team will investigate...

Separately, we would like to request that Ohio re-run the portion of its cases that required additional verification, both those that have received a response as well as those that are still pending. There are updates in our manual verification process at 2nd step that may result in more USC responses, and we'd like to have the cases worked with the updated process to

eliminate unnecessary future manhours worked. We're trying to make this request as simple as possible—the file with the records needed to be re-run will be sent to you tomorrow, so all that's needed is for Ohio to upload it... Will that be possible? And we'll send the file to your secure server, right?

Thanks again for your partnership, [redacted]—we're doing great things together!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 02, 2025 12:41 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello SAVE team –

Hope you had a wonderful Labor Day weekend. While we await the results of the additional records under review, is it possible to receive the deceased date for the records identified by SSA? Part of our list maintenance process involves ensuring no voter activity after the date of death. And if such activity occurred, referral to our public integrity division for investigation and appropriate law enforcement partners.

Thank you,

[redacted]

[redacted] Chief Operating Officer and Assistant
Secretary of State

<image001.png> Office of the Ohio Secretary of State

O: [redacted]
C: [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 29, 2025 1:26 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hello [redacted] (b)(6)

Can we schedule for 2:00?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 12:25 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Is now okay? I'll send a 1:30 meeting invite to this group.

Otherwise I'll send one for 2:00.

Get [Outlook for iOS](#)

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 29, 2025 1:23:09 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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(b)(6)

Hello [redacted]

Yes, we are available to jump on a call. What time works for you and your team?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 10:37 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov> [redacted]

[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning [redacted]

We are attempting to load the results from the cases under review status and individuals populated as deceased per SSA records, but continually running into errors or other system lock up challenges. Are you or your team available to jump on a call to see if we can find a timely solution? The sooner the better, so please name a time and we'll be there.

Thank you!

[redacted]

[redacted] | **Director & Counsel, Public Integrity Division**

Office of the Ohio Secretary of State

<image001.png>

O: [redacted]

OhioSoS.gov

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From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 29, 2025 8:38 AM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments..

Hello [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

It looks like many of these cases have been worked. The case search bug [redacted] referred to in his previous email has been resolved. If you continue to have issues accessing your cases in case search, please let us know so we can investigate and verify that the updates worked.

To access the cases worked at additional verification, you would want to filter the case status by "Additional (without Document) under **Verification Response Returned**.

<image002.png>

In an upcoming release on September 10, there will be a new feature where the additional response messages will be included in the response file.

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Thursday, August 28, 2025 4:31 PM
To: [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good evening, [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Checking back on any status updates? We still have not received the potential non-citizen results under further review. Below you expected to have these results today. Thanks for the continual work!

[REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Tuesday, August 26, 2025 12:28 PM

To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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(b)(6) [REDACTED] Thanks for reaching back out, I was planning to circle back with you today on a few topics.

1. The case search issue listed below is a 'time-out' due to large volume of records attempting to be accessed. We have two bugs related to this that are being prioritized right now that will hopefully address it. We'll circle back up once deployed to see if it's resolved.
2. Per our previous conversation, we've been working on a solution for the large number of "Immigration Enumerator Required" responses. We are targeting to have something in place within the next couple weeks. I'm hoping we can partner on this to see if we can decrease the volume of responses you're experiencing in this area prior to the full deployment.
3. OH cases that would have received a Non-USC or Institute Additional Verification were auto-escalated (you are seeing these as Case Under Review) are being worked by our status verifiers. Hoping to have them fully complete by Thursday this week.

[REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Tuesday, August 26, 2025 10:34 AM

To: [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Hi [REDACTED]—

Just wanted to touch base since our meeting last week. [REDACTED] continues to receive an error when she attempts to retrieve a case. We also haven't received any additional

results from pending cases from our initial review. As a result, Josephine can't pull up the case to submit additional documentation or move the review to the next step. Now she can't even access any cases at all – she just receives the below error. This has been consistent over the last week. Let us know if you want to hop on a call for [redacted] to show you what she is experiencing.

Thanks,

[redacted] (b)(6)

<image003.png>

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 15, 2025 4:03 PM

To: [redacted]@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)

Cc: [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Outstanding—thanks for that confirmation, [redacted] SAVE will respond in bulk to mirror each file sent. So over the weekend as each of those nine files are processed, SAVE will produce a response file with responses for each of the queries in each file. Assuming the system is able to process all 8+ million records over the weekend, they should all be waiting for you Monday morning when you get back to the office. (b)(6)

Please let us know if you have any additional questions, [redacted]—thanks again, and we're looking forward to receiving your files in about three hours!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 15, 2025 3:21 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[redacted]

Thank you for the opportunity to test this evening. We will upload 9 files after 7pm. We will reach out via this thread if we encounter any issues. Do you know approximately when we should expect results? We are extremely thankful for your efforts making this possible.

Thank you,

[redacted]

On Aug 14, 2025, at 11:29 AM, [redacted] (b)(6) (b)(7)(C) (b)(7)(F)
[redacted]@uscis.dhs.gov> wrote:

Secretary of State Security Notice
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links or open attachments.

Good afternoon, [redacted] (b)(6)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, [Secretary Noem announced](#) that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Ohio to participate in a special "soft launch" of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system's ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you'll accept this invitation to submit a bulk upload of cases during the designated time slot: **7pm ET tomorrow, Friday, August 15th**. Given your expected submission volume, please begin your submissions as close to that time as possible, but not any earlier than 7pm.

If this time isn't acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated time, please respond to this e-mail with the size of your voter roll you'd plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple

files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[Redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[Redacted]

[@uscis.dhs.gov](mailto:[Redacted]@uscis.dhs.gov)

(b)(6) (b)(7)(C) (b)(7)(F)

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(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity
To: [REDACTED]
Cc: [REDACTED]
Sent: September 12, 2025 3:19 PM (UTC-05:00)

Good afternoon,

Just confirming that the file was uploaded and is ready for your review.

Thank you,

[REDACTED]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Sent: Friday, September 12, 2025 2:38 PM
To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello, [REDACTED]

Yes, we can send you a report using the secure link your team previously provided. I believe there are still 34 cases being manually processed. We can provide you what we have so far and send you the rest of the results on Monday.

Have a great weekend,

[REDACTED]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>
Sent: Friday, September 12, 2025 8:27 AM
To: [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)

Checking in for a status update to see if we should expect results to the additional file we submitted today?
Thanks so much,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Monday, September 8, 2025 9:00 AM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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Good morning, [redacted] (b)(6)

Thank you for reaching out and providing this update. The "case under review" responses are to be expected. The cases we asked you to re-run were cases previously worked at additional verification. There were recent updates in our manual verification process at 2nd step that may result in more USC responses. The "case under review" response just means that the case was auto escalated and is being worked manually by our Status Verification Office. The current processing timeline is 5 days, so you can probably check Case Search Thursday or Friday for the responses at additional verification.

Please let us know if you have any other questions!

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Monday, September 8, 2025 7:45 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning SAVE team –

[redacted] was able to rerun the file , and this time received a non-empty file—except the majority of responses (8k+ of 9k) have a result of "case under review " instead of the actual response we were expecting. Can you please assist?

Thanks,

[redacted]

(b)(6)

From: [REDACTED]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Friday, September 5, 2025 2:23 PM
To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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Good afternoon, [REDACTED] and [REDACTED] (b)(6)

First of all, SAVE is experiencing some sort of issue—we are hearing several agencies are receiving empty files like you reported, Josephine. The time is actively investigating what may have happened—more to come on that...

And in response to your question, [REDACTED] the reason for the different response on those two cases is that the SSA data is only available during the initial verification process. The verifiers performing the manual verifications don't have access to the SSA data, so they're unable to see that Deceased status since that comes from SSA. Those cases shouldn't have been auto-pushed to manual verification, and we fixed the system logic so that in the future they won't be. If you're concerned about those two cases, close them out and re-run them and you should get the Deceased response again on the initial verification response.

(b)(6)

Sorry for the system issues, however, and we're working it hard. Also, please be aware that I'll be on TDY next week with only intermittent access to email—I'm adding [REDACTED] who will help carry my load while I'm away. Thanks!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>
Sent: Friday, September 05, 2025 1:44 PM
To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello –

I uploaded the rerun file with the bulk upload feature. The file processed, but when downloading the response file it appeared empty. Are you able to assist with this at all?

Thank you!



[REDACTED] Compliance Analyst
Office of the Ohio Secretary of State
o: [REDACTED] (b)(6)
OhioSoS.gov

From: [REDACTED]@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, September 5, 2025 1:10 PM

To: [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good afternoon, [REDACTED] (b)(7)(E)

Could you please clarify the results we are seeing for a couple of SAVE cases? The case numbers for these individuals are [REDACTED] and [REDACTED]. Our initial SAVE search results returned "Deceased (per SSA Record)" for both of these individuals. However, when an additional review was conducted today, the SAVE results came back as "Resubmit Doc (need Copy Original)" instead. We have placed a CSV file in the Ohio to USCIS folder containing these two lines from original SAVE output, along with PDFs showing the new output. We appreciate the assistance,

[REDACTED]



[REDACTED] | Chief Operating Officer and Assistant Secretary of State

Office of the Ohio Secretary of State

O: [REDACTED]

C: [REDACTED]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Wednesday, September 3, 2025 4:27 PM

To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hi [REDACTED]

Yes, we confirm that the re-run will not impact the Deceased-responded records.

[REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

From: [redacted]@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Wednesday, September 03, 2025 2:44 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] We are moving forward with list maintenance associated with the deceased records. Can you confirm that the re-run file does not impact records identified as deceased?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Wednesday, September 3, 2025 2:40 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****
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(b)(6) (b)(7)(C) (b)(7)(F)

Good afternoon, [redacted]

Please add me to that list so that I can provide the re-run file.

[redacted] the re-run file is pretty small compared to what Ohio submitted previously, so it should be processed overnight and ready in the morning if submitted by COB...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Wednesday, September 03, 2025 1:23 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

We established a shared location a while back, and below is a list of individuals who have access. Should we invite anyone else? We have not yet seen the file containing the records that need to be re-run. When can we expect to receive that?

[redacted]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov

Thanks,



[redacted] Chief Information Officer

Office of the Ohio Secretary of State

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 2, 2025 4:12 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

Yes, we can submit a new file. [redacted] can assist with ensuring our secure filing system can accept the file. Once reviewed [redacted] will resubmit. Once the bulk upload is re-submitted how quickly should we receive responses and will we receive a bulk response?

Thanks,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 3:56 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hi [redacted] (b)(6)

Thanks for the feedback on the Date of Death information. Unfortunately, those data aren't included in the VDIS payload we receive, so it's not available to us to add it into reports or responses at this time. But it's certainly an idea worthy of further research—our team will investigate...

Separately, we would like to request that Ohio re-run the portion of its cases that required additional verification, both those that have received a response as well as those that are still pending. There are updates in our manual verification process at 2nd step that may result in more USC responses, and we'd like to have the cases worked with the updated process to eliminate unnecessary future manhours worked. We're trying to make this request as simple as possible—the file with the records needed to be re-run will be sent to you tomorrow, so all that's needed is for Ohio to upload it... Will that be possible? And we'll send the file to your secure server, right?

Thanks again for your partnership, [redacted]—we're doing great things together!

(b)(6)

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 02, 2025 12:41 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello SAVE team –

Hope you had a wonderful Labor Day weekend. While we await the results of the additional records under review, is it possible to receive the deceased date for the records identified by SSA? Part of our list maintenance process involves ensuring no voter activity after the date of death. And if such activity occurred, referral to our public integrity division for investigation and appropriate law enforcement partners.

Thank you,

[redacted]

(b)(6)



[redacted]

Chief Operating Officer and Assistant Secretary of State

Office of the Ohio Secretary of State

O [redacted]
C [redacted]

OhioSoS.gov

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 29, 2025 1:26 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hello [redacted] (b)(6)

Can we schedule for 2:00?

Thank you,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

Business Interface Representative

Business & Technology Integration/ Verification Division

USCIS/DHS

[redacted]@uscis.dhs.gov

From: [redacted]@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 29, 2025 12:25 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Is now okay? I'll send a 1:30 meeting invite to this group.

Otherwise I'll send one for 2:00.

Get Outlook for iOS (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 29, 2025 1:23:09 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hello [redacted] (b)(6)

Yes, we are available to jump on a call. What time works for you and your team?

Thank you,

[redacted]

Business Interface Representative

Business & Technology Integration/ Verification Division

USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 10:37 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

We are attempting to load the results from the cases under review status and individuals populated as deceased per SSA records, but continually running into errors or other system lock up challenges. Are you or your team available to jump on a call to see if we can find a timely solution? The sooner the better, so please name a time and we'll be there.

Thank you!

[redacted]

(b)(6)



[redacted] Director & Counsel, Public Integrity Division

Office of the Ohio Secretary of State

o: [redacted]

OhioSoS.gov

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From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 29, 2025 8:38 AM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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Hello [redacted] (b)(6)

It looks like many of these cases have been worked. The case search bug [redacted] referred to in his previous email has been resolved. If you continue to have issues accessing your cases in case search, please let us know so we can investigate and verify that the updates worked.

To access the cases worked at additional verification, you would want to filter the case status by "Additional (without Document)" under **Verification Response Returned**.

Case Status

Additional (Without Document) ▾

- Select -

DHS Verification In Process

Verification Response Returned

All

Initial

Additional (Without Document)

Additional (With Document)

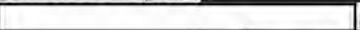
Verification Action Needed

In an upcoming release on September 10, there will be a new feature where the additional response messages will be included in the response file.

Thank you,


Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
@uscis.dhs.gov

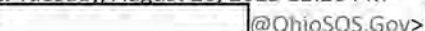
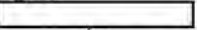
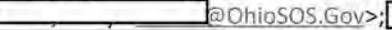
(b)(6) (b)(7)(C) (b)(7)(F)

From: @OhioSOS.Gov>
Sent: Thursday, August 28, 2025 4:31 PM
To: @uscis.dhs.gov>; @uscis.dhs.gov>
Cc: @OhioSOS.Gov>; @uscis.dhs.gov>; @OhioSOS.Gov>; @uscis.dhs.gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good evening, —

Checking back on any status updates? We still have not received the potential non-citizen results under further review. Below you expected to have these results today. Thanks for the continual work!

 (b)(6) (b)(7)(C) (b)(7)(F)

From: @uscis.dhs.gov>
Sent: Tuesday, August 26, 2025 12:28 PM
To: @OhioSOS.Gov>; @uscis.dhs.gov>
Cc: @OhioSOS.Gov>; @uscis.dhs.gov>; @OhioSOS.Gov>; @uscis.dhs.gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

(b)(6)

☐ Thanks for reaching back out, I was planning to circle back with you today on a few topics.

1. The case search issue listed below is a 'time-out' due to large volume of records attempting to be accessed. We have two bugs related to this that are being prioritized right now that will hopefully address it. We'll circle back up once deployed to see if it's resolved.
2. Per our previous conversation, we've been working on a solution for the large number of "Immigration Enumerator Required" responses. We are targeting to have something in place within the next couple weeks. I'm hoping we can partner on this to see if we can decrease the volume of responses you're experiencing in this area prior to the full deployment.
3. OH cases that would have received a Non-USC or Institute Additional Verification were auto-escalated (you are seeing these as Case Under Review) are being worked by our status verifiers. Hoping to have them fully complete by Thursday this week.

☐ (b)(6) (b)(7)(C) (b)(7)(F)

From: ☐@OhioSOS.Gov>

Sent: Tuesday, August 26, 2025 10:34 AM

To: ☐@uscis.dhs.gov>

Cc: ☐@OhioSOS.Gov>; ☐@uscis.dhs.gov>; ☐
☐@uscis.dhs.gov>; ☐@uscis.dhs.gov>; ☐@OhioSOS.Gov>;
☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐
☐@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi ☐ (b)(6) (b)(7)(C) (b)(7)(F)

Just wanted to touch base since our meeting last week. ☐ continues to receive an error when she attempts to retrieve a case. We also haven't received any additional results from pending cases from our initial review. As a result, ☐ can't pull up the case to submit additional documentation or move the review to the next step. Now she can't even access any cases at all – she just receives the below error. This has been consistent over the last week. Let us know if you want to hop on a call for ☐ to show you what she is experiencing.

Thanks,

☐ (b)(6)

Something went wrong

We're sorry for the inconvenience, but SAVE encountered a problem. Please try retrieving the case again. If you are still unable to retrieve your case, let us know about this issue. Please tell us exactly what you were doing when you received the error so we can get this resolved for you as soon as possible.

If you are having problems with the email link above, then send email to ☐@uscis.dhs.gov with subject SAVE UI Bug Report. Please paste the following text in the body of the email, as it will help us address the issue: ERROR TYPE: SEARCH_ERROR, STATUSTEXT: Error fetching search

[Return to Search](#)

(b)(6)

From: ☐@uscis.dhs.gov>

Sent: Friday, August 15, 2025 4:03 PM

To: ☐@OhioSOS.Gov>

Cc: ☐@OhioSOS.Gov>; ☐@uscis.dhs.gov>; ☐
☐@uscis.dhs.gov>; ☐@uscis.dhs.gov>; ☐@OhioSOS.Gov>;
☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐
☐@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Secretary of State Security Notice

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Outstanding—thanks for that confirmation, [redacted] SAVE will respond in bulk to mirror each file sent. So over the weekend as each of those nine files are processed, SAVE will produce a response file with responses for each of the queries in each file. Assuming the system is able to process all 8+ million records over the weekend, they should all be waiting for you Monday morning when you get back to the office.

Please let us know if you have any additional questions, [redacted]—thanks again, and we're looking forward to receiving your files in about three hours!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 15, 2025 3:21 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[redacted]

Thank you for the opportunity to test this evening. We will upload 9 files after 7pm. We will reach out via this thread if we encounter any issues. Do you know approximately when we should expect results? We are extremely thankful for your efforts making this possible.

Thank you,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

On Aug 14, 2025, at 11:29 AM, [redacted]@uscis.dhs.gov> wrote:

Secretary of State Security Notice
This e-mail is from an external source. Think before you click links or open attachments.

Good afternoon, [redacted] (b)(6)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, [Secretary Noem announced](#) that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Ohio to participate in a special "soft launch" of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system's ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you'll accept this invitation to submit a bulk upload of

cases during the designated time slot: **7pm ET tomorrow, Friday, August 15th**. Given your expected submission volume, please begin your submissions as close to that time as possible, but not any earlier than 7pm.

If this time isn't acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated time, please respond to this e-mail with the size of your voter roll you'd plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[Redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[Redacted]

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

Confidentiality Notice: This message is intended for use only by the individual or entity to whom or which it is addressed and may contain information that is privileged, confidential and/or otherwise exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify me immediately. Thank you.

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity
To: [REDACTED]
Cc: [REDACTED]
Sent: September 12, 2025 8:10 AM (UTC-05:00)

Much appreciated, [REDACTED] We will be in touch if we hit a roadblock.



[REDACTED]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Sent: Friday, September 12, 2025 7:09 AM
To: [REDACTED]@sos.alabama.gov>; [REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Good morning, [REDACTED]

It sounds like you may be getting the support you needed to download the response file for your bulk upload. If you need any assistance, please let us know and we can either email you some instructions or set up a call to do a screenshare.

Thank you,

[REDACTED]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@sos.alabama.gov>
Sent: Thursday, September 11, 2025 3:49 PM
To: [REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@uscis.dhs.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

You don't often get email from [REDACTED]@sos.alabama.gov. [Learn why this is important](#)

Hey [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Thanks for the update. Our team reached out to some additional contacts you previously provided and they shared screenshots to download csv files of the return responses. We are working on pulling those now. Thanks again.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office [redacted] • Cell [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Thursday, September 11, 2025 3:35 PM
To: [redacted]@sos.alabama.gov>
Cc: [redacted]@uscis.dhs.gov>
Subject: Re: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted]

I'm on TDY this week and I'm not able to address this personally, but I'm copying [redacted] here who might be of help with your concerns.

We're sensitive to the needs of you and our other customer agencies that not only need these responses, but also need a way to understand, categorize, and to find better ways to ingest these data. Improvements in our reporting capabilities are coming as quick as we can build them, but in the meantime we'll certainly do what we can to assist...

I'm back next week— talk to you then, [redacted]

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From: [redacted]@sos.alabama.gov>
Sent: Thursday, September 11, 2025 10:33:16 AM
To: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hey [redacted]

Do you have a good contact we can reach to discuss the returns from SAVE? They are not in any order by finding and we can't export results to perform meaningful reviews, as far as we can tell.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 1:47 PM

To: [redacted]@sos.alabama.gov>

Cc: [redacted]@sos.alabama.gov>; [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

No worries, just wanted to make you aware that duplicate submissions will be blocked in the future in case it was done on purpose for whatever reason... (b)(7)(E)

Yes, that [redacted] number should be split in half since the files were uploaded twice, but the [redacted] % rate would remain the same regardless. Glad to hear you think it's a bit high, too—wasn't sure if that rate was expected on your end or not, but it raised eyebrows over here. We were wondering if you possibly submitted some "test" data with us to ensure that our responses were in line with what you knew already—that sort of skepticism would've been understandable, but hopefully one that we've satisfied now...

Alabama already has all the Deceased data from our response files in the system, but let me know if you need them isolated and we'll see what we can do... Thanks again for your partnership on this, [redacted]

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>

Sent: Tuesday, September 02, 2025 2:29 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.alabama.gov>; [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Also, our apologies for the duplicate upload.



[redacted] (b)(6)

Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]

Sent: Tuesday, September 2, 2025 1:27 PM

To: [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@sos.alabama.gov> [REDACTED]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

(b)(7)(E)

Since it shows 7 million records, is the deceased number really half of the approximate [REDACTED] So roughly [REDACTED] for 3.6 million records? Regardless, that number is extremely high, especially since we have been utilizing the SSA Death Master Index to compare to our full voter file for a while now. It may depend on the matching criteria used. If the deceased number was based on a "loose" match of criteria, there could be quite a lot of false positives. I also need to verify that we didn't send any records that were already disqualified, which shouldn't be sent to you.

I would be interested in reviewing part or all of the deceased matches to see what is going on if you are able to share that.



[REDACTED]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 1:08 PM

To: [REDACTED]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Good afternoon, [REDACTED]

We were doing some spot checks on state data we're providing back to make sure that nothing jumps out at us when one of Alabama's lines of data caught our attention: the rate of deceased individuals we gave as responses to your files. The [REDACTED] seemed a little high to us, but perhaps that was expected on your side... Can you confirm this was in line with your expectations?

(b)(7)(E)

Btw, your folks submitted the files twice and gave us 7 million records instead of 3.5 million. We installed a duplicate file blocker to prevent that from happening again, as that soaked up a good bit of our extra capacity that day...



(b)(7)(E)

[Redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[Redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [Redacted]@sos.alabama.gov>

Sent: Thursday, August 21, 2025 12:14 PM

To: [Redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Thanks, [Redacted] We are fine with that.



[Redacted]
Chief of Staff

(b)(6)

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [Redacted] • Cell: [Redacted]

[Redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Thursday, August 21, 2025 10:56 AM
To: [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

[redacted] I double-checked on this because of your concern, and while we don't actively shared it with anyone outside of DHS, there are "routine use" disclosures listed in the SORN where information could be disclosed to other parties. Again, we certainly do not take the file uploads and share them; however, if a person is [redacted] (b)(7)(E) [redacted] there is a [redacted] That would be the only exception, and it's an exception that hopefully you find as palatable as I do...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov
(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>
Sent: Thursday, August 21, 2025 11:37 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Thanks, [redacted] We will upload this afternoon. Can you please confirm our discussion that the file is kept within DHS and not shared outside of the agency? Our team wanted to be sure.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Thursday, August 21, 2025 10:27 AM
To: [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Oh yes, and here's the detail from the notes on the upload file (attached). The highlighted part is what I was emphasizing about formatting the column to "Text" to ensure you don't lose the leading zeroes in the submission...

This column accepts full 9-digit SSNs or the last 4 digits. CAUTION: If you are using Microsoft Excel, convert this column to a text format before submission to avoid losing the leading zero of any SSN that begins with zero. To do this, select this column, right-click the selected column, select "Format Cells" from the dropdown, select "Text" from the left-hand menu, and then click "OK".

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

From: [redacted]
Sent: Thursday, August 21, 2025 11:13 AM
To: [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity
Importance: High

[redacted] the team says we're good for this afternoon/evening: Alabama has the green light to upload whenever you're ready.

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]
Sent: Thursday, August 21, 2025 9:41 AM
To: [redacted]@sos.alabama.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted]—I'm free when you are...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>
Sent: Thursday, August 21, 2025 9:19 AM
To: [redacted]@uscis.dhs.gov>
Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Should be simple enough for just us.



[redacted] (b)(6)
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130

Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Thursday, August 21, 2025 8:13 AM

To: [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Can do. Do you want it to be one-on-one, or should we bring in our teams?

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.alabama.gov>

Sent: Thursday, August 21, 2025 9:08 AM

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Can you talk at 9:30 EST?



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen (b)(6)
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



From: [redacted]@uscis.dhs.gov>

Sent: Thursday, August 21, 2025 7:50 AM

To: [redacted]@sos.alabama.gov>

(b)(6) (b)(7)(C) (b)(7)(F)

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted], I'm not the office and I'm free for a call until noon. Let me know if you still want to have a chat on this...

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services

(b)(6) (b)(7)(C) (b)(7)(F)

Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 6:48 PM

To: [redacted]@sos.alabama.gov>

Subject: Re: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Yes, I had just left at 4:30.... Want to schedule a call for the morning? I'm free until 10am...

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From: [redacted]@sos.alabama.gov>

(b)(6) (b)(7)(C) (b)(7)(F)

Sent: Wednesday, August 20, 2025 4:52:16 PM

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity



Called but went to VM. You all may have left for the day. Our meeting ran a little long.



[redacted]
Chief of Staff

(b)(6)

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



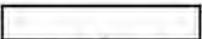
From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 2:09 PM

To: [redacted]@sos.alabama.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Ok, I'm here for when you're ready. (b)(6) (b)(7)(C) (b)(7)(F)



Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

From: [redacted]@sos.alabama.gov>

Sent: Wednesday, August 20, 2025 2:55 PM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

No problem or rush. I am stepping into a meeting but should have an answer and likely a question or two in an hour or so. I will try to call again a little later.



[redacted]
Chief of Staff

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [redacted] • Cell: [redacted]

[redacted]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 1:45 PM

To: [redacted]@sos.alabama.gov>

Subject: Re: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Hi [redacted] — I just stepped away for a few mins. Can I call you back when I return?

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From: [redacted]@sos.alabama.gov>

Sent: Wednesday, August 20, 2025 2:14:02 PM

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@sos.alabama.gov>; [redacted]@sos.alabama.gov>; [redacted]

[redacted]@sos.alabama.gov>; [redacted]@sos.alabama.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

[redacted]

Thank you for the invitation. We are interested. We are meeting internally this afternoon and I will get back with you before COB.



[redacted]
Chief of Staff

(b)(6)

Office of Secretary of State Wes Allen
Alabama State Capitol • Suite S-105
600 Dexter Avenue • Montgomery, AL • 36130
Office: [REDACTED] • Cell: [REDACTED]

[REDACTED]@sos.alabama.gov



(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Wednesday, August 20, 2025 12:59 PM

To: [REDACTED]@sos.alabama.gov>

Cc: [REDACTED]@sos.alabama.gov>; [REDACTED]@sos.alabama.gov>; [REDACTED]

<[REDACTED]@sos.alabama.gov>; [REDACTED]@sos.alabama.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>

Subject: Alabama Secretary of State - SSN Last-4 SAVE Upload Opportunity

Good afternoon, [REDACTED]

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, Secretary Noem announced that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Alabama to participate in a special “soft launch” of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system’s ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you’ll accept this invitation to submit a bulk upload of cases during the designated time slot: **Friday and Saturday, August 22nd – 23rd**.

If this day isn’t acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated day, please respond to this e-mail with the size of your voter roll you’d plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[REDACTED]

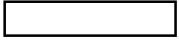
Verification Division, IRIS

U.S. Citizenship & Immigration Services

Department of Homeland Security

[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)



(b)(6) (b)(7)(C) (b)(7)(F)

From: SAVEModSupport (b)(6) (b)(7)(C) (b)(7)(F)
Subject: Re: Upload Questions
To: [REDACTED]
Cc: [REDACTED]
Sent: September 11, 2025 1:54 PM (UTC-05:00)

Spencer,

No issue was reported by the SAVE system from the SAVE side regarding your file upload or the data contained in it.

Please follow up if you have any questions or issues.

SAVE Support team

[REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Date: Thursday, September 11, 2025 at 12:48 PM
To: [REDACTED]@uscis.dhs.gov>, [REDACTED]
[REDACTED]@sos.arkansas.gov>, SAVEModSupport [REDACTED]@uscis.dhs.gov>,
[REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@uscis.dhs.gov> [REDACTED]
[REDACTED]@sos.arkansas.gov>, [REDACTED]@sos.arkansas.gov> [REDACTED]
[REDACTED]@uscis.dhs.gov>
Subject: RE: Upload Questions

Adding [REDACTED]

From: [REDACTED]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Thursday, September 11, 2025 7:30 AM
To: [REDACTED]@sos.arkansas.gov>; SAVEModSupport [REDACTED]@uscis.dhs.gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@uscis.dhs.gov>; [REDACTED]@sos.arkansas.gov> [REDACTED]
[REDACTED]@sos.arkansas.gov>
Subject: RE: Upload Questions

Good morning [REDACTED] (b)(6)

I apologize for the delay in responding. I was out of the office yesterday.

I also apologize that our agents were not able to assist you. It appears that you contacted our SAVE hotline and was transferred to our Resolutions & Audits department. Do you know who you spoke with?

I am adding our technical support team to the email to assist with my responses below in red.

Agency: Arkansas Secretary of State

HLID: VRAR

Agency ID: 1826109

Q: Several of our uploads are still showing to be "partially completed." Does this signify errors are keeping it from completion or is the upload actually still processing?

A: Bulk uploads that contain files with large amounts of data may take longer than normal to fully process. The SAVE Technical Assistance Team can provide the latest update on your uploaded file(s).

Q: a very high number of individuals/cases within our uploads show "No record found with SSA." When we called the helpdesk and gave them a case file # to use as an example, we were told we needed to submit more data. Like the most basic data: name, date of birth, etc. Were there several cases created from our uploads that are missing even the most basic data on the backend?

A: No Record Found with SSA – Resubmit with Additional Information. SAVE was unable to locate a record with the Social Security Administration (SSA), and as a result, this case is now closed. If there was an error, create a new case with corrected data or include an immigration enumerator. A record may not be located due to discrepancies between the name, date of birth, and/or Social Security number (SSN) submitted for this benefit or license applicant and the records held by SSA. For more information, please refer to the Voter Registration and Voter List Maintenance Fact Sheet, and also the Guide to Understanding SAVE Verification Responses located in SAVE under Help - Resources

SAVE Tech team – please let [redacted] know if there was an issue with his file or data.

Please feel free to reach out to myself or [redacted] directly if you have additional questions.

Thanks, (b)(6) (b)(7)(C) (b)(7)(F)

[redacted]
Chief, HQ Customer Support
Verification Division
Immigration Records and Identity Services (IRIS)
U.S. Citizenship & Immigration Services
Department of Homeland Security
Cell: [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.arkansas.gov>

Sent: Tuesday, September 9, 2025 3:24 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@sos.arkansas.gov>; [redacted]

[redacted]@sos.arkansas.gov>

Subject: Upload Questions

You don't often get email from [redacted]@sos.arkansas.gov. [Learn why this is important](#)

Good afternoon [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

I'm hoping you can help us out. With [redacted] off, we called the helpdesk for some clarification on a few things and it didn't prove to be very productive.

First, several of our uploads are still showing to be "partially completed." Does this signify errors are keeping it from completion or is the upload actually still processing?

Second, a very high number of individuals/cases within our uploads show "No record found with SSA." When we called the helpdesk and gave them a case file # to use as an example, we were told we needed to submit more data. Like the most basic data: name, date of birth, etc. Were there several cases created from our uploads that are missing even the most basic data on the backend?

I hope I'm explaining our situation clearly. If it'd be beneficial to talk through this on a phone call, that's fine too. Thanks a bunch for your help!

Thanks,

[Redacted]

Arkansas Secretary of State
Assistant Director of Elections (b)(6)
Office: [Redacted]
Cell: [Redacted]

From: [REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)
Subject: RE: Upload Questions
To: [REDACTED]
Cc: [REDACTED]
Sent: September 11, 2025 9:25 AM (UTC-05:00)

Good morning [REDACTED]

Thank you for the answers and for adding the technical support teams emails. I don't remember anyone's name from when I called the hotline the other day, but everyone was very pleasant.

Thanks,

[REDACTED]
Arkansas Secretary of State
Assistant Director of Elections
Office [REDACTED]
Cell: [REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Sent: Thursday, September 11, 2025 7:30 AM
To: [REDACTED]@sos.arkansas.gov>; SAVEModSupport <[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@uscis.dhs.gov>; [REDACTED]@sos.arkansas.gov>; [REDACTED]@sos.arkansas.gov>
Subject: RE: Upload Questions

External Message

Good morning [REDACTED] (b)(6)

I apologize for the delay in responding. I was out of the office yesterday.

I also apologize that our agents were not able to assist you. It appears that you contacted our SAVE hotline and was transferred to our Resolutions & Audits department. Do you know who you spoke with?

I am adding our technical support team to the email to assist with my responses below in red.

Agency: Arkansas Secretary of State
HLID: VRAR
Agency ID: 1826109

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A: Bulk uploads that contain files with large amounts of data may take longer than normal to fully process. The SAVE Technical Assistance Team can provide the latest update on your uploaded file(s).

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more data. Like the most basic data: name, date of birth, etc. Were there several cases created from our uploads that are missing even the most basic data on the backend?

A: No Record Found with SSA – Resubmit with Additional Information. SAVE was unable to locate a record with the Social Security Administration (SSA), and as a result, this case is now closed. If there was an error, create a new case with corrected data or include an immigration enumerator. A record may not be located due to discrepancies between the name, date of birth, and/or Social Security number (SSN) submitted for this benefit or license applicant and the records held by SSA. For more information, please refer to the Voter Registration and Voter List Maintenance Fact Sheet, and also the Guide to Understanding SAVE Verification Responses located in SAVE under Help - Resources

SAVE Tech team – please let [redacted] know if there was an issue with his file or data.

Please feel free to reach out to myself or [redacted] directly if you have additional questions.

Thanks, (b)(6) (b)(7)(C) (b)(7)(F)

[redacted]
Chief, HQ Customer Support
Verification Division
Immigration Records and Identity Services (IRIS)
U.S. Citizenship & Immigration Services
Department of Homeland Security
Cell: [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@sos.arkansas.gov>

Sent: Tuesday, September 9, 2025 3:24 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@uscis.dhs.gov>; [redacted]@sos.arkansas.gov>; [redacted]@sos.arkansas.gov>

Subject: Upload Questions

You don't often get email from [redacted]@sos.arkansas.gov. [Learn why this is important](#)
Good afternoon [redacted]

I'm hoping you can help us out. With Timothy off, we called the helpdesk for some clarification on a few things and it didn't prove to be very productive.

First, several of our uploads are still showing to be "partially completed." Does this signify errors are keeping it from completion or is the upload actually still processing?

Second, a very high number of individuals/cases within our uploads show "No record found with SSA." When we called the helpdesk and gave them a case file # to use as an example, we were told we needed to submit more data. Like the most basic data: name, date of birth, etc. Were there several cases created from our uploads that are missing even the most basic data on the backend?

I hope I'm explaining our situation clearly. If it'd be beneficial to talk through this on a phone call, that's fine too. Thanks a bunch for your help!

Thanks,

[redacted] (b)(6)

Arkansas Secretary of State
Assistant Director of Elections
Office: (b)(6)
Cell:

From: [REDACTED] (b)(6) (b)(7)(C) (b)(7)(F)

Subject: Ohio Secretary of State - SSN Last-4 Upload Opportunity

To: [REDACTED]
Cc: [REDACTED]

Sent: September 8, 2025 10:20 AM (UTC-05:00)

Good morning,

I will be out of office from 9/9 until 9/16. [REDACTED] will be the point of contact for the SAVE response files and for the bulk upload file we are awaiting results on.

Please direct any information to him!

Thank you,



[REDACTED] Compliance Analyst

Office of the Ohio Secretary of State

o: [REDACTED]

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Monday, September 8, 2025 9:03 AM

To: [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;

[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [REDACTED]. These are the cases that have already undergone manual review. We just haven't been able to receive the actual responses yet. We were told last week that we would have the results overnight because they had already gone through manual review. Let us know if there is anything that can be done to obtain results sooner.

[REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Monday, September 8, 2025 9:00 AM

To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;

[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]

[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

Good morning, [REDACTED] (b)(6)

Thank you for reaching out and providing this update. The "case under review" responses are to be expected. The cases we asked you to re-run were cases previously worked at additional verification. There were recent updates in our manual verification process at 2nd step that may result in more USC responses. The "case under review" response just means that the case was auto escalated and is being worked manually by our Status Verification Office. The current processing timeline is 5 days, so you can probably check Case Search Thursday or Friday for the responses at additional verification.

Please let us know if you have any other questions!

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Monday, September 8, 2025 7:45 AM

To: [redacted]@uscis.dhs.gov> [redacted]@OhioSOS.Gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov> [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning SAVE team –

[redacted] was able to rerun the file , and this time received a non-empty file—except the majority of responses (8k+ of 9k) have a result of "case under review " instead of the actual response we were expecting. Can you please assist?

Thanks,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, September 5, 2025 2:23 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Good afternoon, [redacted] and [redacted] (b)(6)

First of all, SAVE is experiencing some sort of issue—we are hearing several agencies are receiving empty files like you reported, [redacted] The time is actively investigating what may have happened—more to come on that...

(b)(6)

And in response to your question, [redacted] the reason for the different response on those two cases is that the SSA data is only available during the initial verification process. The verifiers performing the manual verifications don't have access to the SSA data, so they're unable to see that Deceased status since that comes from SSA. Those cases shouldn't have been auto-pushed to manual verification, and we fixed the system logic so that in the future they won't be. If you're concerned about those two cases, close them out and re-run them and you should get the Deceased response again on the initial verification response.

Sorry for the system issues, however, and we're working it hard. Also, please be aware that I'll be on TDY next week with only intermittent access to email—I'm adding [redacted], who will help carry my load while I'm away. Thanks!

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 05, 2025 1:44 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello –

I uploaded the rerun file with the bulk upload feature. The file processed, but when downloading the response file it appeared empty. Are you able to assist with this at all?

Thank you!



[redacted] | Compliance Analyst
Office of the Ohio Secretary of State
o: [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, September 5, 2025 1:10 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good afternoon, [redacted].

Could you please clarify the results we are seeing for a couple of SAVE cases? The case numbers for these individuals are [redacted] and [redacted]. Our initial SAVE search results returned "Deceased (b)(7)(E) (per SSA Record)" for both of these individuals. However, when an additional review was conducted today, the SAVE results came back as "Resubmit Doc (need Copy Original)" instead. We have placed a CSV file in the Ohio to USCIS folder containing these two lines from original SAVE output, along with PDFs showing the new output. We appreciate the assistance,

[redacted] (b)(6)



[redacted] Chief Operating Officer and Assistant Secretary of State
Office of the Ohio Secretary of State
O: [redacted]
C: [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Wednesday, September 3, 2025 4:27 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Secretary of State Security Notice

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Hi [redacted]

Yes, we confirm that the re-run will not impact the Deceased-responded records.

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Wednesday, September 03, 2025 2:44 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] We are moving forward with list maintenance associated with the deceased records. Can you confirm that the re-run file does not impact records identified as deceased?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Wednesday, September 3, 2025 2:40 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>;
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

(b)(6)(b)(7)(C)(b)(7)(F)

Good afternoon, [REDACTED]

Please add me to that list so that I can provide the re-run file.

[REDACTED] the re-run file is pretty small compared to what Ohio submitted previously, so it should be processed overnight and ready in the morning if submitted by COB...

[REDACTED]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 1:23 PM

To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [REDACTED]

We established a shared location a while back, and below is a list of individuals who have access. Should we invite anyone else? We have not yet seen the file containing the records that need to be re-run. When can we expect to receive that?

[REDACTED]@uscis.dhs.gov
[REDACTED]@uscis.dhs.gov
[REDACTED]@uscis.dhs.gov

Thanks,

(b)(6) (b)(7)(C) (b)(7)(F)

[REDACTED]



[REDACTED] | Chief Information Officer
Office of the Ohio Secretary of State
OhioSOS.gov

From: [REDACTED]@OhioSOS.Gov>

Sent: Tuesday, September 2, 2025 4:12 PM

To: [REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [REDACTED]

(b)(6) (b)(7)(C) (b)(7)(F)

Yes, we can submit a new file. [redacted] can assist with ensuring our secure filing system can accept the file. Once reviewed [redacted] will resubmit. Once the bulk upload is re-submitted how quickly should we receive responses and will we receive a bulk response?

Thanks,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 3:56 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Hi [redacted]

Thanks for the feedback on the Date of Death information. Unfortunately, those data aren't included in the VDIS payload we receive, so it's not available to us to add it into reports or responses at this time. But it's certainly an idea worthy of further research—our team will investigate...

Separately, we would like to request that Ohio re-run the portion of its cases that required additional verification, both those that have received a response as well as those that are still pending. There are updates in our manual verification process at 2nd step that may result in more USC responses, and we'd like to have the cases worked with the updated process to eliminate unnecessary future manhours worked. We're trying to make this request as simple as possible—the file with the records needed to be re-run will be sent to you tomorrow, so all that's needed is for Ohio to upload it... Will that be possible? And we'll send the file to your secure server, right?

Thanks again for your partnership, [redacted]—we're doing great things together!

[redacted]
Verification Division, IRIS

U.S. Citizenship & Immigration Services

Department of Homeland Security

[redacted]@uscis.dhs.gov

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 02, 2025 12:41 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello SAVE team –

Hope you had a wonderful Labor Day weekend. While we await the results of the additional records under review, is it possible to receive the deceased date for the records identified by SSA? Part of our list maintenance process involves ensuring no voter activity after the date of death. And if such activity occurred, referral to our public integrity division for investigation and appropriate law enforcement partners.

Thank you,

[redacted]



[redacted] Chief Operating Officer and Assistant Secretary of State
Office of the Ohio Secretary of State
O: [redacted]
C: [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Friday, August 29, 2025 1:26 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hello [redacted] (b)(6)

Can we schedule for 2:00?

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Friday, August 29, 2025 12:25 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Is now okay? I'll send a 1:30 meeting invite to this group.
Otherwise I'll send one for 2:00.

Get [Outlook for iOS](#) (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Friday, August 29, 2025 1:23:09 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

(b)(6)(b)(7)(C)(b)(7)(F)

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

Hello [redacted] (b)(6)

Yes, we are available to jump on a call. What time works for you and your team?

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 10:37 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

We are attempting to load the results from the cases under review status and individuals populated as deceased per SSA records, but continually running into errors or other system lock up challenges. Are you or your team available to jump on a call to see if we can find a timely solution? The sooner the better, so please name a time and we'll be there.

Thank you!

[redacted]
(b)(6)



[redacted] Director & Counsel, Public Integrity Division

Office of the Ohio Secretary of State

o: [redacted]
OhioSoS.gov

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(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 29, 2025 8:38 AM

To: [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov> [redacted]
[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov> [redacted]@OhioSOS.Gov> [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov> [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Hello [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

It looks like many of these cases have been worked. The case search bug [redacted] referred to in his previous email has been resolved. If you continue to have issues accessing your cases in case search, please let us know so we can investigate and verify that the updates worked.

To access the cases worked at additional verification, you would want to filter the case status by "Additional (without Document)" under **Verification Response Returned**.

Case Status

Additional (Without Document) ▾

- Select -

DHS Verification In Process

Verification Response Returned

All

Initial

Additional (Without Document)

Additional (With Document)

Verification Action Needed

In an upcoming release on September 10, there will be a new feature where the additional response messages will be included in the response file.

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Thursday, August 28, 2025 4:31 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov> [redacted]@OhioSOS.Gov>

(b)(6) (b)(7)(C) (b)(7)(F)

<[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good evening, [redacted] –

Checking back on any status updates? We still have not received the potential non-citizen results under further review. Below you expected to have these results today. Thanks for the continual work!

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, August 26, 2025 12:28 PM

To: [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov> [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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[redacted] Thanks for reaching back out, I was planning to circle back with you today on a few topics.

1. The case search issue listed below is a 'time-out' due to large volume of records attempting to be accessed. We have two bugs related to this that are being prioritized right now that will hopefully address it. We'll circle back up once deployed to see if it's resolved.
2. Per our previous conversation, we've been working on a solution for the large number of "Immigration Enumerator Required" responses. We are targeting to have something in place within the next couple weeks. I'm hoping we can partner on this to see if we can decrease the volume of responses you're experiencing in this area prior to the full deployment.
3. OH cases that would have received a Non-USC or Institute Additional Verification were auto-escalated (you are seeing these as Case Under Review) are being worked by our status verifiers. Hoping to have them fully complete by Thursday this week.

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, August 26, 2025 10:34 AM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov> [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted] –

Just wanted to touch base since our meeting last week. [redacted] continues to receive an error when she attempts to retrieve a case. We also haven't received any additional results from pending cases from our initial review. As a result, [redacted] can't pull up the case to submit additional documentation or move the review to the next step. Now she can't even access any cases at all – she just receives the below error. This has been consistent over the last week. Let us know if you want to hop on a call for [redacted] to show you what she is experiencing.

Thanks,

[redacted]

(b)(6)

Something went wrong

We're sorry for the inconvenience, but SAVE encountered a problem. Please try retrieving the case again. If you are still unable to retrieve your case, let us know about this issue. Please tell us exactly what you were doing when you received the error so we can get this resolved for you as soon as possible.

If you are having problems with the email link above, then send email to [REDACTED]@uscis.dhs.gov with subject SAVE UI Bug Report. Please paste the following text in the body of the email, as it will help us address the issue: ERROR TYPE: SEARCH_ERROR, STATUSTEXT: Error fetching search

[Return to Search](#)

(b)(6)

From: [REDACTED]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Friday, August 15, 2025 4:03 PM
To: [REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; Singh,
[REDACTED]@OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Outstanding—thanks for that confirmation, Kim! SAVE will respond in bulk to mirror each file sent. So over the weekend as each of those nine files are processed, SAVE will produce a response file with responses for each of the queries in each file. Assuming the system is able to process all 8+ million records over the weekend, they should all be waiting for you Monday morning when you get back to the office.

Please let us know if you have any additional questions, Kim—thanks again, and we're looking forward to receiving your files in about three hours!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

From: [REDACTED]@OhioSOS.Gov>
Sent: Friday, August 15, 2025 3:21 PM
To: [REDACTED]@uscis.dhs.gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; Singh,
[REDACTED]@OhioSOS.Gov>
Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[REDACTED]
Thank you for the opportunity to test this evening. We will upload 9 files after 7pm. We will reach out via this thread if we encounter any issues. Do you know approximately when we should expect results? We are extremely thankful for your efforts making this possible.

Thank you,

(b)(6) (b)(7)(C) (b)(7)(F)

On Aug 14, 2025, at 11:29 AM, [REDACTED]@uscis.dhs.gov> wrote:

****Secretary of State Security Notice****
This e-mail is from an external source. Think before you click links or open attachments.

Good afternoon, [redacted] (b)(6)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, [Secretary Noem announced](#) that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Ohio to participate in a special "soft launch" of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system's ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you'll accept this invitation to submit a bulk upload of cases during the designated time slot: **7pm ET tomorrow, Friday, August 15th**. Given your expected submission volume, please begin your submissions as close to that time as possible, but not any earlier than 7pm.

If this time isn't acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated time, please respond to this e-mail with the size of your voter roll you'd plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

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(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity
To: [REDACTED]
Sent: September 5, 2025 8:28 AM (UTC-05:00)

I sent the invite again: ☐ Ohio to USCIS



[REDACTED] **Data Analyst**
Office of the Ohio Secretary of State
o: [REDACTED]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>
Sent: Friday, September 5, 2025 9:09 AM
To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

www Secretary of State Security Notice www

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Good morning, ☐ (b)(6)

It appears that I can't access the file in question... Can I be given permissions to do so?



Pick an account



Use another account

(b)(6) (b)(7)(C) (b)(7)(F)

[Redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[Redacted]

@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [Redacted]@OhioSOS.Gov>

Sent: Friday, September 05, 2025 8:59 AM

To: [Redacted]@uscis.dhs.gov>; [Redacted]@OhioSOS.Gov>; [Redacted]
[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]@OhioSOS.Gov>; [Redacted]
[Redacted]@uscis.dhs.gov>; [Redacted]@OhioSOS.Gov>

Cc: [Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]@OhioSOS.Gov>;
[Redacted]@OhioSOS.Gov>; [Redacted]@uscis.dhs.gov>; [Redacted]
[Redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

You don't often get email from [Redacted]@ohiosos.gov. [Learn why this is important](#)

Good morning, [Redacted]

The file was uploaded and returned 33 errors related to missing A-Numbers or Social Security Numbers. Can you confirm whether all of these cases were manually reviewed? Additionally, should we expect to receive results for all of the items that were uploaded?

I posted the error report to the shared folders "Ohio to USCIS"



[Redacted] Data Analyst
Office of the Ohio Secretary of State

o: [Redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Friday, September 5, 2025 8:09 AM

To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Thank you, [REDACTED] I have uploaded the file in there—it's ready to plug-and-play into SAVE. Please let me know if you have any questions—thanks much!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Thursday, September 04, 2025 6:13 PM

To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

You don't often get email from [REDACTED]@ohiosos.gov. [Learn why this is important](#)

Good evening!

Here is the link to the shared file:

☐ [USCIS](#)

Let me know if you have issues accessing the folders.



[REDACTED] Data Analyst
Office of the Ohio Secretary of State
o: [REDACTED]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Thursday, September 4, 2025 5:13 PM

To: [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[redacted] could you please resend [redacted] access to share the latest file?

Thanks,

[redacted]



[redacted] | Chief Information Officer

Office of the Ohio Secretary of State

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Thursday, September 4, 2025 4:31 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

This e-mail is from an external source. Think before you click links or open attachments.

Apologies, [redacted]—I need that secure file upload link again in order to send the file... Can you send?

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 3:18 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

Certainly, [redacted] from our team will provide and extend the access period for an additional two weeks for the following list of individuals. We will complete this action today.

[redacted]@uscis.dhs.gov
[redacted]@uscis.dhs.gov
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov

Thank you,

[redacted]



[redacted] Chief Information Officer

Office of the Ohio Secretary of State

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Wednesday, September 3, 2025 2:40 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Secretary of State Security Notice

This e-mail is from an external source. Think before you click links or open attachments.

Good afternoon, [redacted]

Please add me to that list so that I can provide the re-run file.

[redacted] the re-run file is pretty small compared to what Ohio submitted previously, so it should be processed overnight and ready in the morning if submitted by COB...

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 1:23 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

We established a shared location a while back, and below is a list of individuals who have access. Should we invite anyone else? We have not yet seen the file containing the records that need to be re-run. When can we expect to receive that?

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

[redacted]@uscis.dhs.gov
uscis.dhs.gov

Thanks,



[redacted] | Chief Information Officer

Office of the Ohio Secretary of State

OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 2, 2025 4:12 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]—

Yes, we can submit a new file. [redacted] can assist with ensuring our secure filing system can accept the file. Once reviewed [redacted] will resubmit. Once the bulk upload is re-submitted how quickly should we receive responses and will we receive a bulk response?

Thanks,

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, September 2, 2025 3:56 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
<[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hi [redacted] (b)(6)

Thanks for the feedback on the Date of Death information. Unfortunately, those data aren't included in the VDIS payload we receive, so it's not available to us to add it into reports or responses at this time. But it's certainly an idea worthy of further research—our team will investigate...

Separately, we would like to request that Ohio re-run the portion of its cases that required additional verification, both those that have received a response as well as those that are still pending. There are updates in our manual verification process at 2nd step that may result in more USC responses, and we'd like to have the cases worked with the updated process to eliminate unnecessary future manhours worked. We're trying to make this request as simple as possible—the file with the records needed to be re-run will be sent to you tomorrow, so all that's needed is for Ohio to upload it... Will that be possible? And we'll send the file to your secure server, right?

Thanks again for your partnership, [redacted]—we're doing great things together!

(b)(6)

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 02, 2025 12:41 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]

[redacted]@OhioSOS.Gov> [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov> [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello SAVE team –

Hope you had a wonderful Labor Day weekend. While we await the results of the additional records under review, is it possible to receive the deceased date for the records identified by SSA? Part of our list maintenance process involves ensuring no voter activity after the date of death. And if such activity occurred, referral to our public integrity division for investigation and appropriate law enforcement partners.

Thank you,

[redacted]



[redacted] Chief Operating Officer and Assistant Secretary of State
Office of the Ohio Secretary of State

O: [redacted]
C: [redacted]
OhioSoS.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 29, 2025 1:26 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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(b)(6) (b)(7)(C) (b)(7)(F)

Hello [redacted]

Can we schedule for 2:00?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 12:25 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov> [redacted]
[redacted]@uscis.dhs.gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Is now okay? I'll send a 1:30 meeting invite to this group.
Otherwise I'll send one for 2:00.

Get [Outlook for iOS](#) (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Friday, August 29, 2025 1:23:09 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

(b)(6) (b)(7)(C) (b)(7)(F)

Secretary of State Security Notice

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Hello [redacted]

Yes, we are available to jump on a call. What time works for you and your team?

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 29, 2025 10:37 AM

To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov> [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning [redacted]

We are attempting to load the results from the cases under review status and individuals populated as deceased per SSA records, but continually running into errors or other system lock up challenges. Are you or your team available to jump on a call to see if we can find a timely solution? The sooner the better, so please name a time and we'll be there.

Thank you!

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)



[redacted] **Director & Counsel, Public Integrity Division**

Office of the Ohio Secretary of State

O: [redacted]

[OhioSOS.gov](mailto:[redacted]@OhioSOS.gov)

Confidentiality Notice: This message is intended for use only by the individual or entity to whom or which it is addressed and may contain information that is privileged, confidential and/or otherwise exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify me immediately by telephone. Thank you.

From: [redacted]@uscis.dhs.gov>

(b)(6) (b)(7)(C) (b)(7)(F)

Sent: Friday, August 29, 2025 8:38 AM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

****Secretary of State Security Notice****

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Hello [redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

It looks like many of these cases have been worked. The case search bug [redacted] referred to in his previous email has been resolved. If you continue to have issues accessing your cases in case search, please let us know so we can investigate and verify that the updates worked.

To access the cases worked at additional verification, you would want to filter the case status by "Additional (without Document)" under **Verification Response Returned**.

Case Status

Additional (Without Document) ▾

- Select -

DHS Verification In Process

Verification Response Returned

All

Initial

Additional (Without Document)

Additional (With Document)

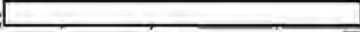
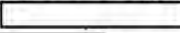
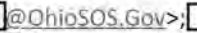
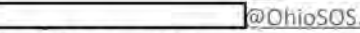
Verification Action Needed

In an upcoming release on September 10, there will be a new feature where the additional response messages will be included in the response file.

Thank you,


Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
@uscis.dhs.gov

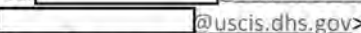
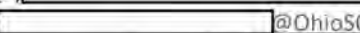
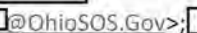
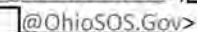
(b)(6) (b)(7)(C) (b)(7)(F)

From: @OhioSOS.Gov>
Sent: Thursday, August 28, 2025 4:31 PM
To: @uscis.dhs.gov>; @uscis.dhs.gov>
Cc: @OhioSOS.Gov>; @uscis.dhs.gov>; 
@uscis.dhs.gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; 
@OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good evening, —

Checking back on any status updates? We still have not received the potential non-citizen results under further review. Below you expected to have these results today. Thanks for the continual work!

 (b)(6) (b)(7)(C) (b)(7)(F)

From: @uscis.dhs.gov>
Sent: Tuesday, August 26, 2025 12:28 PM
To: @OhioSOS.Gov>; @uscis.dhs.gov>
Cc: @OhioSOS.Gov>; @uscis.dhs.gov>; 
@uscis.dhs.gov>; @OhioSOS.Gov>; @OhioSOS.Gov>; 
@OhioSOS.Gov>; @OhioSOS.Gov>; @OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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(b)(6)

☐ – Thanks for reaching back out, I was planning to circle back with you today on a few topics.

1. The case search issue listed below is a 'time-out' due to large volume of records attempting to be accessed. We have two bugs related to this that are being prioritized right now that will hopefully address it. We'll circle back up once deployed to see if it's resolved.
2. Per our previous conversation, we've been working on a solution for the large number of "Immigration Enumerator Required" responses. We are targeting to have something in place within the next couple weeks. I'm hoping we can partner on this to see if we can decrease the volume of responses you're experiencing in this area prior to the full deployment.
3. OH cases that would have received a Non-USC or Institute Additional Verification were auto-escalated (you are seeing these as Case Under Review) are being worked by our status verifiers. Hoping to have them fully complete by Thursday this week.

☐ (b)(6) (b)(7)(C) (b)(7)(F)

From: ☐@OhioSOS.Gov>

Sent: Tuesday, August 26, 2025 10:34 AM

To: ☐@uscis.dhs.gov>

Cc: ☐@OhioSOS.Gov>; ☐@uscis.dhs.gov>; ☐
<☐@uscis.dhs.gov>; ☐@uscis.dhs.gov>; ☐@OhioSOS.Gov>;
☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐
☐@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi ☐ –

Just wanted to touch base since our meeting last week. ☐ continues to receive an error when she attempts to retrieve a case. We also haven't received any additional results from pending cases from our initial review. As a result, ☐ can't pull up the case to submit additional documentation or move the review to the next step. Now she can't even access any cases at all – she just receives the below error. This has been consistent over the last week. Let us know if you want to hop on a call for ☐ to show you what she is experiencing. (b)(6)

Thanks,

☐

Something went wrong

We're sorry for the inconvenience, but SAVE encountered a problem. Please try retrieving the case again. If you are still unable to retrieve your case, let us know about this issue. Please tell us exactly what you were doing when you received the error so we can get this resolved for you as soon as possible.

If you are having problems with the email link above, then send email to ☐@uscis.dhs.gov with subject SAVE UI Bug Report. Please paste the following text in the body of the email, as it will help us address the issue: ERROR TYPE: SEARCH_ERROR, STATUSTEXT: Error fetching search

[Return to Search](#)

(b)(6)

From: ☐@uscis.dhs.gov>

Sent: Friday, August 15, 2025 4:03 PM

To: ☐@OhioSOS.Gov> (b)(6) (b)(7)(C) (b)(7)(F)

Cc: ☐@OhioSOS.Gov>; ☐@uscis.dhs.gov>; ☐
<☐@uscis.dhs.gov>; ☐@uscis.dhs.gov>; ☐@OhioSOS.Gov>;
☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐@OhioSOS.Gov>; ☐
☐@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Outstanding—thanks for that confirmation, [redacted] SAVE will respond in bulk to mirror each file sent. So over the weekend as each of those nine files are processed, SAVE will produce a response file with responses for each of the queries in each file. Assuming the system is able to process all 8+ million records over the weekend, they should all be waiting for you Monday morning when you get back to the office.

Please let us know if you have any additional questions, [redacted]—thanks again, and we're looking forward to receiving your files in about three hours!

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Friday, August 15, 2025 3:21 PM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[redacted]

Thank you for the opportunity to test this evening. We will upload 9 files after 7pm. We will reach out via this thread if we encounter any issues. Do you know approximately when we should expect results? We are extremely thankful for your efforts making this possible.

Thank you,

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)

On Aug 14, 2025, at 11:29 AM, [redacted]@uscis.dhs.gov> wrote:

****Secretary of State Security Notice****
This e-mail is from an external source. Think before you click links or open attachments.

Good afternoon, [redacted] (b)(6)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, [Secretary Noem announced](#) that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Ohio to participate in a special "soft launch" of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system's ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you'll accept this invitation to submit a bulk upload of

cases during the designated time slot: **7pm ET tomorrow, Friday, August 15th**. Given your expected submission volume, please begin your submissions as close to that time as possible, but not any earlier than 7pm.

If this time isn't acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated time, please respond to this e-mail with the size of your voter roll you'd plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[Redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

(b)(6) (b)(7)(C) (b)(7)(F)

[Redacted]@uscis.dhs.gov

00E 000 0010

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(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity
To: [REDACTED]
Cc: [REDACTED]
Sent: September 4, 2025 3:16 PM (UTC-05:00)
Attached: SAVE-bulk-upload (OH).csv

Hi [REDACTED],

Thanks for the confirmation the USC file was received. And yes, we have completed the file—it's attached. You will need to use a different benefit type than you used last time when uploading this file. Last time, Ohio used the Voter Registration benefit for some, and others had both VR and Voter List Maintenance selected. Therefore, **please use Voter List Maintenance only as the benefit type this time.** If you use the same benefit type, it will trigger the duplicate case blocker and the file will be full of errors after it processes.

Y'all are free to fire at any time. This file should just plug-and-play—it's ready to be submitted as-is. Just make sure to save it as a .csv file when pulling it from this email...

Let us know how it goes—thanks!

[REDACTED]
Verification Division, IRIS (b)(6) (b)(7)(C) (b)(7)(F)
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

From: [REDACTED]@OhioSOS.Gov>
Sent: Thursday, September 04, 2025 9:56 AM
To: [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [REDACTED]— (b)(6) (b)(7)(C) (b)(7)(F)

Confirming receipt of the confirmed citizen file, but we still have not received the re-run file to resubmit. Should we expect that today? Also, on Tuesday, [REDACTED] ran our monthly file and received an error type of "processing due to it being a duplicate case" for records that were previously submitted in our full voter file. She is concerned that she may receive a similar response with the re-run file.

Thank you,

[REDACTED]

From: [REDACTED]@uscis.dhs.gov>
Sent: Wednesday, September 3, 2025 4:44 PM
To: [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>
Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Also, I have uploaded a file of USC responses from the records that went to manual verification. These are confirmed citizens, and will not be a part of the re-run batch we'll send...

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]
Sent: Wednesday, September 03, 2025 4:27 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
<[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

Yes, we confirm that the re-run will not impact the Deceased-responded records.

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Wednesday, September 03, 2025 2:44 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Thanks, [redacted] We are moving forward with list maintenance associated with the deceased records. Can you confirm that the re-run file does not impact records identified as deceased?

From: [redacted]@uscis.dhs.gov> (b)(6) (b)(7)(C) (b)(7)(F)
Sent: Wednesday, September 3, 2025 2:40 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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(b)(6)

Good afternoon, [redacted]

Please add me to that list so that I can provide the re-run file.

[redacted] the re-run file is pretty small compared to what Ohio submitted previously, so it should be processed overnight and ready in the morning if submitted by COB...

[redacted]

Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Wednesday, September 03, 2025 1:23 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]

We established a shared location a while back, and below is a list of individuals who have access. Should we invite anyone else? We have not yet seen the file containing the records that need to be re-run. When can we expect to receive that?

[redacted]@uscis.dhs.gov
[redacted]@uscis.dhs.gov
[redacted]@uscis.dhs.gov

Thanks,

[redacted] (b)(6)



[redacted] Chief Information Officer
Office of the Ohio Secretary of State
OhioSoS.gov

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, September 2, 2025 4:12 PM

To: [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]—

Yes, we can submit a new file. [redacted] can assist with ensuring our secure filing system can accept the file. Once reviewed [redacted] will resubmit. Once the bulk upload is re-submitted how quickly should we receive responses and will we receive a bulk response?

Thanks,

[redacted] (b)(6)

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Tuesday, September 2, 2025 3:56 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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Hi [redacted], (b)(6)

Thanks for the feedback on the Date of Death information. Unfortunately, those data aren't included in the VDIS payload we receive, so it's not available to us to add it into reports or responses at this time. But it's certainly an idea worthy of further research—our team will investigate...

Separately, we would like to request that Ohio re-run the portion of its cases that required additional verification, both those that have received a response as well as those that are still pending. There are updates in our manual verification process at 2nd step that may result in more USC responses, and we'd like to have the cases worked with the updated process to eliminate unnecessary future manhours worked. We're trying to make this request as simple as possible—the file with the records needed to be re-run will be sent to you tomorrow, so all that's needed is for Ohio to upload it... Will that be possible? And we'll send the file to your secure server, right?

Thanks again for your partnership, [redacted]—we're doing great things together!

[redacted]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Tuesday, September 02, 2025 12:41 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
<[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hello SAVE team –

Hope you had a wonderful Labor Day weekend. While we await the results of the additional records under review, is it possible to receive the deceased date for the records identified by SSA? Part of our list maintenance process involves ensuring no voter activity after the date of death. And if such activity occurred, referral to our public integrity division for investigation and appropriate law enforcement partners.

Thank you,

[redacted]

(b)(6)

(b)(6)(b)(7)(C)(b)(7)(F)



[redacted] Chief Operating Officer and Assistant Secretary of State
Office of the Ohio Secretary of State
O: [redacted]
C: [redacted]
OhioSoS.gov

(b)(6)(b)(7)(C)(b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Friday, August 29, 2025 1:26 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Hello [redacted]

Can we schedule for 2:00?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6)(b)(7)(C)(b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Friday, August 29, 2025 12:25 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Is now okay? I'll send a 1:30 meeting invite to this group.
Otherwise I'll send one for 2:00.

Get [Outlook for iOS](#) (b)(6)(b)(7)(C)(b)(7)(F)

From: [redacted]@uscis.dhs.gov>
Sent: Friday, August 29, 2025 1:23:09 PM
To: [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>

(b)(6) (b)(7)(C) (b)(7)(F)

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
<[redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
<[redacted]@uscis.dhs.gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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Hello [redacted]

Yes, we are available to jump on a call. What time works for you and your team?

Thank you,

[redacted]

Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS

[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Friday, August 29, 2025 10:37 AM
To: [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]
<[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
<[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
<[redacted]@OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good morning [redacted]

We are attempting to load the results from the cases under review status and individuals populated as deceased per SSA records, but continually running into errors or other system lock up challenges. Are you or your team available to jump on a call to see if we can find a timely solution? The sooner the better, so please name a time and we'll be there.

Thank you!

[redacted]

(b)(6) (b)(7)(C) (b)(7)(F)



[redacted] | Director & Counsel, Public Integrity Division

Office of the Ohio Secretary of State

o: [redacted]
OhioSoS.gov

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From: [redacted]@uscis.dhs.gov>
Sent: Friday, August 29, 2025 8:38 AM (b)(6) (b)(7)(C) (b)(7)(F)

(b)(6) (b)(7)(C) (b)(7)(F)

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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Hello [redacted] (b)(6) (b)(7)(C) (b)(7)(F)

It looks like many of these cases have been worked. The case search bug [redacted] referred to in his previous email has been resolved. If you continue to have issues accessing your cases in case search, please let us know so we can investigate and verify that the updates worked.

To access the cases worked at additional verification, you would want to filter the case status by "Additional (without Document)" under **Verification Response Returned**.

Case Status

Additional (Without Document) ▾

- Select -

DHS Verification In Process

Verification Response Returned

All

Initial

Additional (Without Document)

Additional (With Document)

Verification Action Needed

In an upcoming release on September 10, there will be a new feature where the additional response messages will be included in the response file.

Thank you,

[redacted]
Business Interface Representative
Business & Technology Integration/ Verification Division
USCIS/DHS
[redacted]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>
Sent: Thursday, August 28, 2025 4:31 PM
To: [redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>
Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]
[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]
[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>
Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Good evening, [redacted]–

Checking back on any status updates? We still have not received the potential non-citizen results under further review. Below you expected to have these results today. Thanks for the continual work!

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@uscis.dhs.gov>

Sent: Tuesday, August 26, 2025 12:28 PM

To: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

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[redacted] – Thanks for reaching back out, I was planning to circle back with you today on a few topics.

1. The case search issue listed below is a 'time-out' due to large volume of records attempting to be accessed. We have two bugs related to this that are being prioritized right now that will hopefully address it. We'll circle back up once deployed to see if it's resolved.
2. Per our previous conversation, we've been working on a solution for the large number of "Immigration Enumerator Required" responses. We are targeting to have something in place within the next couple weeks. I'm hoping we can partner on this to see if we can decrease the volume of responses you're experiencing in this area prior to the full deployment.
3. OH cases that would have received a Non-USC or Institute Additional Verification were auto-escalated (you are seeing these as Case Under Review) are being worked by our status verifiers. Hoping to have them fully complete by Thursday this week.

[redacted] (b)(6) (b)(7)(C) (b)(7)(F)

From: [redacted]@OhioSOS.Gov>

Sent: Tuesday, August 26, 2025 10:34 AM

To: [redacted]@uscis.dhs.gov>

Cc: [redacted]@OhioSOS.Gov>; [redacted]@uscis.dhs.gov>; [redacted]

[redacted]@uscis.dhs.gov>; [redacted]@uscis.dhs.gov>; [redacted]@OhioSOS.Gov>;

[redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]@OhioSOS.Gov>; [redacted]

[redacted]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Hi [redacted]–

Just wanted to touch base since our meeting last week. [redacted] continues to receive an error when she attempts to retrieve a case. We also haven't received any additional results from pending cases from our initial review. As a result, Josephine can't pull up the case to submit additional documentation or move the review to the next step. Now she can't even access any cases at all – she just receives the below error. This has been consistent over the last week. Let us know if you want to hop on a call for [redacted] to show you what she is experiencing.

Thanks,

[redacted]

Something went wrong

We're sorry for the inconvenience, but SAVE encountered a problem. Please try retrieving the case again. If you are still unable to retrieve your case, let us know about this issue. Please tell us exactly what you were doing when you received the error so we can get this resolved for you as soon as possible.

If you are having problems with the email link above, then send email to [REDACTED]@uscis.dhs.gov with subject SAVE UI Bug Report. Please paste the following text in the body of the email, as it will help us address the issue: ERROR TYPE: SEARCH_ERROR, STATUSTEXT: Error fetching search

[Return to Search](#)

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@uscis.dhs.gov>

Sent: Friday, August 15, 2025 4:03 PM

To: [REDACTED]@OhioSOS.Gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>

Subject: RE: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

Secretary of State Security Notice

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Outstanding—thanks for that confirmation, [REDACTED] SAVE will respond in bulk to mirror each file sent. So over the weekend as each of those nine files are processed, SAVE will produce a response file with responses for each of the queries in each file. Assuming the system is able to process all 8+ million records over the weekend, they should all be waiting for you Monday morning when you get back to the office.

Please let us know if you have any additional questions, [REDACTED]—thanks again, and we're looking forward to receiving your files in about three hours!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

(b)(6) (b)(7)(C) (b)(7)(F)

From: [REDACTED]@OhioSOS.Gov>

Sent: Friday, August 15, 2025 3:21 PM

To: [REDACTED]@uscis.dhs.gov>

Cc: [REDACTED]@OhioSOS.Gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]
[REDACTED]@uscis.dhs.gov>; [REDACTED]@uscis.dhs.gov>; [REDACTED]@OhioSOS.Gov>;
[REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]@OhioSOS.Gov>; [REDACTED]
[REDACTED]@OhioSOS.Gov>

Subject: Re: [EXTERNAL] Ohio Secretary of State - SSN Last-4 Upload Opportunity

[REDACTED]
Thank you for the opportunity to test this evening. We will upload 9 files after 7pm. We will reach out via this thread if we encounter any issues. Do you know approximately when we should expect results? We are extremely thankful for your efforts making this possible.

Thank you,

[REDACTED]

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On Aug 14, 2025, at 11:29 AM, [REDACTED]@uscis.dhs.gov> wrote:

****Secretary of State Security Notice****
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Good afternoon, [REDACTED] (b)(6)

Over the past few months, USCIS has committed to optimizing its SAVE system to meet the citizenship and immigration status verification needs of our agency partners. First, [Secretary Noem announced](#) that SAVE usage would now be free for non-Federal agencies, which eliminated the financial burden of its transaction charges. Then SAVE began adding exciting new features such as the ability to perform a bulk query upload, as well as a new integration with SSA that enables case submission using the Social Security Number (SSN) as a non-DHS enumerator.

Now SAVE is excited to invite Ohio to participate in a special "soft launch" of its latest capability: using the last four digits of the SSN as an enumerator for case submission. This new enhancement will allow state voter verification agencies—such as yours—to submit SAVE verification cases using only the following data points: First Name, Last Name, Date of Birth, and the SSN Last-4. Status responses for these cases will mirror those currently in use with SAVE and those added as a result of the integration with SSA. More information on SAVE responses can be found [here](#).

This soft launch is by invitation only—we are not announcing its availability for widespread use at this time. SAVE needs to throttle the intake of these cases at the outset, as we know the demand will be high and want to ensure system's ability to meet the increased demand. We are prioritizing your state due to prior participation and engagements between our agencies. We hope you'll accept this invitation to submit a bulk upload of cases during the designated time slot: **7pm ET tomorrow, Friday, August 15th**. Given your expected submission volume, please begin your submissions as close to that time as possible, but not any earlier than 7pm.

If this time isn't acceptable to you for any reason then please let us know and we will try to reschedule, although this soft launch is very limited and we may not be able to meet your rescheduling request. If you are able to participate at this designated time, please respond to this e-mail with the size of your voter roll you'd plan to upload. While there is no limit on the volume of cases you would be able to submit, it is recommended to limit your file size to 1 million cases per file (multiple files can be submitted as necessary). Attached is the bulk upload .csv template for which your data will need to be formatted.

Please reach out to us if you have any questions about this exciting opportunity, and let us know your response to this invitation as soon as possible. Thanks!

[REDACTED]
Verification Division, IRIS
U.S. Citizenship & Immigration Services
Department of Homeland Security
[REDACTED]@uscis.dhs.gov

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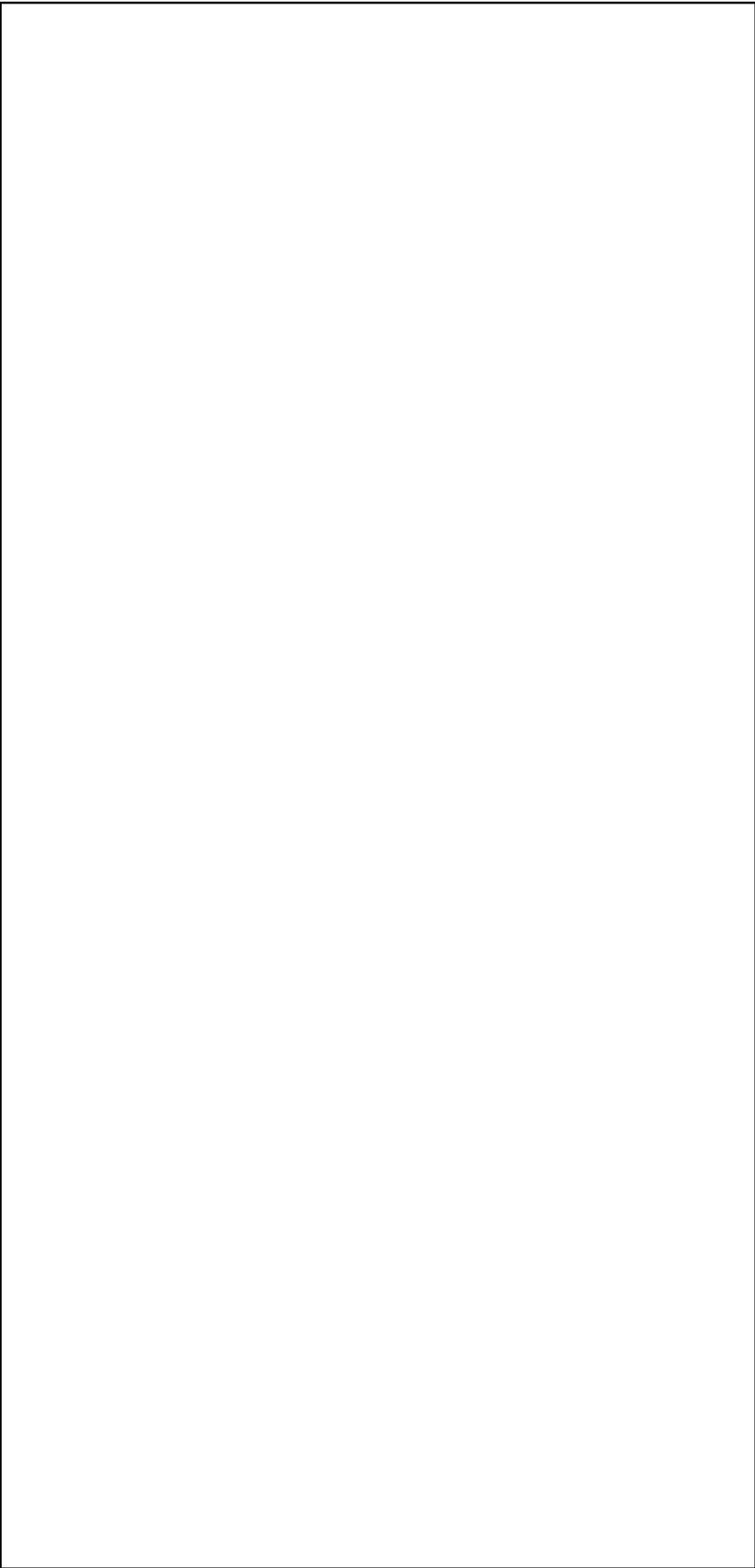
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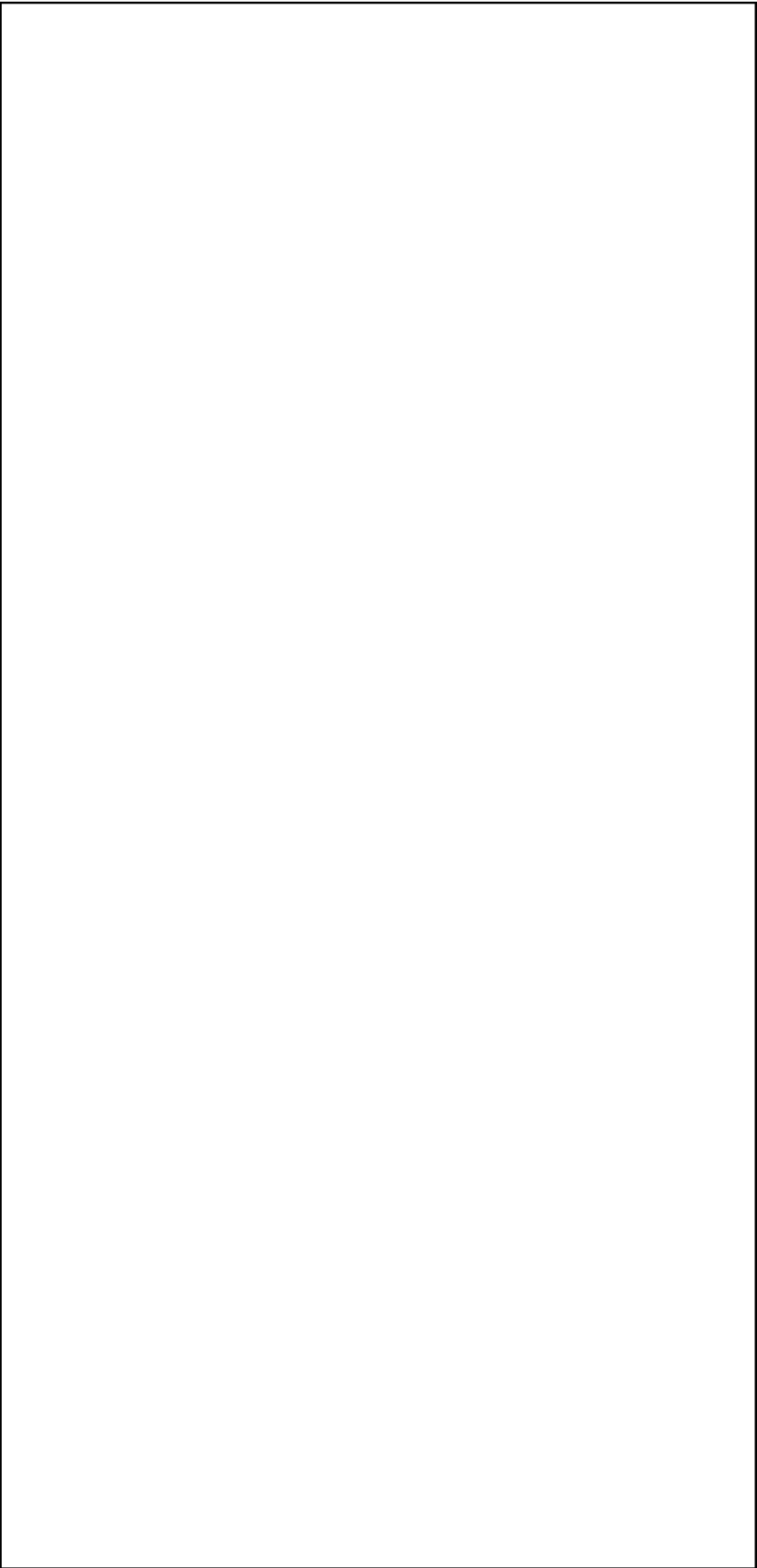
First Name / Given Name*, Middle Name, Last Name / Surname / Family Name*, Date of Birth*, A-Number / USCIS Number**, Naturalization or Citizenship Certificate Number**, Social Security Number**

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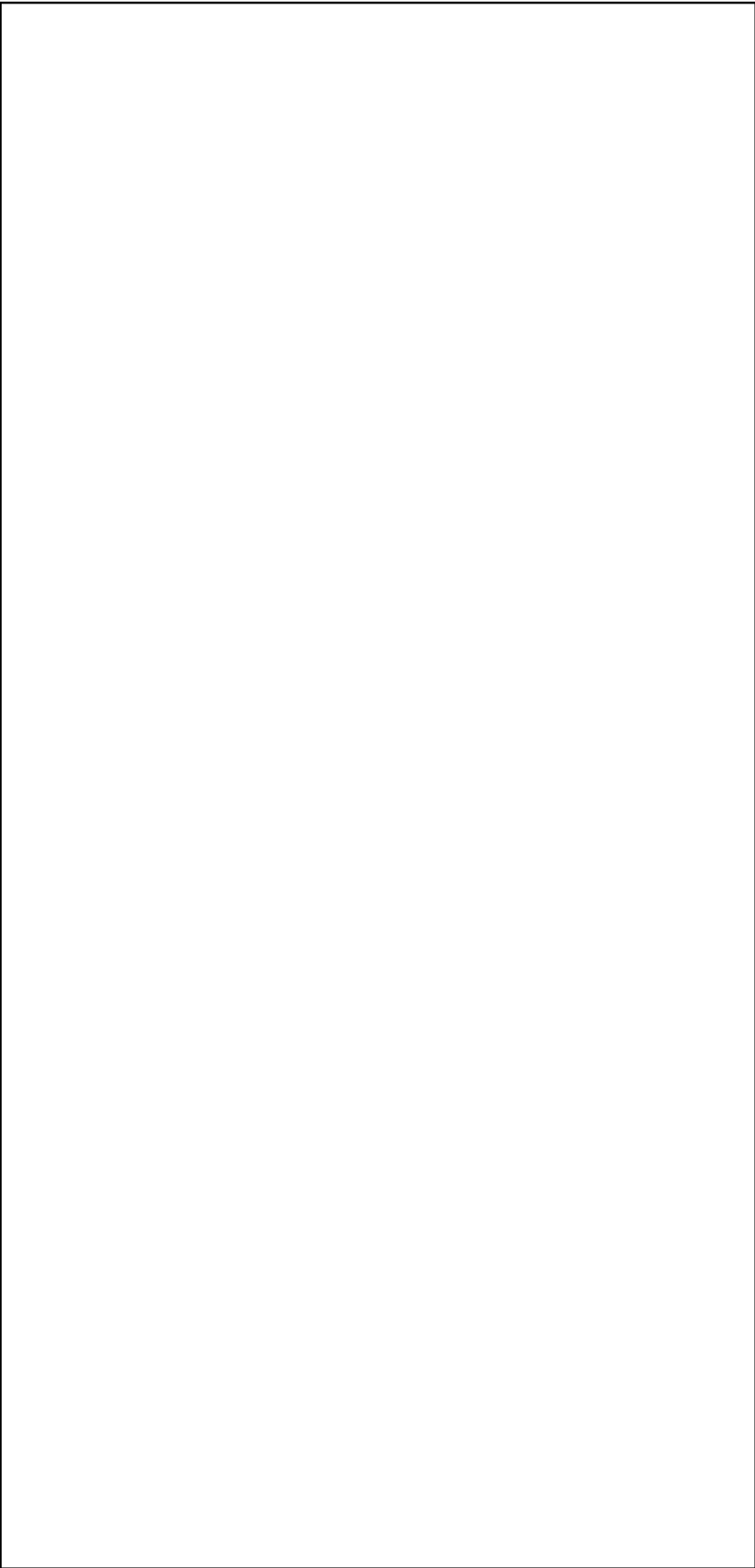
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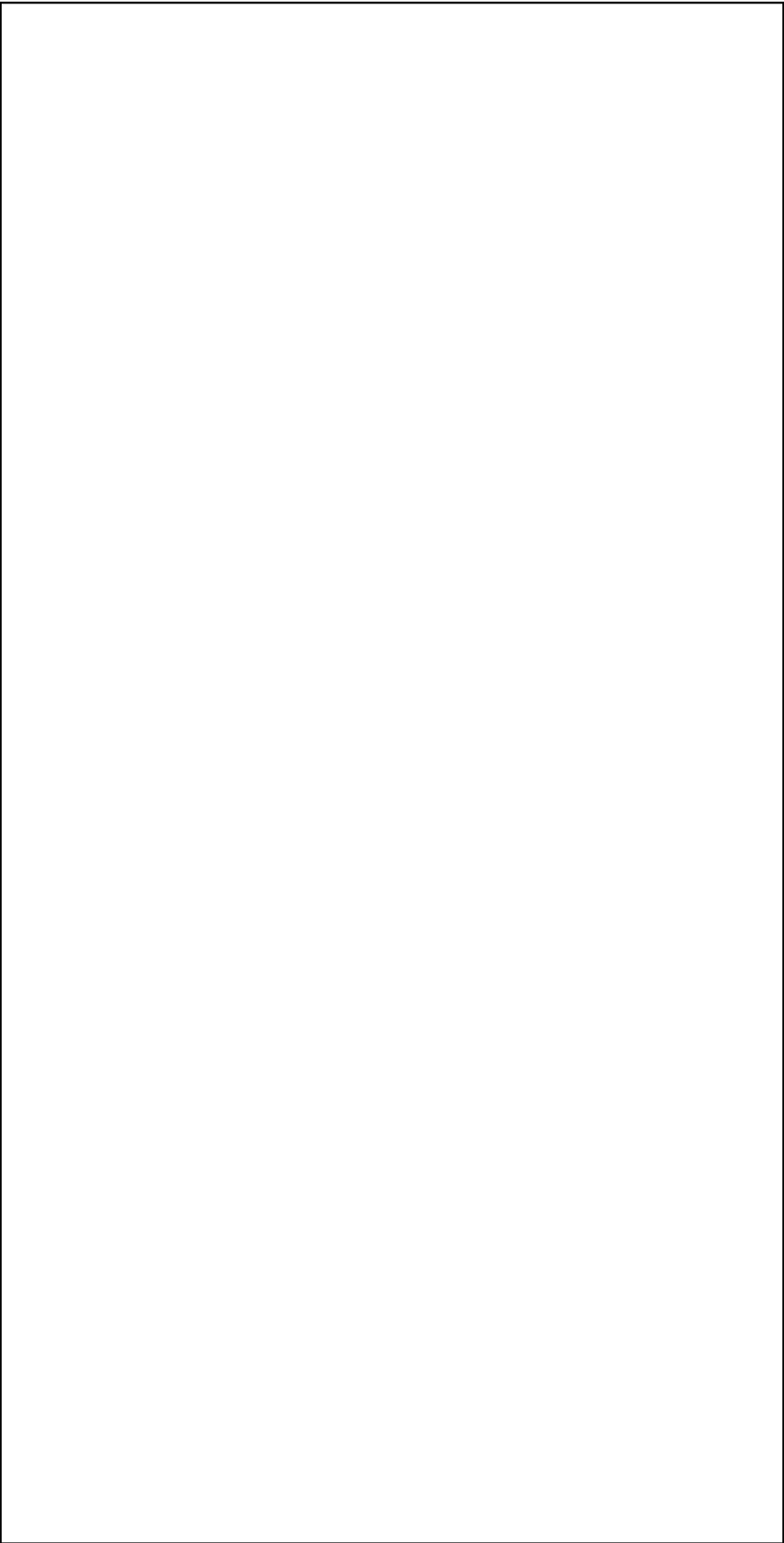
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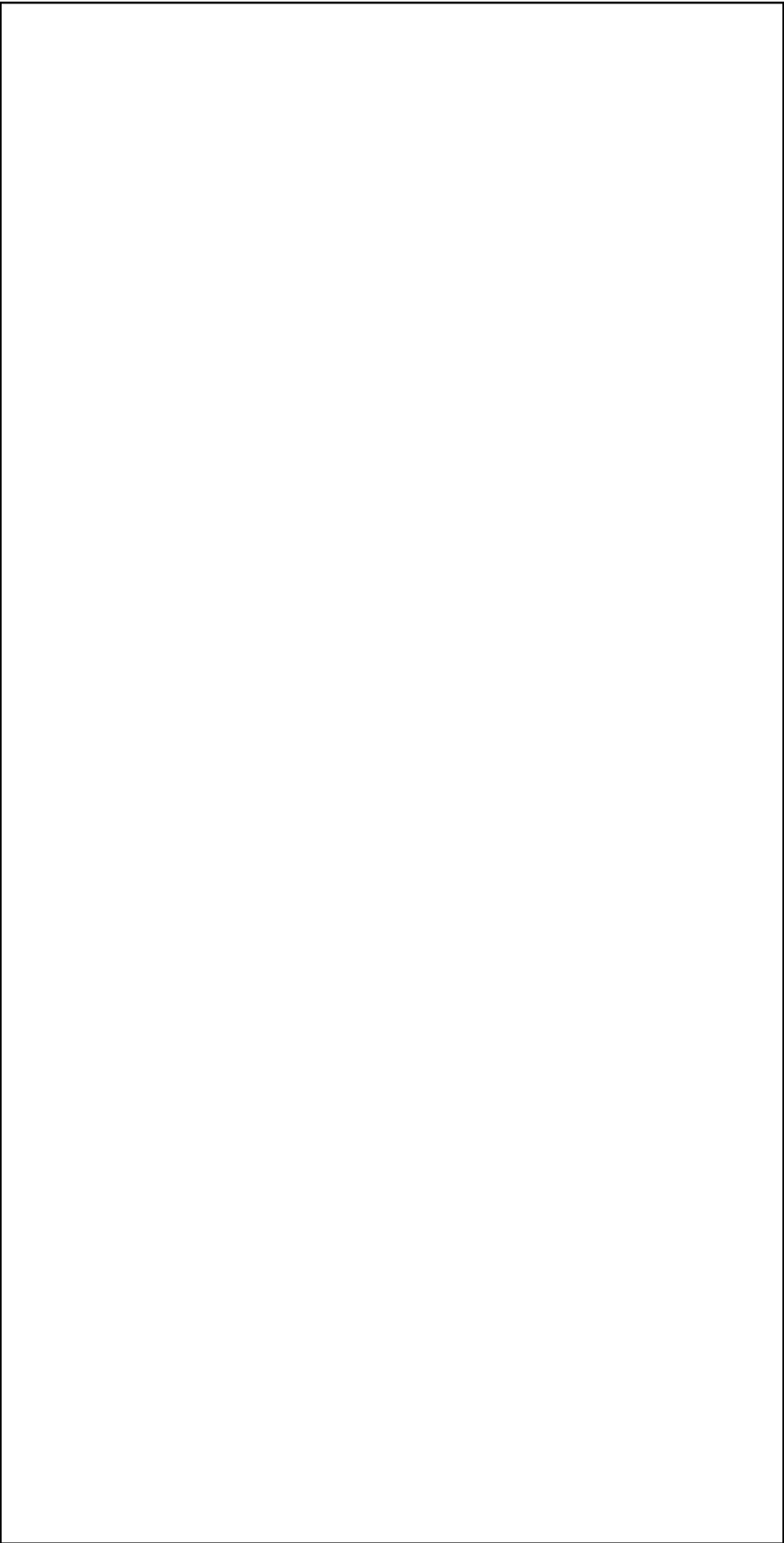
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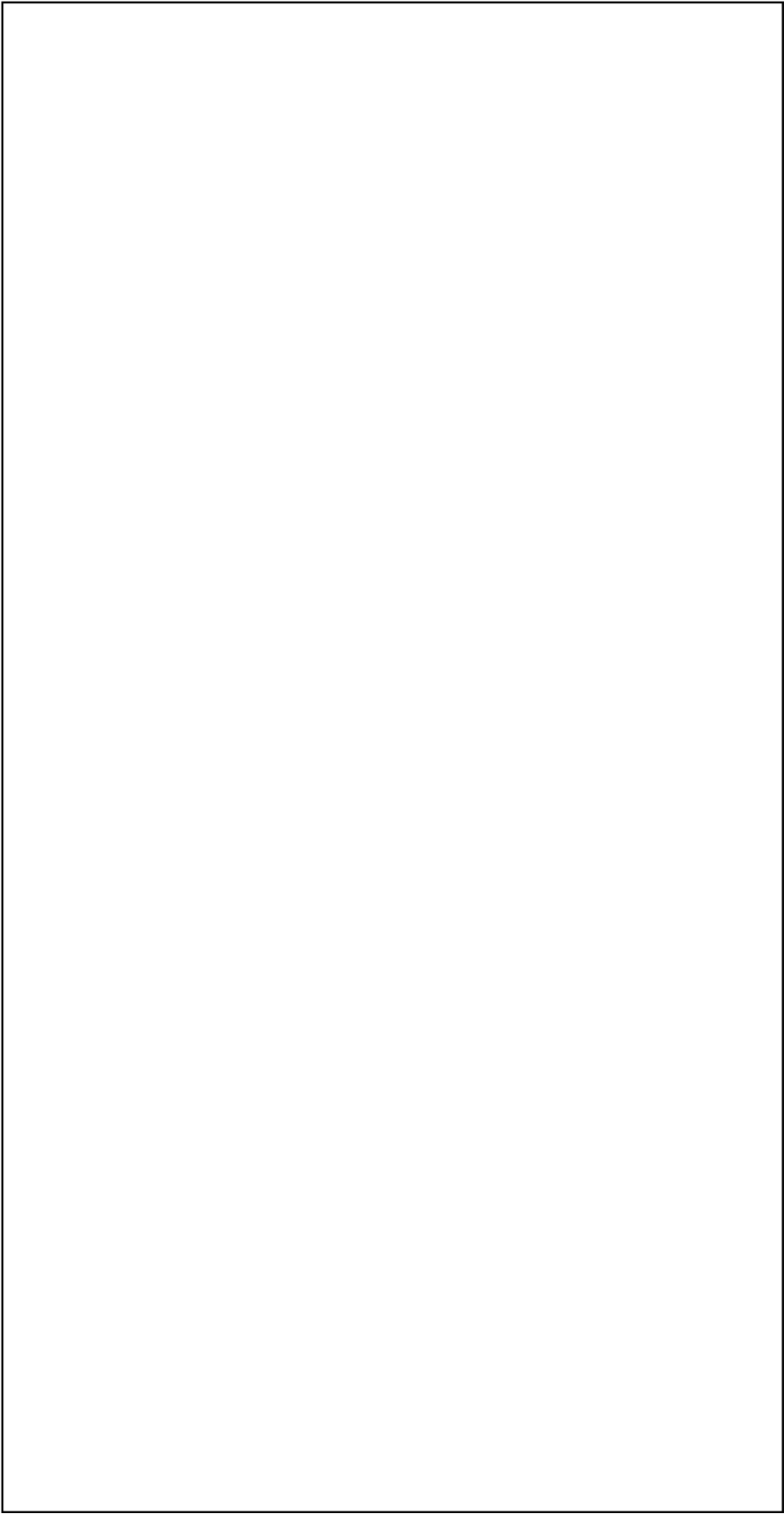
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